Community Needs Assessment Report

2014/2015

ST. JAMES TOWN

Toronto Community Center for Learning and Development (CCL&D)

Immigrant Women Integration Program (IWIP)

By: Amal Kanafani

ACKNOWLEDGEMENTS

This report presents the culmination of a great effort in studying the needs of my community. It is the outcome of arduous work that required time, dedication and the support of many people. The elaborate process has been long and would not have been possible without the support of certain people and I want to acknowledge and thank them in this space.

I have to give my great appreciation to the Toronto Community Center for Learning and Development (CCL&D) for providing me with the opportunities and support before, during and after the completion of this major project. Also, I would like to thank them for encouraging me to achieve this goal.

I would like to extend my sincere thanks to CCL&D for taking me through this amazing learning process.

For me, conducting the Community Needs Assessment Survey was an amazing part of my studies at the Immigrant Women Integration Program (IWIP) in 2014-2015 and was a huge experience. It was an enormous opportunity to get to know my community and write about my findings.

Amal Kanafani

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Figure 1. Saint James Town. (Google Images)

Executive Summary

Being a student of Toronto Learning and Development Community in Immigrant Women Integration Program, it was my job to complete the study of my community.
Here, you will find the report based on that study (focused on St. James Town).

The study has different parts undertaken based on Canadian index of Well-being.

The information has been obtained by: Observation, Gathering of information and Execution of application of the measuring instrument.

The survey was pre-designed in form of questionnaire.
The questionnaire was filled in two forms of hard and soft copy (paper and online).

The results were entered as data in the database and the results came out online.
The analysis was made based on those results.

The total sample for this research was 74 residents.

This analysis will help in the development of proposals seeking action to improve the relationships between different organizations concerned with the neighbourhood.

I. INTRODUCTION

The Survey of Community Index of Wellbeing 2014 is done by a group of newcomer women from communities across Toronto and participants in the Immigrant Women Integration Program of the Centre for Community Learning and Development. This survey is based on the idea that the community services and life conditions in their particular St. James Town can impact how people feel and think about the community, their personal well-being, their commitment to community, and overall life satisfaction.

The survey was done in Toronto's diverse network of St. James Towns, including several Priority St. James Towns. It was a necessary assessment survey as part of the process of understanding people's overall well-being and also their sense of belonging in their St. James Town.

II. COMMUNITY PROFILE

1- Location:

2-

Figure 2. Saint James Town Map. (City of Toronto, 2011)

St. James Town belongs to Ward 28 (TORONTO CENTRE-ROSEDALE).

Member of Parliament (MP): Pam McConnell

Member of Provincial Parliament (MPP): Mr. Glen Murray

Demographic makeup of St. James Town:

Ward Population 66,585   (+ 10.4% 2006 – 2011)

Median Age: 37 years

Population Density: 7.21 thousand people per km2

Households

13.4% children 25 years of age or more living at home
3.4% with no knowledge of English or French
1.83 persons per household
50.6% one person households
77.9% live in apartment buildings of5 or more storeys
11.7% live in apartment buildings of less than 5 storeys
6.4% live in row /townhouses
4.0% live in houses

Most spoken languages, after English, are:

1.	Tagalog - 8.1%
2.	Tamil - 5.5%
3.	Unspecified Chinese - 2.5%
4.	Mandarin - 2.5%
5.	Korean - 1.9%
6.	Spanish - 1.8%
7.	Russian - 1.8%
8.	Serbian - 1.4%
9.	Bengali - 1.4%
10.	Urdu - 1.4%

Low income* (%) 40.9 (H) 24.5

Median household income $38,479 (L) $52,833

Unemployment rate (%) 8.6 7.6

Less than high school education* (%) 15.7 (L) 20.4

Recent immigrants (5 years or less) (%) 12.1 10.8

Total immigrants (%) 46.9 50.0

Racialized* (%) 53.0 46.9

Top 5 ethnic origins

1. Chinese
2. Filipino
3. Canadian
4. East Indian
5. English

COMMUNITY NEEDS ASSESSMENT REPORT 2014

Purpose

The purpose is to find out the strengths and weaknesses of the community to identify the participation of the residents when dealing with government or non-governmental bodies to try their services. It also informs us and recommends the leaders of the community of services used.

Methodology

Totally 74 respondents from different layers of community took part in this survey (held in October and November 2014)

The survey was conducted in 5 main phases:

- Analysis of the community profile
- Design the questionnaire
- Execution and implementation of the survey
- Tabulation, analysis and interpretation of the survey data
- Conclusion and recommendations

The survey was conducted in 3 main ways:

- In person---contact: Including (Door to door visits to the residents-community corners/ centres/Local super market):
- Online: Including: (Social media   contacts).
- Focus Group: LINC class, Nutrition class, after school and parenting centres).

The Questionnaire
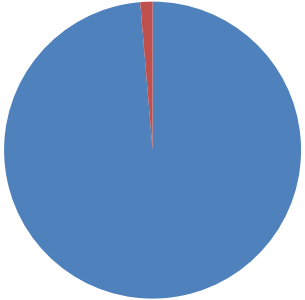
The questionnaire has the following parts:
- **Living Standards**
- **Civic Engagement & Community Participation**
- **Community Strength**
- **Demographics**
- **Volunteering**
- **Health and Wellbeing safety**

Data Analysis

Demographics

First, we want to know what you consider your neighbourhood. By neighbourhood, we mean the area around where you live and around your home...

