

# Community Resource and Needs Assessment

Value Range Report for St. James Town

## Report Filter

| Filter Item   | Detail                                     |
|---------------|--|
| Criteria #1   | Your neighbourhood equals "St. James Town" |
| Categories    | All categories                             |
| Creation Date | Doesn't matter                             |
| Date Edited   | Doesn't matter                             |

## Age Group

What age group are you in?

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 1     | 18 or under | 5      | 4.31%  |
| 2     | 19-25       | 10     | 8.62%  |
| 3     | 26-35       | 57     | 49.14% |
| 4     | 36-45       | 30     | 25.86% |
| 5     | 46-55       | 8      | 6.90%  |
| 6     | 56-65       | 1      | 0.86%  |
| 7     | 65 or older | 5      | 4.31%  |

Average: 3.42

## Household Income

What is your annual household income?

| Value | Description          | Number | %      |
|-------|----------------------|--------|--------|
| 1     | Less than \$15,000   | 24     | 21.05% |
| 2     | \$16,000 to \$25,000 | 33     | 28.95% |
| 3     | \$26,000 to \$35,000 | 22     | 19.30% |
| 4     | \$36,000 to \$45,000 | 7      | 6.14%  |
| 5     | \$46,000 to \$55,000 | 9      | 7.89%  |
| 6     | \$56,000 to \$65,000 | 16     | 14.04% |
| 7     | More than \$66,000   | 3      | 2.63%  |

Average: 3.04

## Highest Level of Schooling

What is your highest level of schooling?

| Value | Description                   | Number | %      |
|-------|-------------------------------|--------|--------|
| 1     | Less than high school         | 8      | 7.34%  |
| 2     | High school                   | 18     | 16.51% |
| 3     | Some college                  | 29     | 26.61% |
| 4     | Trades or trading certificate | 1      | 0.92%  |
| 5     | University Degree             | 39     | 35.77% |
| 6     | Post Graduate Degree          | 13     | 11.93% |
| 7     | Other                         | 1      | 0.92%  |

Average: 3.81

## Employment situation

Are you currently employed?

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 1     | Yes         | 55     | 49.11% |
| 2     | No          | 57     | 50.89% |

Average: 1.51

## Schooling required for job

If you are currently employed, what level of education is required to perform your job?

| Value | Description                   | Number | %      |
|-------|-------------------------------|--------|--------|
| 1     | Less than high school         | 11     | 18.64% |
| 2     | High school                   | 11     | 18.64% |
| 3     | Some college                  | 19     | 32.22% |
| 4     | Trades or trading certificate | 1      | 1.69%  |
| 5     | University Degree             | 10     | 16.95% |
| 6     | Post Graduate Degree          | 4      | 6.78%  |
| 7     | Other                         | 3      | 5.08%  |

Average: 3.20

## Marital Status

Which of the following best describes your current marital status?

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 1     | Single      | 23     | 20.00% |
| 2     | Married     | 89     | 77.39% |
| 3     | Widowed     | 0      | 0.00%  |
| 4     | Separated   | 1      | 0.87%  |
| 5     | Divorced    | 0      | 0.00%  |
| 6     | Common Law  | 2      | 1.74%  |

Average: 1.89

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## People in your household

How many people in your household?

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 1     | One         | 8      | 6.90%  |
| 2     | Two         | 16     | 13.79% |
| 3     | Three       | 31     | 26.72% |
| 4     | Four        | 33     | 28.45% |
| 5     | Five        | 17     | 14.66% |
| 6     | More than 5 | 11     | 9.48%  |

Average: 3.59

## Children living at home

If you have children, how many live with you?

| Value | Description           | Number | %      |
|-------|-----------------------|--------|--------|
| 1     | No children           | 25     | 23.36% |
| 2     | One child             | 33     | 30.85% |
| 3     | Two Children          | 28     | 26.17% |
| 4     | Three Children        | 16     | 14.95% |
| 5     | Four Children         | 5      | 4.67%  |
| 6     | Five or more children | 0      | 0.00%  |

Average: 2.47

## Your resident status

Your resident status is:

| Value | Description        | Number | %      |
|-------|--------------------|--------|--------|
| 1     | Canadian Citizen   | 49     | 41.53% |
| 2     | Permanent Resident | 62     | 52.54% |
| 3     | Refugee            | 4      | 3.39%  |
| 4     | Visa Student       | 2      | 1.69%  |
| 5     | Visitor            | 1      | 0.85%  |

Average: 1.68

## Self-Identity

### Self Identify - Race/Ethnicity

Do any of the following apply to you? (Pick ONLY those that apply):

| Value | Description      | Number | %      |
|-------|------------------|--------|--------|
| 1     | Aboriginal       | 0      | 0.00%  |
| 2     | Multi-racial     | 1      | 0.84%  |
| 3     | Black            | 2      | 1.68%  |
| 4     | Recent Immigrant | 9      | 7.56%  |
| 5     | White            | 13     | 10.92% |
| 6     | South Asian      | 60     | 50.42% |
| 7     | African          | 4      | 3.36%  |
| 8     | Southeast Asian  | 6      | 5.04%  |
| 9     | Hispanic         | 3      | 2.52%  |
| 10    | West Asian       | 0      | 0.00%  |
| 11    | Filipino         | 6      | 5.04%  |
| 12    | Chinese          | 6      | 5.04%  |
| 13    | Latin American   | 0      | 0.00%  |
| 14    | Korean           | 3      | 2.52%  |
| 15    | Arab             | 1      | 0.84%  |
| 16    | Japanese         | 1      | 0.84%  |
| 17    | Mixed Race       | 4      | 3.36%  |
| 18    | Other            | 4      | 3.36%  |