Do you know the name of your neighbourhood?			
Almost all said that they know the name of their neighbourhood.			
Yes : 98.67%No : 1.33%			
	Answer	Count	Percent
1	Yes	74	98.67%
2	No	1	1.33%
	Total	75	100%

If yes, please select the neighbourhood where you live.		
All of them mentioned the correct name.		
Cabbagetown-South St.James Town : 100.00%		
Answer	Count	Percent
Cabbagetown-South St.James Town	74	100.00%
Total	74	100%

How long have you lived in your present neighbourhood?

There is a major diversity visible here.

	Answer	Count	Percent
1	Less than 1 year	10	13.51%
2	1 to 5 years	20	27.03%
3	6 to 10 years	13	17.57%
4	10+ years	19	25.68%
5	All my life	12	16.22%
	Total	74	100%
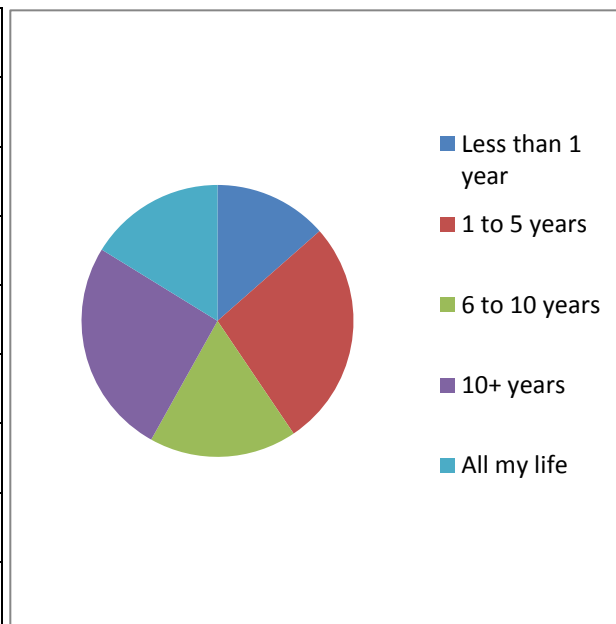
**How long have you lived in your present home?**

This question was answered proportionally to the above one.

	Answer	Count	Percent
1	Less than 1 year	9	12.16%
2	1 to 5 years	23	31.08%
3	6 to 10 years	11	14.86%
4	10+ years	20	27.03%
5	All my life	11	14.86%
	Total	74	100%
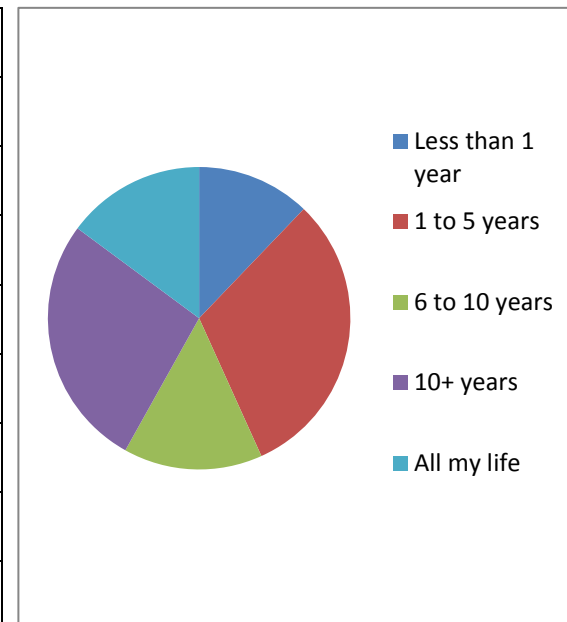
In which age group do you belong?

There is also a big diversity seen here.

	Answer	Count	Percent
1	Under 20	9	12.16%
2	20-29	16	21.62%
3	30-39	15	20.27%
4	40-49	17	22.97%
5	50-59	10	13.51%
6	60 and over	7	9.46%
Total	74	100%	
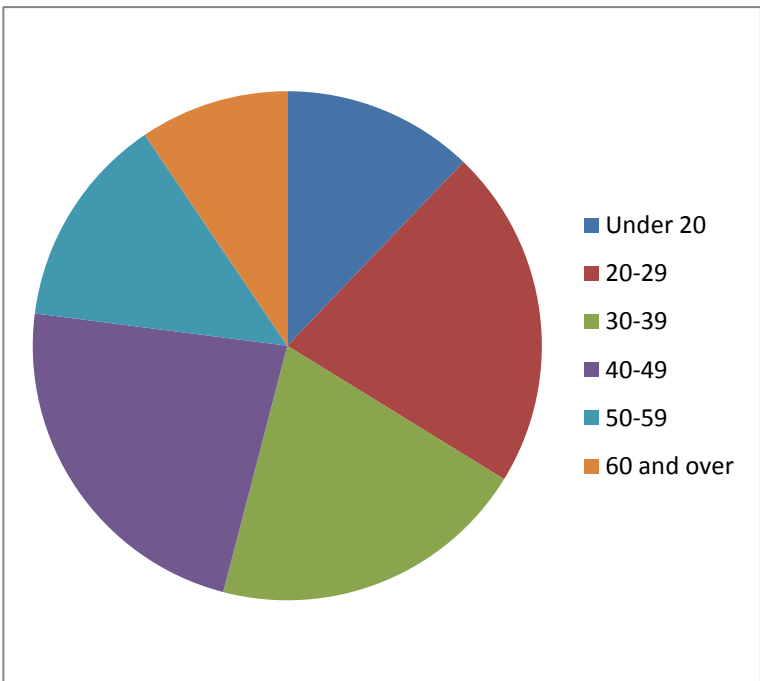
Do you consider yourself to be: (Select all that apply)?

More than half are male and 43% are male.

The rest are totally making 5%.

	Answer	Count	Percent
1	Male	32	43.24%
2	Female	39	52.70%
3	Inter-sexed	1	1.35%
4	Transsexual	1	1.35%
5	Transgendered	1	1.35%
	Total	74	100%
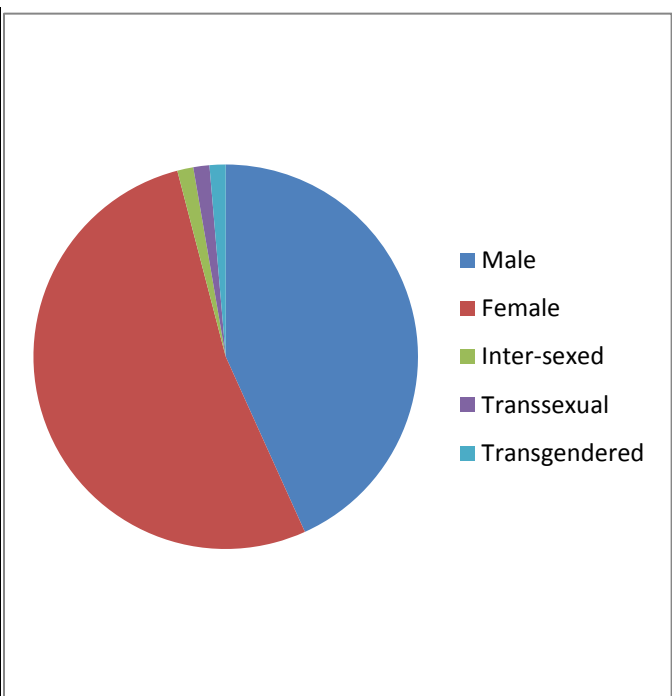
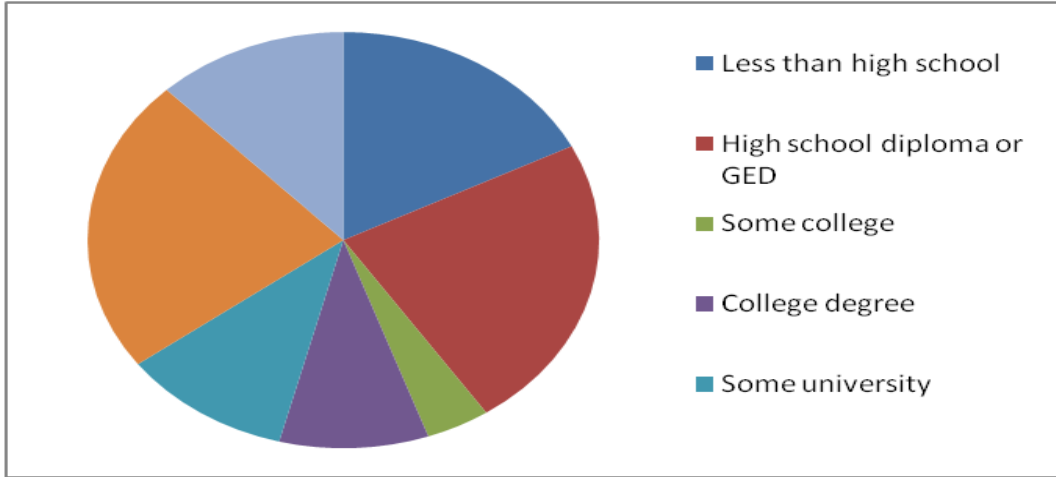|	What is your marital status?		
	The biggest majority belongs to married ones.		
	Answer	Count	Percent
1	Single (never married)	23	31.08%
2	Married	32	43.24%
3	Common Law	3	4.05%
4	Widowed	4	5.41%
5	Divorced	8	10.81%
6	Separated	4	5.41%
	Total	74	100%

Legend:
- Single (never married)
- Married
- Common Law
- Widowed
- Divorced
- Separated
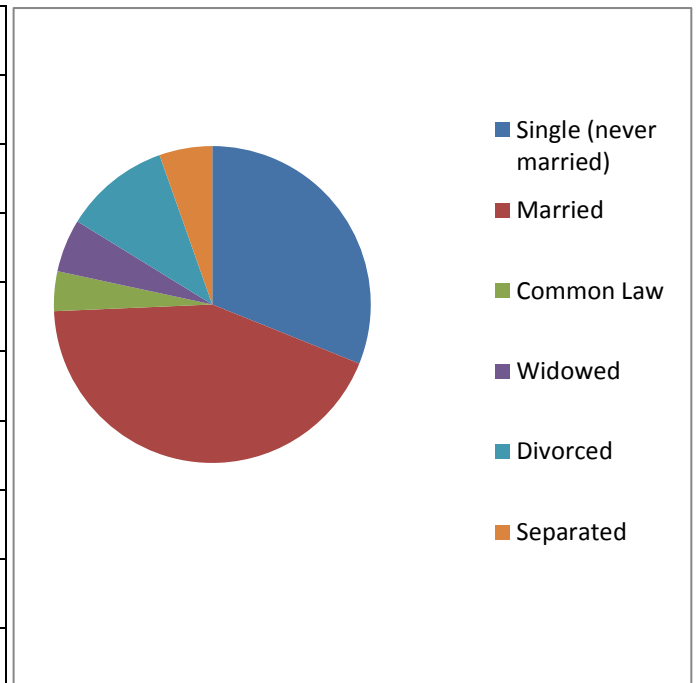
	What is your highest level of completed schooling?		
	High school diploma or GED and University undergraduate have dominance.		
	Less than high school : 17.57%High school diploma or GED : 22.97%Some college : 4.05%College degree : 9.46%Some university : 10.81%University undergraduate degree : 22.97%Graduate degree or higher : 12.16%		
	Answer	Count	Percent
1	Less than high school	13	17.57%
2	High school diploma or GED	17	22.97%
3	Some college	3	4.05%
4	College degree	7	9.46%
5	Some university	8	10.81%
6	University undergraduate degree	17	22.97%
7	Graduate degree or higher	9	12.16%
	Total	74	100%