### Self Identify Gender

Do any of the following apply to you? (Pick ONLY those that apply):

| Value | Description   | Number | %      |
|-------|---------------|--------|--------|
| 1     | Male          | 40     | 33.61% |
| 2     | Female        | 76     | 63.87% |
| 3     | Intersexed    | 1      | 0.84%  |
| 4     | Gay           | 0      | 0.00%  |
| 5     | Transgendered | 0      | 0.00%  |
| 6     | Lesbian       | 1      | 0.84%  |
| 7     | Transsexual   | 0      | 0.00%  |
| 8     | Other         | 0      | 0.00%  |

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## Self Identify

*Do you consider yourself a person with a disability? any of the following apply to you?*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 1     | Yes         | 3      | 2.59%  |
| 2     | No          | 113    | 97.41% |

**Average: 1.97**

## Language(s)

*In what language(s) other than English do you speak?*

spanish  
 Nepali  
 filipino  
 bangoli  
 tamil, hindi  
 Serbo Croate, Albanian, Nepali, Hindi, Urdu, English and French  
 urdu, hindi, telugu.  
 nepali  
 korean  
 Nepali, Hindi  
 nepali  
 urdu  
 nepali, hindi, urdu, panjabi,  
 nepali, hindi  
 nepali  
 nepali,hindi,tibetan  
 nepali  
 russian, chechen language.  
 nepali ,hindi,urdu.  
 tagalog  
 nepali, hindi, urdu,  
 tagalog (filipino)  
 hindi, tamil, malayalam  
 chinese a little japanese  
 nepali, newari

nepali  
 nepali, russian.  
 nepali, hindi ,urdu.  
 nepali  
 hindi, panjabi  
 hindi ,panjabi  
 kannada  
 bengali  
 mandarin  
 hindi  
 nepali hindi sherpa.  
 nepali hindi  
 arabic  
 pilipino, ilorand  
 hindi  
 nepali  
 nepali, hindi  
 dautch  
 filipino  
 amharic  
 bengoli  
 urdu  
 heabrew, hindi nepali  
 amharic,nomo, arabic  
 somali, arabic  
 hindi  
 russian, chechen  
 hindi nepali english  
 russian,chechan  
 french.  
 russian, chechan  
 english  
 bangoli, hindi  
 bagoli  
 none.  
 nepali.hindi  
 urdu  
 tamil  
 my language tamil.

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tamil  
 spanish  
 mandarin  
 tibatién,hindi  
 spanish  
 tibatién, hindi, bangoli,nepali.  
 Tamil  
 urdu  
 tamil.  
 nepali  
 spanish  
 urdu,chinese  
 mandarin  
 nepali,sharpa  
 mandarién.  
 nepali  
 nepali  
 hindi, nepali.  
 tamil  
 hindi, urdu  
 japanese  
 Tamil  
 nepali  
 nepali, hindi, urdu, bangali, assamese, bhujpuri.  
 nepali  
 hindi  
 hindi.  
 urdu.  
 bangali  
 Malayalam, Hindi, Tamil.  
 Hindi  
 nepali, hindi ,urdu  
 nepali.  
 nepali  
 nepali  
 nepali  
 nepali  
 hindi  
 tamil

Bangla  
 kanar  
 Albanian  
 Serbian  
 Bosnian  
 Bosnian  
 Bosnian  
 french

## English Fluency

*How well do you speak English, if it is not your first language?*

| Value | Description    | Number | %      |
|-------|----------------|--------|--------|
| 1     | Fluently       | 86     | 72.88% |
| 2     | Basic          | 21     | 17.80% |
| 3     | Not well       | 9      | 7.63%  |
| 4     | Not Applicable | 2      | 1.69%  |

**Average: 1.38**

## You and the Internet

*How often do you use the Internet?*

| Value | Description           | Number | %      |
|-------|-----------------------|--------|--------|
| 1     | Never or almost never | 6      | 5.17%  |
| 2     | At least once a month | 5      | 4.31%  |
| 3     | At least once a week  | 9      | 7.76%  |
| 4     | Every one or two days | 6      | 5.17%  |
| 5     | Everyday              | 90     | 77.59% |

**Average: 4.46**

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## Contact Information

Would you like to be informed of the findings of this survey?

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 1     | Yes         | 33     | 31.13% |
| 2     | No          | 73     | 68.87% |

Average: 1.69

## Your neighbourhood

Is your community part of one of the following neighbourhoods?

| Value | Description                      | Number | %       |
|-------|----------------------------------|--------|---------|
| 1     | Crescent Town                    | 0      | 0.00%   |
| 2     | Dorset Park                      | 0      | 0.00%   |
| 3     | Eglinton East-Kennedy Park       | 0      | 0.00%   |
| 4     | Etobicoke                        | 0      | 0.00%   |
| 5     | Flemingdon Park-Victoria Village | 0      | 0.00%   |
| 6     | Jamestown (Rexdale)              | 0      | 0.00%   |
| 7     | Jane-Finch                       | 0      | 0.00%   |
| 8     | Kingston-Galloway                | 0      | 0.00%   |
| 9     | Lawrence-Heights                 | 0      | 0.00%   |
| 10    | Malvern                          | 0      | 0.00%   |
| 11    | Moss Park                        | 0      | 0.00%   |
| 12    | Parkdale                         | 0      | 0.00%   |
| 13    | Regent Park                      | 0      | 0.00%   |
| 14    | Scarborough                      | 0      | 0.00%   |
| 15    | St. James Town                   | 119    | 100.00% |
| 16    | Steeles-L'Amoureux               | 0      | 0.00%   |
| 17    | Westminister-Branson             | 0      | 0.00%   |
| 18    | Weston-Mt. Dennis                | 0      | 0.00%   |
| 19    | Thornccliffe Park                | 0      | 0.00%   |
| 20    | I don't Know                     | 0      | 0.00%   |
| 21    | No                               | 0      | 0.00%   |

Average: 15.00

## Length of Residency

If a resident of one of the neighbourhoods named above, how long have you lived there?

| Value | Description                      | Number | %      |
|-------|----------------------------------|--------|--------|
| 1     | Less than a year                 | 17     | 15.89% |
| 2     | Between 1 and less than 2 years  | 14     | 13.08% |
| 3     | Between 2 and less than 5 years  | 33     | 30.85% |
| 4     | Between 5 and less than 10 years | 27     | 25.23% |
| 5     | 10 Years or more                 | 14     | 13.08% |
| 6     | N/A                              | 2      | 1.87%  |

Average: 3.12

## Residence

What type of ownership do you have of your home?