Do you have education or training in specific field(s)?			
Majority have specific field training.			
Yes : 60.81%No : 39.19%			
	Answer	Count	Percent
1	Yes	45	60.81%
2	No	29	39.19%
	Total	74	100%
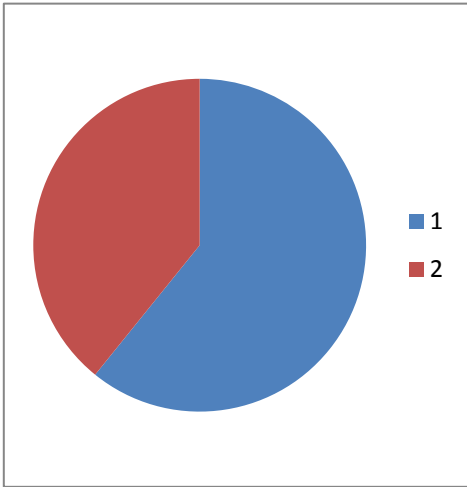
Listed as below:

training child minding	Bachelor of Science in Nursing	interior designer	food handling
Medicine	engineering	carpentry	social worker
nursing	Psychology	Plumbing	Mechanic (Car)
law office	Computer Science Database	Social Work	nursing
dental	HR + IT	civil engineering	social work
Teaching			

Do you have Canadian education and/or training experience?		
Three quarter had Canadian experience.		
Yes : 74.32%No : 25.68%		

	Answer	Count	Percent
1	Yes	55	74.32%
2	No	19	25.68%
	Total	74	100%
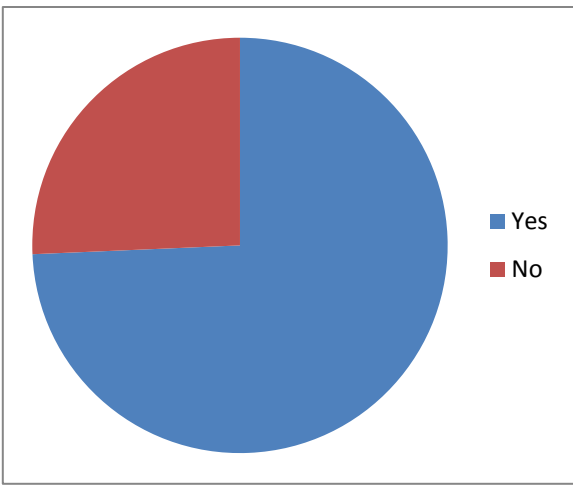
Is English your first language?		
3 quarter said that English is not their mother language.		
Yes : 35.14%No : 64.86%		

	Answer	Count	Percent
1	Yes	26	35.14%
2	No	48	64.86%
	Total	74	100%
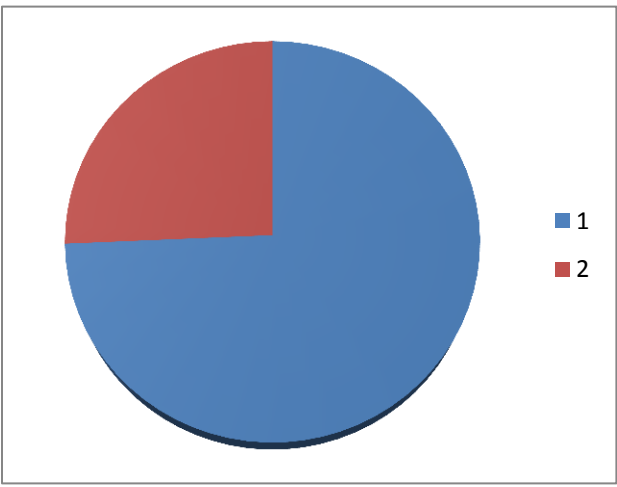
If no, how well do you speak English?		
Majority said that they are either fluent or advanced.		