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 1     | Own         | 4      | 3.36%  |
| 2     | Rent        | 115    | 96.64% |

Average: 1.97

## How are you engaged day-to-day?

You are currently engaged day to day as a ... (Choose all the apply):

| Value | Description                                      | Number | %      |
|-------|--|--------|--------|
| 1     | Youth/Student                                    | 30     | 25.21% |
| 2     | Volunteer at local organization/place of worship | 9      | 7.56%  |
| 3     | Employed locally (in the community)              | 9      | 7.56%  |
| 4     | Staff of community agency                        | 5      | 4.20%  |
| 5     | Local Business Owner                             | 4      | 3.36%  |
| 6     | Unpaid work at home                              | 17     | 14.29% |
| 7     | Employed outside the community                   | 35     | 29.41% |

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## Groups and organizations

Do you participate in any of the following groups? (Choose all that apply):

| Value | Description   | Number | %     |
|-------|---|--------|-------|
| 1     | Parents Association   | 8      | 6.72% |
| 2     | Local service agency  | 11     | 9.24% |
| 3     | Neighbourhood Watch   | 1      | 0.84% |
| 4     | Business group  | 1      | 0.84% |
| 5     | Tenant group  | 4      | 3.36% |
| 6     | Ethno-specific organization   | 2      | 1.68% |
| 7     | Youth Group   | 4      | 3.36% |
| 8     | Sports or other outdoor club  | 7      | 5.88% |
| 9     | Organizations for senior citizens   | 4      | 3.36% |
| 10    | Ratepayers Association  | 5      | 4.20% |
| 11    | Community organizations (e.g. sports, arts, culture, ethno cultural, religious based) | 4      | 3.36% |
| 12    | Religious or Spiritual Organization   | 9      | 7.56% |
| 13    | Other   | 5      | 4.20% |

## Other day-to-day involvement

Please say a bit more about your 'Other' day-to-day involvement:

work and take my daughter to parenting centre household job.

as i am working part time at parenting centre. i am prefer to work for full time job.other then work, i am busy with my kids regular activities. as taking her to community programs and private classes.

I go to school. Help in household work for my parents. Participate in activities (swimming, skating, reading).

i was associated with not for profit organization for 3 months i.e. up to Nov 09. and currently surching for my foressional job in financial institutions.

go to school

student and mother

basically more involvement in the financing work (office work)

N/A

take care of two children

taking a job search program

employed in tim horton;s

N/A

i go to gym

community access program is where i volunteer and spend time.

study language.

none to the above group apply

it help to my day to day basic life

come to the rose avenue parenting centre.

goes to parenting centre centre rosedale.

housewife looking for job.

retired life

i m live in program

helping out as much as i can provide resource , ideas and spilit .i don't see people as a statistic rather people who need help and that help include my self.

work on community based project and drop in household work and attend linc class.

working as a french teacher.

go to linc class

school

household work taking care of children.

go to work

go to work

go to linc school attend community programe.

full time job

school volunteering

with my son go to the parenting centre.

go linc class

go to linc class and household work.

work

go to work

# Community Resource and Needs Assessment

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## Spirit of my community

### People know each other

*This is a neighbourhood where people try to know each other*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 1     | Agree       | 68     | 59.13% |
| 2     | Disagree    | 23     | 20.00% |
| 3     | Don't Know  | 24     | 20.87% |

Average: 1.62

### Willing to help neighbours

*People do things together and try to help each other*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 1     | Agree       | 53     | 45.69% |
| 2     | Disagree    | 30     | 25.86% |
| 3     | Don't Know  | 33     | 28.45% |

Average: 1.83

### People don't get along with each other

*People in this neighbourhood mostly go their own way*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 1     | Agree       | 64     | 56.64% |
| 2     | Disagree    | 16     | 14.16% |
| 3     | Don't Know  | 33     | 29.20% |

Average: 1.73

### People do not share the same values

*People in this neighbourhood DO NOT share similar values.*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 1     | Agree       | 30     | 26.79% |
| 2     | Disagree    | 53     | 47.32% |
| 3     | Don't Know  | 29     | 25.89% |

Average: 1.99

## Provision of Services

### Grocery shopping

*Grocery shops*

| Value | Description  | Number | %      |
|-------|--------------|--------|--------|
| 1     | Very Good    | 73     | 61.86% |
| 2     | Good         | 35     | 29.66% |
| 3     | Satisfactory | 9      | 7.63%  |
| 4     | Poor         | 1      | 0.85%  |
| 5     | Very Poor    | 0      | 0.00%  |

Average: 1.47

### Banking

*Banking*

| Value | Description  | Number | %      |
|-------|--------------|--------|--------|
| 1     | Very Good    | 49     | 41.53% |
| 2     | Good         | 50     | 42.37% |
| 3     | Satisfactory | 11     | 9.32%  |
| 4     | Poor         | 3      | 2.54%  |
| 5     | Very Poor    | 5      | 4.24%  |

Average: 1.86

### Medical

*Medical services*

| Value | Description  | Number | %      |
|-------|--------------|--------|--------|
| 1     | Very Good    | 37     | 31.63% |
| 2     | Good         | 30     | 25.64% |
| 3     | Satisfactory | 37     | 31.62% |
| 4     | Poor         | 10     | 8.55%  |
| 5     | Very Poor    | 3      | 2.56%  |

Average: 2.25

### Schools

*Schools*

| Value | Description  | Number | %      |
|-------|--------------|--------|--------|
| 1     | Very Good    | 59     | 51.75% |
| 2     | Good         | 30     | 26.32% |
| 3     | Satisfactory | 20     | 17.54% |
| 4     | Poor         | 4      | 3.51%  |
| 5     | Very Poor    | 1      | 0.88%  |

Average: 1.75

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## Child care

*Child care*

| Value | Description  | Number | %      |
|-------|--------------|--------|--------|
| 1     | Very Good    | 49     | 45.79% |
| 2     | Good         | 34     | 31.78% |
| 3     | Satisfactory | 17     | 15.89% |
| 4     | Poor         | 5      | 4.67%  |
| 5     | Very Poor    | 2      | 1.87%  |

Average: 1.85

## Transportation - TTC

*TTC*

| Value | Description  | Number | %      |
|-------|--------------|--------|--------|
| 1     | Very Good    | 72     | 61.55% |
| 2     | Good         | 36     | 30.77% |
| 3     | Satisfactory | 5      | 4.27%  |
| 4     | Poor         | 3      | 2.56%  |
| 5     | Very Poor    | 1      | 0.85%  |

Average: 1.50

## Library

*Library*

| Value | Description  | Number | %      |
|-------|--------------|--------|--------|
| 1     | Very Good    | 75     | 64.11% |
| 2     | Good         | 35     | 29.91% |
| 3     | Satisfactory | 7      | 5.98%  |
| 4     | Poor         | 0      | 0.00%  |
| 5     | Very Poor    | 0      | 0.00%  |

Average: 1.42

## Recreation

*Recreation programs*

| Value | Description  | Number | %      |
|-------|--------------|--------|--------|
| 1     | Very Good    | 43     | 40.19% |
| 2     | Good         | 30     | 28.04% |
| 3     | Satisfactory | 25     | 23.36% |
| 4     | Poor         | 6      | 5.61%  |
| 5     | Very Poor    | 3      | 2.80%  |

Average: 2.03

## Equity of Access

### Access to Services

*Do you think the way services are provided in your community allows equal access for everyone?*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 101    | 87.07% |
| 0     | No          | 15     | 12.93% |

Average: 0.00

### Access to Information

*Do you feel that availability of information about social services is adequate in your community?*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 83     | 72.81% |
| 0     | No          | 31     | 27.19% |

Average: 0.00

### Access to Services - Groups

*Is it harder for certain groups in your community to get access to the services they need?*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 74     | 67.89% |
| 0     | No          | 35     | 32.11% |

Average: 0.00

## Change in Services

### Public Transportation

*TTC*

| Value | Description     | Number | %      |
|-------|-----------------|--------|--------|
| 1     | Got Better      | 19     | 18.81% |
| 2     | Stayed the Same | 48     | 47.53% |
| 3     | Got Worse       | 8      | 7.92%  |
| 4     | Don't Know      | 26     | 25.74% |

Average: 2.41



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## Housing

### Affordable housing

| Value | Description     | Number | %      |
|-------|-----------------|--------|--------|
| 1     | Got Better      | 13     | 12.62% |
| 2     | Stayed the Same | 37     | 35.92% |
| 3     | Got Worse       | 22     | 21.36% |
| 4     | Don't Know      | 31     | 30.10% |

Average: 2.69

## Policing

### Policing

| Value | Description     | Number | %      |
|-------|-----------------|--------|--------|
| 1     | Got Better      | 19     | 18.81% |
| 2     | Stayed the Same | 41     | 40.60% |
| 3     | Got Worse       | 5      | 4.95%  |
| 4     | Don't Know      | 36     | 35.64% |

Average: 2.57

## Availability of Food

### Availability of local or organic food

| Value | Description     | Number | %      |
|-------|-----------------|--------|--------|
| 1     | Got Better      | 20     | 19.61% |
| 2     | Stayed the Same | 43     | 42.16% |
| 3     | Got Worse       | 6      | 5.88%  |
| 4     | Don't Know      | 33     | 32.35% |

Average: 2.51

## Community Spirit

### Community spirit

| Value | Description     | Number | %      |
|-------|-----------------|--------|--------|
| 1     | Got Better      | 23     | 22.33% |
| 2     | Stayed the Same | 37     | 35.92% |
| 3     | Got Worse       | 5      | 4.85%  |
| 4     | Don't Know      | 38     | 36.90% |

Average: 2.56

## Employment

### Employment services

| Value | Description     | Number | %      |
|-------|-----------------|--------|--------|
| 1     | Got Better      | 22     | 21.36% |
| 2     | Stayed the Same | 34     | 33.01% |
| 3     | Got Worse       | 15     | 14.56% |
| 4     | Don't Know      | 32     | 31.07% |

Average: 2.55

## Immigrants

### Programs and services for immigrants

| Value | Description     | Number | %      |
|-------|-----------------|--------|--------|
| 1     | Got Better      | 32     | 31.69% |
| 2     | Stayed the Same | 30     | 29.70% |
| 3     | Got Worse       | 7      | 6.93%  |
| 4     | Don't Know      | 32     | 31.68% |

Average: 2.39

## Services for Youth

### Services for youth

| Value | Description     | Number | %      |
|-------|-----------------|--------|--------|
| 1     | Got Better      | 27     | 26.73% |
| 2     | Stayed the Same | 29     | 28.71% |
| 3     | Got Worse       | 4      | 3.96%  |
| 4     | Don't Know      | 41     | 40.60% |

Average: 2.58

## For people with disabilities

### Services for people with disabilities

| Value | Description     | Number | %      |
|-------|-----------------|--------|--------|
| 1     | Got Better      | 15     | 15.15% |
| 2     | Stayed the Same | 29     | 29.29% |
| 3     | Got Worse       | 4      | 4.04%  |
| 4     | Don't Know      | 51     | 51.52% |