	Answer	Count	Percent
1	Fluent	18	37.50%
2	Advanced	17	35.42%
3	Intermediate	7	14.58%
4	Basic	6	12.50%
	Total	48	100%
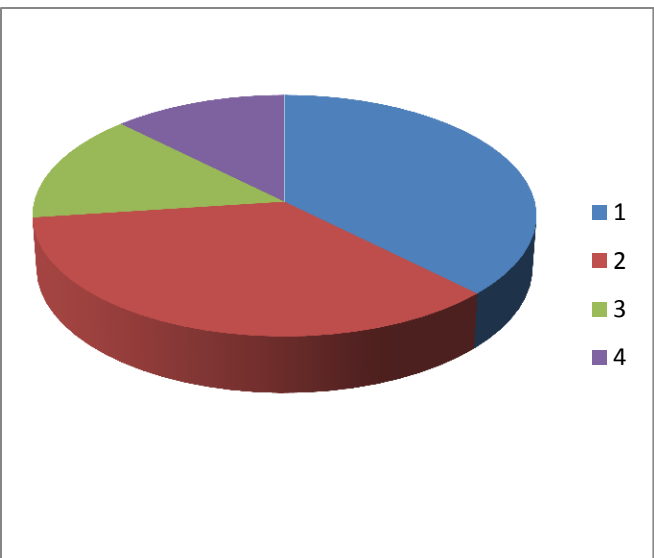
	What is your current immigration/resident status?		
	Almost 3 quarter is Canadian citizen.		
	Answer	Count	Percent
1	Canadian citizen	52	70.27%
2	Permanent resident	18	24.32%
3	Conventional Refugee	2	2.70%
4	Temporary foreign worker	1	1.35%
5	Visitor	1	1.35%
	Total	74	100%
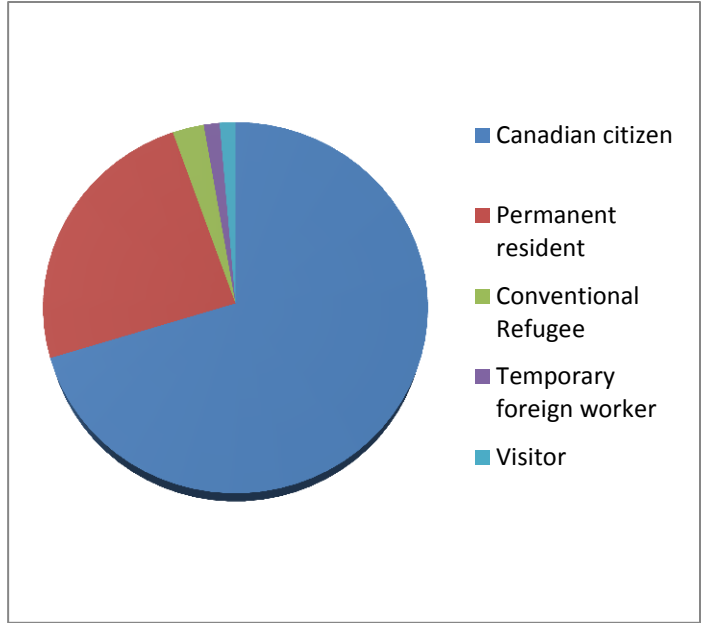
	How long have you lived in Canada?		
	This is nearby proportional to the second question and is diverse.		
	Answer	Count	Percent
1	Less than 1 year	5	6.76%
2	1-5 years	19	25.68%
3	6-10 years	11	14.86%
4	10+	18	24.32%
5	All my life	21	28.38%
	Total	74	100%
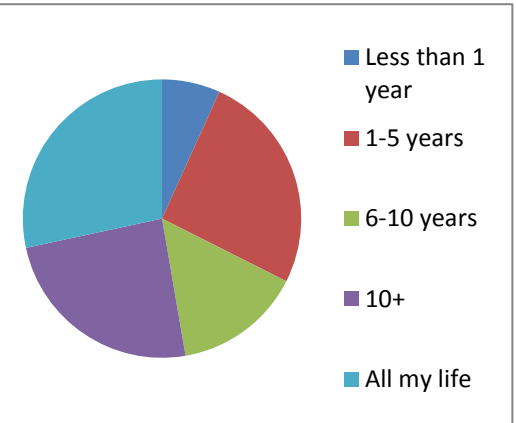
| In which of the following do you most closely self-identify? African, middle east and south Asian are making the majority.			
	Answer	**Count**	**Percent**
1	**Aboriginal**	5	6.25%
2	**African**	17	21.25%
3	**Canadian born**	9	11.25%
4	**Caribbean**	5	6.25%
5	**European**	3	3.75%
6	**East Asian**	4	5.00%
7	**West Asian**	5	6.25%
8	**Southeast Asian**	1	1.25%
9	**South Asian**	9	11.25%
10	**North American**	3	3.75%
11	**South American**	4	5.00%
12	**Central American**	2	2.50%
13	**Middle East**	11	13.75%
14	**Other**	2	2.50%
	Total	80	100%

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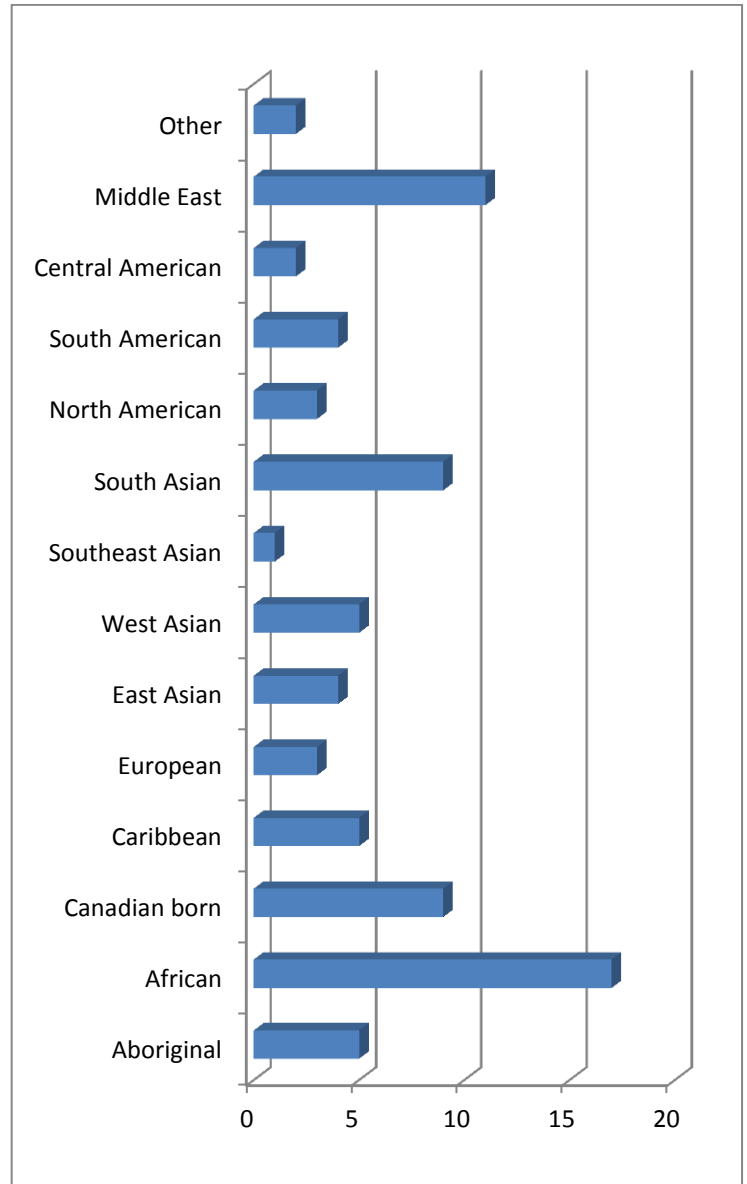
In an average day, with how many people do you speak in your neighbourhood? (Not including people in your home.)

Majority speaks with 1 to 6 people.

 0 : 4.05%1-3 : 29.73%4-6 : 32.43%7-10 : 17.57%11+ : 16.22%

	Answer	Count	Percent
1	0	3	4.05%
2	1-3	22	29.73%
3	4-6	24	32.43%
4	7-10	13	17.57%
5	11+	12	16.22%
	Total	74	100%
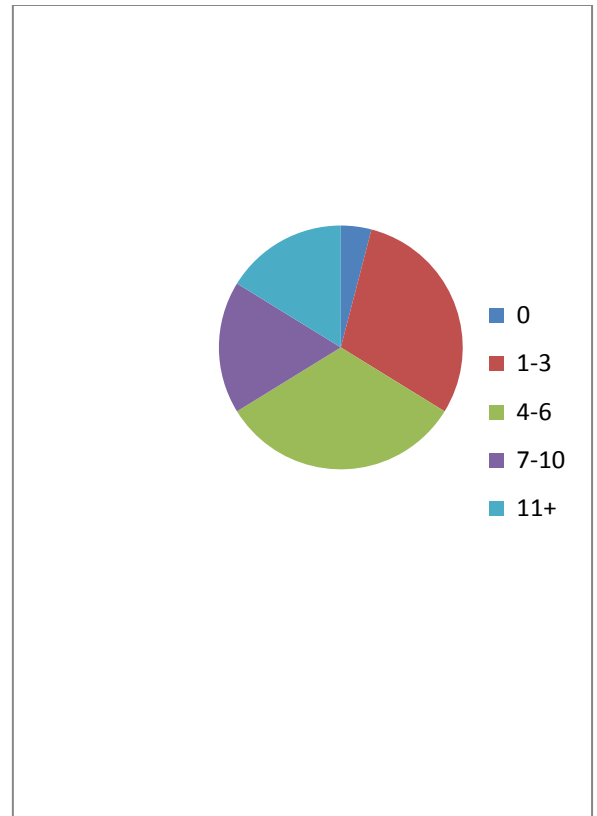
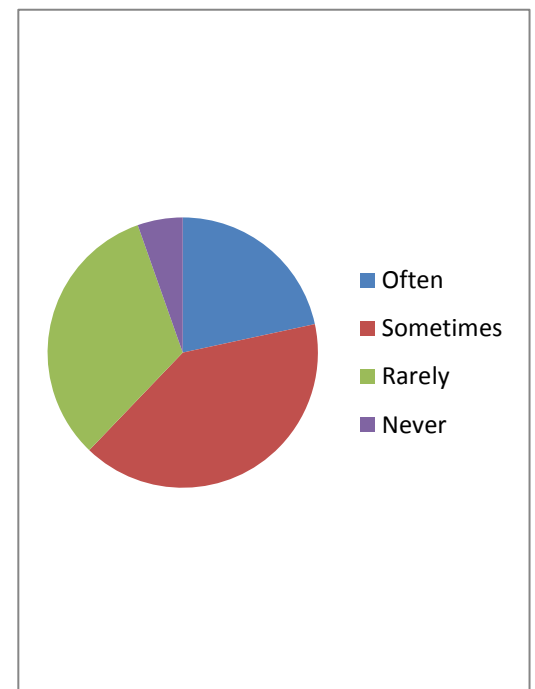**In an average week, how often do you and your neighbours visit or chat with each other?**

Most of them meet sometimes or rarely.

Often : 21.62%Sometimes : 40.54%Rarely : 32.43%Never : 5.41%

	Answer	Count	Percent
1	Often	16	21.62%
2	Sometimes	30	40.54%
3	Rarely	24	32.43%
4	Never	4	5.41%
	Total	74	100%

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	How much impact do you think you can have in making your neighbourhood a better place to live?		
	The majority think that they can have a moderate impact.		
	Big impact : 14.86%Moderate : 44.59%Small impact : 25.68%No impact : 14.86%		
	Answer	Count	Percent
1	Big impact	11	14.86%
2	Moderate	33	44.59%
3	Small impact	19	25.68%
4	No impact	11	14.86%
	Total	74	100%

	Do you have school-aged children?		
	The majority said that they have no school aged children.		
	Yes : 35.14%No : 64.86%		
	Answer	**Count**	**Percent**
1	**Yes**	**26**	**35.14%**
2	**No**	**48**	**64.86%**
	Total	**74**	**100%**

	If yes, how often are you actively involved with activities in their school(s)?		
	Majority are actively involved with activities in their children's schools.		
	Answer	Count	Percent
1	Never	4	15.38%
2	Sometimes	22	84.62%
	Total	26	100%