Average: 2.92

# Community Resource and Needs Assessment

Value Range Report for St. James Town

## For Women

*Services for women*

| Value | Description     | Number | %      |
|-------|-----------------|--------|--------|
| 1     | Got Better      | 27     | 27.27% |
| 2     | Stayed the Same | 27     | 27.27% |
| 3     | Got Worse       | 3      | 3.03%  |
| 4     | Don't Know      | 42     | 42.43% |

**Average: 2.61**

## For Youth

*Programs for youth*

| Value | Description     | Number | %      |
|-------|-----------------|--------|--------|
| 1     | Got Better      | 27     | 27.00% |
| 2     | Stayed the Same | 26     | 26.00% |
| 3     | Got Worse       | 3      | 3.00%  |
| 4     | Don't Know      | 44     | 44.00% |

**Average: 2.64**

## For Seniors

*Programs for seniors*

| Value | Description     | Number | %      |
|-------|-----------------|--------|--------|
| 1     | Got Better      | 21     | 21.43% |
| 2     | Stayed the Same | 28     | 28.57% |
| 3     | Got Worse       | 3      | 3.06%  |
| 4     | Don't Know      | 46     | 46.94% |

**Average: 2.76**

## For Families

*Programs and services for families*

| Value | Description     | Number | %      |
|-------|-----------------|--------|--------|
| 1     | Got Better      | 21     | 21.21% |
| 2     | Stayed the Same | 36     | 36.36% |
| 3     | Got Worse       | 2      | 2.02%  |
| 4     | Don't Know      | 40     | 40.41% |

**Average: 2.62**

## Services most important to you

*Name the services most important to you:*

for new immigrants  
 parenting centre  
 parenting centre.  
 Employment services  
 employment service.  
 programs for youth, availability of organic food, TTC  
 affordable housing, programs and services for families.  
 employment services  
 school and childcare  
 medical  
 school, afterschool  
 employment, volunteer  
 school, daycare, ttc, banking, grocery  
 Employment services  
 ttc  
 ttc  
 health service  
 transportation grocery, library  
 how to find some information to go to university and  
 career developing.  
 school, health care  
 health  
 nepali community  
 nepali community  
 ttc  
 employment services  
 ttc, proper elevators on building.  
 employment services  
 library  
 ttc, working elevator more security.  
 housing resource centre.  
 esl class ttc.  
 social assistance, esl class.  
 ttc, banking, grocery, recreation and park.  
 community centre.  
 ttc/ medical  
 ttc, child care ,health subsidy

# Community Resource and Needs Assessment

Value Range Report for St. James Town

school after school.  
 linc service agency.  
 ttc  
 child care service  
 school parenting centre.  
 school, child care  
 st.james town need a knowledge places.  
 banking, ttc, employment services.  
 Linc class.  
 linc class  
 school  
 linc class.  
 health  
 grocessry, bank,  
 parenting centre  
 ttc, grocery store,coffee shops  
 school.  
 ttc, the liabrary.  
 TTC, Library  
 school TTC  
 children program  
 child care  
 school, parenting centre.  
 school, parenting centre.  
 Transportation  
 library  
 daycare  
 linc class  
 ttc  
 school, ttc  
 ESL class  
 service for youth, police, TTC, bank and library  
 ttc school  
 linc school, child care.  
 ttc  
 school.  
 school.  
 school.  
 Banking

linc class  
 health  
 health education  
 health , child care

## Recycling Services

### Bottles

*Bottles*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 1     | Yes         | 100    | 87.72% |
| 2     | No          | 14     | 12.28% |

Average: 1.12

### Clothes Recycling

*Clothes*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 1     | Yes         | 95     | 84.82% |
| 2     | No          | 17     | 15.18% |

Average: 1.15

### Paper Recycling

*Paper*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 1     | Yes         | 103    | 88.79% |
| 2     | No          | 13     | 11.21% |

Average: 1.11

### Cans & Plastics

*Cans & Plastics*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 1     | Yes         | 97     | 87.39% |
| 2     | No          | 14     | 12.61% |

Average: 1.13

# Community Resource and Needs Assessment

Value Range Report for St. James Town

## Provision for Recycling

*Do you feel that provision for recycling is adequate in your community?*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 40     | 35.71% |
| 0     | No          | 72     | 64.29% |

**Average: 0.00**

## Protecting the Environment

*I protect the environment by:*

| Value | Description                                 | Number | %      |
|-------|---|--------|--------|
| 1     | Using low flow shower heads                 | 3      | 2.59%  |
| 2     | Using low flow toilets                      | 6      | 5.17%  |
| 3     | Taking the TTC, carpooling, biking, walking | 53     | 45.69% |
| 4     | Recycling                                   | 43     | 37.07% |
| 5     | Using eco friendly light bulbs              | 5      | 4.31%  |
| 6     | Other:                                      | 6      | 5.17%  |

**Average: 3.51**

## Protecting the Environment - Other

*Other ways I protect the environment:*

recycling, using eco friendly light bulbs, using low flow toilets

Using materials that can be recycled, switching off unnecessary electric appliances

using eco friendly detergent exchanging used clothes

Buy local, buy recycled, go green, say no to packaging, buy only what is needed, separate waste at source

conduct energy audit, proper waste management and waste water recycling

using less electricity, using energy efficient appliances, recycling, less consumption

Recycling

not use plastic.

by trying to do recycling at this time

less plastic bags.

one garbage clean up.

by walking instead of taking ttc.

no plastic bags

using reusable bag all the time , not buying plastic stuff

not using chemical product

1. i don't use hazedas chemicals such as household spry products , un plug unused appliances , i buy products that are reusable.

not throw garbage on the ground anywhere not in plastic.

using non chimecal product.

waste less food.

to be cleaned everythings

avoiding chemical product.

recycle

using less chemical product.

buying reusable product.

using no chemicals

During school, There they have blue bins. I can use to recycle

ttc

plantation and reducing chemical equipment.

don;t use chemical product

riding bike

avoiding junk food.

waste less eating

cook food every day.

using green product

i would like to make green every where.

using green product.

reuse plastic bags and other bags

no smoking

using reusable bags

teaching my children

waste manage

community garda

# Community Resource and Needs Assessment

Value Range Report for St. James Town

## Assets and Supports

### Role models (Available)

*Positive role models*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 29     | 52.73% |
| 0     | No          | 26     | 47.27% |

Average: 0.00

### Role models (Accessible)

*Positive role models*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 24     | 53.33% |
| 0     | No          | 21     | 46.67% |

Average: 0.00

### Homework Assistance (Available)

*Homework assistance or tutoring programs*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 51     | 78.46% |
| 0     | No          | 14     | 21.54% |

Average: 0.00

### Homework Assistance (Accessible)

*Homework assistance or tutoring programs*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 43     | 78.18% |
| 0     | No          | 12     | 21.82% |

Average: 0.00

### Youth Centre (Available)

*A "Drop-in" or youth centre?*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 53     | 79.10% |
| 0     | No          | 14     | 20.90% |

Average: 0.00

### Youth Centre (Accessible)

*A "Drop-in" or youth centre?*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 44     | 78.57% |
| 0     | No          | 12     | 21.43% |

Average: 0.00

### Mentoring Programs (Available)

*Mentoring-type programs?*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 25     | 48.08% |
| 0     | No          | 27     | 51.92% |

Average: 0.00

### Mentoring Programs (Accessible)

*Mentoring-type programs?*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 23     | 58.97% |
| 0     | No          | 16     | 41.03% |

Average: 0.00

### Relevant Information (Available)

*Brochures, videos, pamphlets, that inform about risks or where to find help?*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 38     | 65.52% |
| 0     | No          | 20     | 34.48% |

Average: 0.00

### Relevant Information (Accessible)

*Brochures, videos, pamphlets, that inform about risks or where to find help?*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 24     | 55.81% |
| 0     | No          | 19     | 44.19% |

Average: 0.00

# Community Resource and Needs Assessment

Value Range Report for St. James Town

## Volunteering (Available)

*Volunteering opportunities?*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 54     | 83.08% |
| 0     | No          | 11     | 16.92% |

Average: 0.00

## Volunteering (Accessible)

*Volunteering opportunities?*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 35     | 77.78% |
| 0     | No          | 10     | 22.22% |

Average: 0.00

## Peer Listeners (Available)

*Programs with peer listeners or mediators?*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 24     | 47.06% |
| 0     | No          | 27     | 52.94% |

Average: 0.00

## Peer Listeners (Accessible)

*Programs with peer listeners or mediators?*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 17     | 41.46% |
| 0     | No          | 24     | 58.54% |

Average: 0.00

## Job Supports (Available)

*Programs that help youth explore jobs, career options, or job preparation?*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 39     | 72.22% |
| 0     | No          | 15     | 27.78% |

Average: 0.00

## Job Supports (Accessible)

*Programs that help youth explore jobs, career options, or job preparation?*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 28     | 65.12% |
| 0     | No          | 15     | 34.88% |

Average: 0.00

## Parental Involvement (Available)

*Programs that involve parents or the entire family?*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 38     | 63.33% |
| 0     | No          | 22     | 36.67% |

Average: 0.00

## Parental Involvement (Accessible)

*Programs that involve parents or the entire family?*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 31     | 63.27% |
| 0     | No          | 18     | 36.73% |

Average: 0.00

## Youth-led Programs (Available)

*Programs that are led by youth instead of adults?*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 21     | 42.86% |
| 0     | No          | 28     | 57.14% |

Average: 0.00

## Youth-led Programs (Accessible)

*Programs that are led by youth instead of adults?*

| Value | Description | Number | %      |
|-------|-------------|--------|--------|
| 0     | Yes         | 24     | 55.81% |
| 0     | No          | 19     | 44.19% |

Average: 0.00

# Community Resource and Needs Assessment

Value Range Report for St. James Town

## Programs for Children & Youth

### Leadership

*Leadership development activities for youth*

| Value | Description   | Number | %      |
|-------|---------------|--------|--------|
| 1     | Highly Needed | 60     | 67.42% |
| 2     | Needed        | 23     | 25.84% |
| 3     | Less Needed   | 6      | 6.74%  |
| 4     | Not Needed    | 0      | 0.00%  |

Average: 1.39

### Skills Building

*Skills building workshops (including art, music)*

| Value | Description   | Number | %      |
|-------|---------------|--------|--------|
| 1     | Highly Needed | 57     | 64.77% |
| 2     | Needed        | 30     | 34.09% |
| 3     | Less Needed   | 1      | 1.14%  |
| 4     | Not Needed    | 0      | 0.00%  |

Average: 1.36

### Digital Storytelling

*Using computers, video, and photography to tell personal and community stories*

| Value | Description   | Number | %      |
|-------|---------------|--------|--------|
| 1     | Highly Needed | 50     | 56.18% |
| 2     | Needed        | 31     | 34.83% |
| 3     | Less Needed   | 8      | 8.99%  |
| 4     | Not Needed    | 0      | 0.00%  |

Average: 1.53

### Tutoring Programs

*Tutoring programs for youth*

| Value | Description   | Number | %      |
|-------|---------------|--------|--------|
| 1     | Highly Needed | 51     | 57.95% |
| 2     | Needed        | 31     | 35.23% |
| 3     | Less Needed   | 5      | 5.68%  |
| 4     | Not Needed    | 1      | 1.14%  |