	Do you currently participate in any neighbourhood groups or organizations?		
	Less than half are participating and more than half are not.		
	Answer	Count	Percent
1	Yes	36	48.65%
2	No	38	51.35%
	Total	74	100%
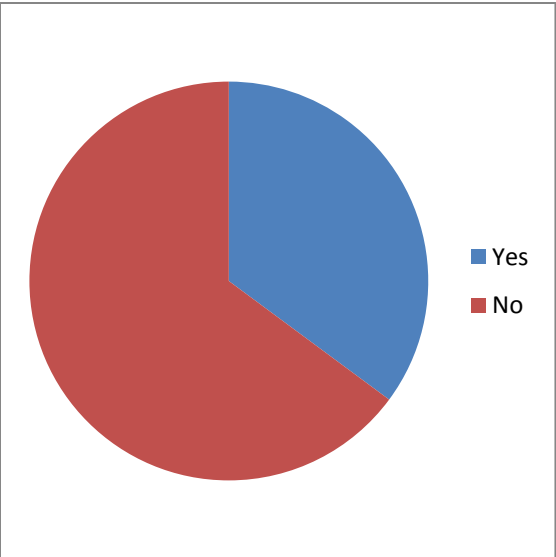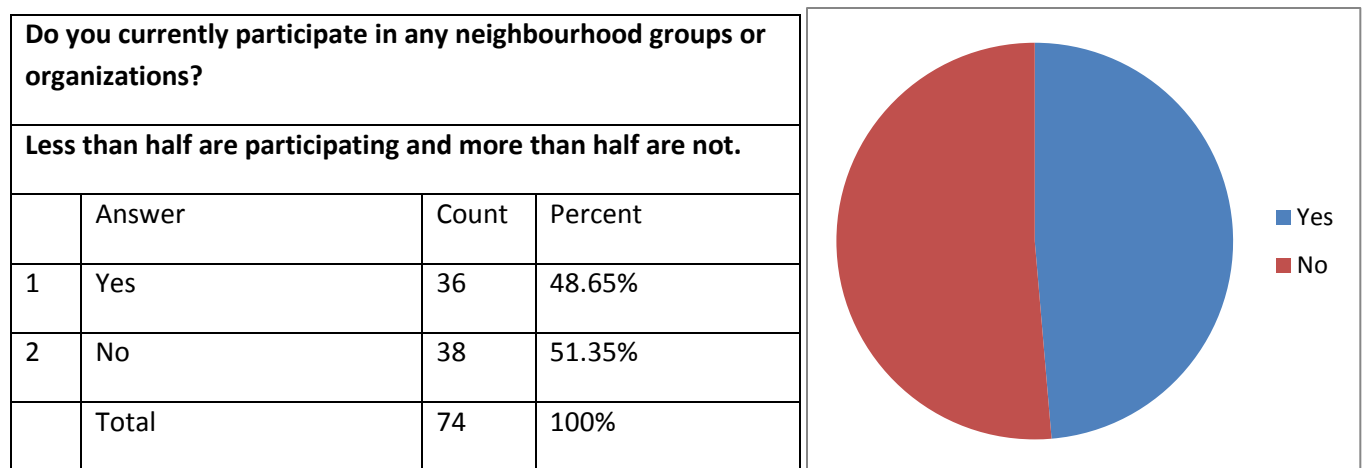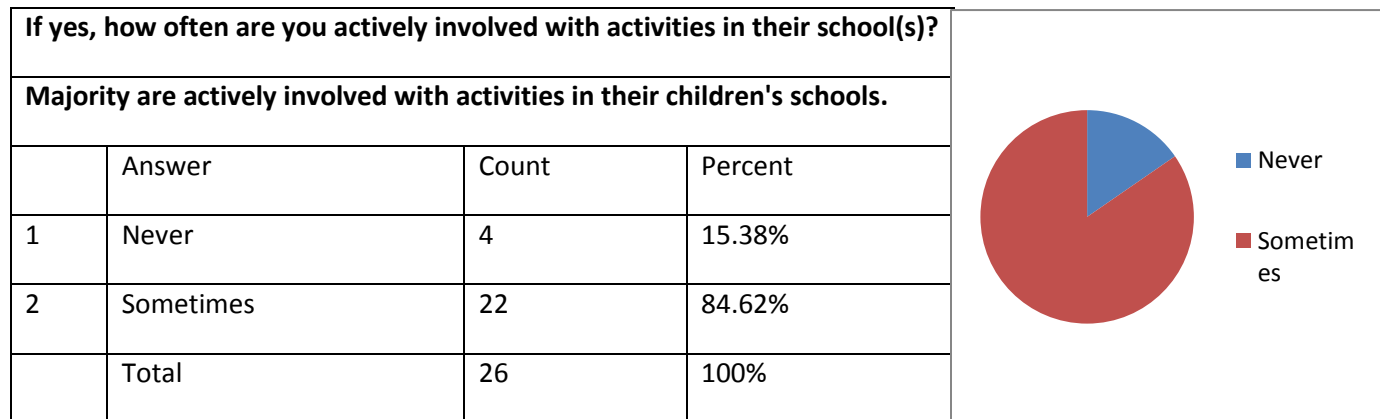
	In the last 12 months have you done any of the following?:	
	Attended a community meeting, public hearing or discussion group :	
	Mostly contacted local politician joined a protest and signed petition.	
	Question	Score
1	Attended a community meeting, public hearing or discussion group	1.32
2	Met with, called or sent a letter to any local politician	1.86
3	Joined a protest or demonstration	1.88
4	Signed a petition	1.86
5	Volunteered	1.57
	Average	1.7

How many times in the last year have you attended community events in your neighbourhood?