Average: 1.50

## Counseling Services

*Confidential counseling and support services*

| Value | Description   | Number | %      |
|-------|---------------|--------|--------|
| 1     | Highly Needed | 58     | 67.44% |
| 2     | Needed        | 25     | 29.07% |
| 3     | Less Needed   | 3      | 3.49%  |
| 4     | Not Needed    | 0      | 0.00%  |

Average: 1.36

## Recreation Programs

*After school recreation programs*

| Value | Description   | Number | %      |
|-------|---------------|--------|--------|
| 1     | Highly Needed | 58     | 63.74% |
| 2     | Needed        | 27     | 29.67% |
| 3     | Less Needed   | 6      | 6.59%  |
| 4     | Not Needed    | 0      | 0.00%  |

Average: 1.43

## Job Development

*Job development and employment programs*

| Value | Description   | Number | %      |
|-------|---------------|--------|--------|
| 1     | Highly Needed | 65     | 72.22% |
| 2     | Needed        | 18     | 20.00% |
| 3     | Less Needed   | 7      | 7.78%  |
| 4     | Not Needed    | 0      | 0.00%  |

Average: 1.36

## Social Activities

*Social activities at local community centres*

| Value | Description   | Number | %      |
|-------|---------------|--------|--------|
| 1     | Highly Needed | 59     | 64.13% |
| 2     | Needed        | 27     | 29.35% |
| 3     | Less Needed   | 6      | 6.52%  |
| 4     | Not Needed    | 0      | 0.00%  |

Average: 1.42

# Community Resource and Needs Assessment

Value Range Report for St. James Town

## Transportation Supports

*Transportation supports for youth*

| Value | Description   | Number | %      |
|-------|---------------|--------|--------|
| 1     | Highly Needed | 58     | 66.66% |
| 2     | Needed        | 22     | 25.29% |
| 3     | Less Needed   | 7      | 8.05%  |
| 4     | Not Needed    | 0      | 0.00%  |

Average: 1.41

## Youth Participation

*Activities that promote youth engagement*

| Value | Description   | Number | %      |
|-------|---------------|--------|--------|
| 1     | Highly Needed | 57     | 64.77% |
| 2     | Needed        | 27     | 30.68% |
| 3     | Less Needed   | 4      | 4.55%  |
| 4     | Not Needed    | 0      | 0.00%  |

Average: 1.40

## Mentoring

*Mentoring Programs*

| Value | Description   | Number | %      |
|-------|---------------|--------|--------|
| 1     | Highly Needed | 62     | 70.45% |
| 2     | Needed        | 22     | 25.00% |
| 3     | Less Needed   | 4      | 4.55%  |
| 4     | Not Needed    | 0      | 0.00%  |

Average: 1.34

## Place to play

*A place to play for children.*

| Value | Description   | Number | %      |
|-------|---------------|--------|--------|
| 1     | Highly Needed | 58     | 67.44% |
| 2     | Needed        | 26     | 30.23% |
| 3     | Less Needed   | 0      | 0.00%  |
| 4     | Not Needed    | 2      | 2.33%  |

Average: 1.37

## Safe Playground - Day

*A park or playground closest to where I live that is safe.*

| Value | Description   | Number | %      |
|-------|---------------|--------|--------|
| 1     | Highly Needed | 55     | 59.79% |
| 2     | Needed        | 29     | 31.52% |
| 3     | Less Needed   | 6      | 6.52%  |
| 4     | Not Needed    | 2      | 2.17%  |

Average: 1.51

## Safe Playground - Night

*A park or playground closest to where I live that is safe at night.*

| Value | Description   | Number | %      |
|-------|---------------|--------|--------|
| 1     | Highly Needed | 60     | 65.93% |
| 2     | Needed        | 27     | 29.67% |
| 3     | Less Needed   | 2      | 2.20%  |
| 4     | Not Needed    | 2      | 2.20%  |

Average: 1.41

## Daycare

*Daycare facilities*

| Value | Description   | Number | %      |
|-------|---------------|--------|--------|
| 1     | Highly Needed | 58     | 63.74% |
| 2     | Needed        | 27     | 29.67% |
| 3     | Less Needed   | 5      | 5.49%  |
| 4     | Not Needed    | 1      | 1.10%  |

Average: 1.44

## Thoughts and suggestions (Programs for children & youth)

*What are your thoughts and suggestions for improving programs for children and youth?*

indoor playground for children.

Entrepreneur development program

Well, we could guide the young people who really need help at public and media literacy, general knowledge about whats happening in the world, have competitions on knowledgeable things(quiz, art competition).

indoor playground.

such program that help to mixing up the different people



# Community Resource and Needs Assessment

Value Range Report for St. James Town

i think there's adequate programs but i'm not aware of them  
provide more education  
having free program for per-schooler schooler after school.  
social activities involving them  
more facilities for youth.  
employment program  
my suggestion are that children require to learn the basic fundamentals of reading, writing, computer skills and the initiatives to learn various form of sports and muciscal instruments.  
day care facilities waiting list list safety ,park and recreation center.  
similar program for child health  
more day care.  
to give them better education.  
no comment.  
more indoor sport.  
this area is highly popolated so we need more children services like daycare and playgrounds.  
parenting centre is very crowed we need more centre like this.  
more safe places for recreation.  
more park safer.  
Make parks safer  
need more children programm, like swimming pools skiting in winter like that.  
childcare should put like morning and night shift too.  
night childcare would help parents who work in night.  
improvinf programs for youth and child is improment because they are tommorrow good citizen of nation.  
in our community has lots of childern programe but i don;t have time to take there to my children.  
more child care would be better.  
because of highly populated area we need more programe for children and youth.  
tutoring and children activity.  
more programs for low income families

## Programs for People with Disabilities

### Transportation

#### Accessible transportation

| Value | Description    | Number | %      |
|-------|----------------|--------|--------|
| 1     | Very Important | 92     | 90.20% |
| 2     | Important      | 9      | 8.82%  |
| 3     | Not Important  | 1      | 0.98%  |

Average: 1.11

### Programs & services

#### Programs and services

| Value | Description    | Number | %      |
|-------|----------------|--------|--------|
| 1     | Very Important | 82     | 80.39% |
| 2     | Important      | 18     | 17.65% |
| 3     | Not Important  | 2      | 1.96%  |

Average: 1.22

### Buildings & Facilities

#### Buildings and facilities that are accessible

| Value | Description    | Number | %      |
|-------|----------------|--------|--------|
| 1     | Very Important | 87     | 86.14% |
| 2     | Important      | 13     | 12.87% |
| 3     | Not Important  | 1      | 0.99%  |

Average: 1.15

### Thoughts and suggestions (People with disabilities)

*What are your thoughts and suggestions for improving access to programs and services for people with disabilities?*

Encouraging them towards the skill they can perform, without difficulty

i heard that buses for disabilities are not enough for them.

accessible health care and immediate actions

having facilities for disabled ones to easily access every place equally enjoyed by other without disabilities

provide more facilities

automatic door

# Community Resource and Needs Assessment

Value Range Report for St. James Town

for having them a free or affordable program for adults or with person who is disabled.

more assistance

should provide everything possible so they can live easy style.

working elevator

i don't know many things because i am very new here in canada

provide the necessary accessibility to the disabled people. which includes programs such as social protective and personalized health care.

ttc accessible place.

accessible to public transport.

sympathy and help for needy people.

more information about resources and mobility.

need more facilities.

smooth sidewalk (no bumps) clean of snow.

because disabled people also want to do whole common people do. that's why share their feeling and happiness.

sherbourn and castlefrank station do not have elevator.

lots of immigrants live here many more new faces are here every day. until you'll get to know each other. mostly i find this place is safer than other places. it's like everybody is watching everybody. when you live in apartments you don't know who is your neighbour, that is this community it's much more easier to be friendly with neighbor also. most of all basic needs like, schoolings (elementary, middle, and high school banks, stores, hospital and dr. office are close by. especially lots of access to ttc. not only train and also bus with frequent services. i would like to add few more words about this community like within 4 to 5 years lots of families lost their belongings through robbery this all happens in buildings apartments like 650 apartment 240, 280, 260 and other buildings. it's all happen to immigrant families it's all well planned and people from management also helping it seems. so i would say this is a only negative point at this community.

diversity

There are a lot of races and diversities living around making it very multi-cultural and familiar.

we have some classes to learn english around our community

Accessible to public transport, no need of own vehicle, accessible (walking distance) to city centre

multicultural people living together

easy access of facilities ; ttc, grocery, children school, library, community centre

accessible facilities

everything is near.

multicultural

grocery

peaceful, every area to facilities

library and physical exercise facilities

diversity

similar faces.

canada is a multicultural country. it would be better to focus for multicultural society.

need to focus on community services.

multicultural society

positive thinking and no racism.

multicultural.

nothing as people do not talk much to each other.

convenience (school, ttc, library, supermarket etc.)

## ***Final Comments/Feedback***

### **Main Challenge Facing Community**

*What is the main strength of your community?*

we are a very dense neighbourhood with a very diverse population, a very close-knit group of people, and have a very strong sense of community with lots of community programs and services.

multicultural and accessible to everything

everything is around.

# Community Resource and Needs Assessment

Value Range Report for St. James Town

nothing people hardly talk to each other.  
committed to striving for better results  
everything is accessible.  
everything is around in my neighbourhood, like ttc,  
grocery.  
the main strength of our community is to create a  
supportive initiatives program to strengthen the  
community's capabilities to solve problems  
the togetherness of the community  
everything is good.  
our community needs safe environment for kids and  
youth.  
everything is around, shopping groceries, school,  
daycare.  
no idea.  
people  
multicultural  
multicultural  
multicultural.  
friendly people.  
multicultural  
all the services and business centres are around  
people.  
this community is extremely diverse with people of  
many different cultures reside.  
If multicultural, there are lots of progress happening.  
multicultural.  
school, ttc services agencies parenting centre all are  
very accessible.  
multicultural.  
multicultural  
multicultural.  
multicultural.  
accessible necessity  
everything is good.  
good english class  
community involvement, awareness and fast growth in  
the community level.  
highly multicultural  
multicultural  
multicultural and accessible of everything.

We work together.  
Densely populated with multicultural community  
multicultural and everybody has their own community.  
multicultural  
diversity.  
community spirit  
same culture groups  
good community  
various nationalities  
many types of people  
diversity  
intercultural exchanges

## Final Comments/Feedback

---

*Please make any additional comments, below.*

we need an indoor swimming pool  
in my community we don't have enough swimming pool.  
entrepreneur development program should be launched  
security is a big problem for our community.  
this survey needs to include more options when  
answering the questions..just yes no answers isn't  
adequate enough  
more visibility to job posting.  
introduces to more facilities who don't know this kind of  
services  
we should respect each and every religion and live all  
together in a positive way.  
elevator suck 260 building.  
great job on the survey  
the biggest problem in many low income  
neighbourhoods is its reputation and declining reform,  
to avoid these social meltdowns, the municipal govt  
should provide enough assets to make valid  
improvements for the new immigrant and tier family and  
children.  
the rental payment are so high similarly tools every park.  
i am new i don't know many things  
no comment.  
20/80  
in this community we need more awareness.

# Community Resource and Needs Assessment

Value Range Report for St. James Town

people are good in our community but services are not enough. rental building are very old and not maintain well. in bad condition.

highly populated area so need more children, women.

no comment.

thank you for providing this opportunity to express ideas.

survey questions are too long.

no comment

no comment.

i don't have any idea.

health problem need improvement

primary health centre needed.