**Most of them either not attended or attended only one meeting.**

	Answer	Count	Percent
1	Never	23	31.08%
2	03-Jan	28	37.84%
3	07-Apr	9	12.16%
4	11-Aug	4	5.41%
5	12 or more	10	13.51%
	Total	74	100%
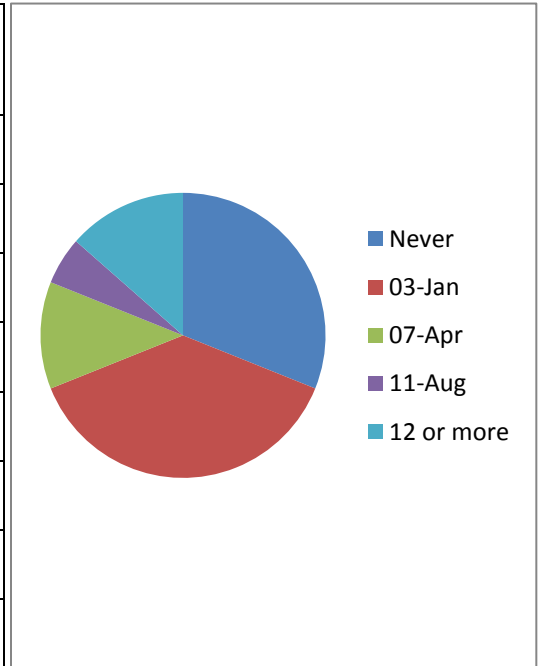
How satisfied are you with your neighbourhood?

More than half of them are satisfied.

	Answer	Count	Percent
1	Very Unsatisfied	3	4.05%
2	Unsatisfied	4	5.41%
3	Not Sure	14	18.92%
4	Satisfied	38	51.35%
5	Very Satisfied	15	20.27%
	Total	74	100%
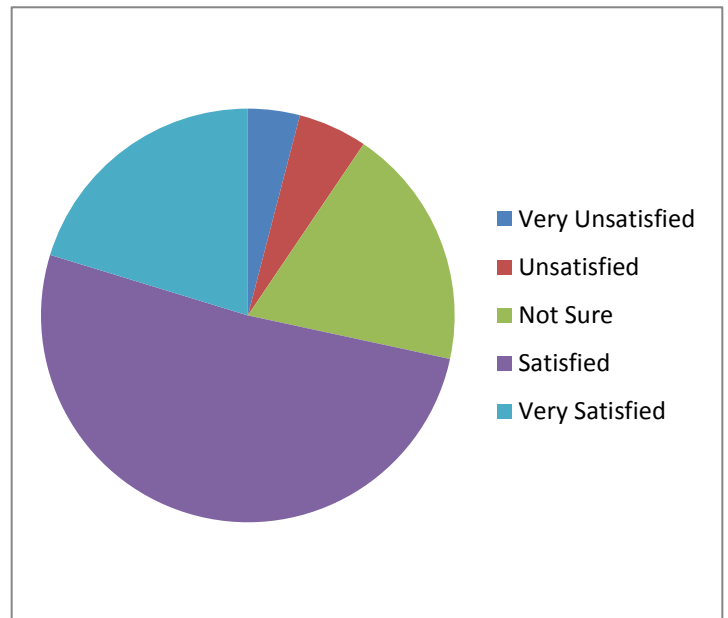
How safe or unsafe do you feel when you are in the following situations?

Walking in your neighbourhood after dark seems to be the most safe situation.

In your home with family : 1.78 | 35%At home by yourself : 1.88 | 37%Walking in your neighbourhood during the day : 1.85 | 37%Walking in your neighbourhood after dark : 2.42 | 48%

	Question	Score	Very safe	Safe
1	In your home with family	1.78		
2	At home by yourself	1.88		
3	Walking in your neighbourhood during the day	1.85		
4	Walking in your neighbourhood after dark	2.42		
	Average	1.98		

**Compared to other neighbourhoods, do you think yours is More Safe, Less Safe or About the Same?**

All of the 3 opinions are about equally raised.

More safe : 29.73%Less safe : 37.84%About the same : 32.43%

	Answer	Count	Percent
1	More safe	22	29.73%
2	Less safe	28	37.84%
3	About the same	24	32.43%
	Total	74	100%
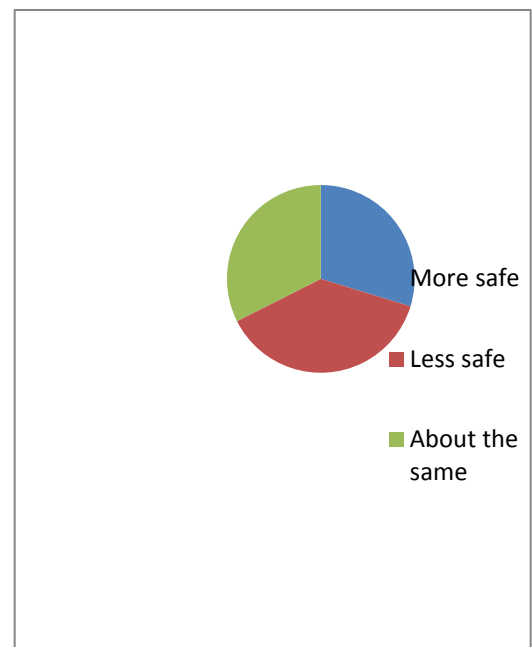
Do you think your neighbourhood is getting safer, less safe, or staying about the same?

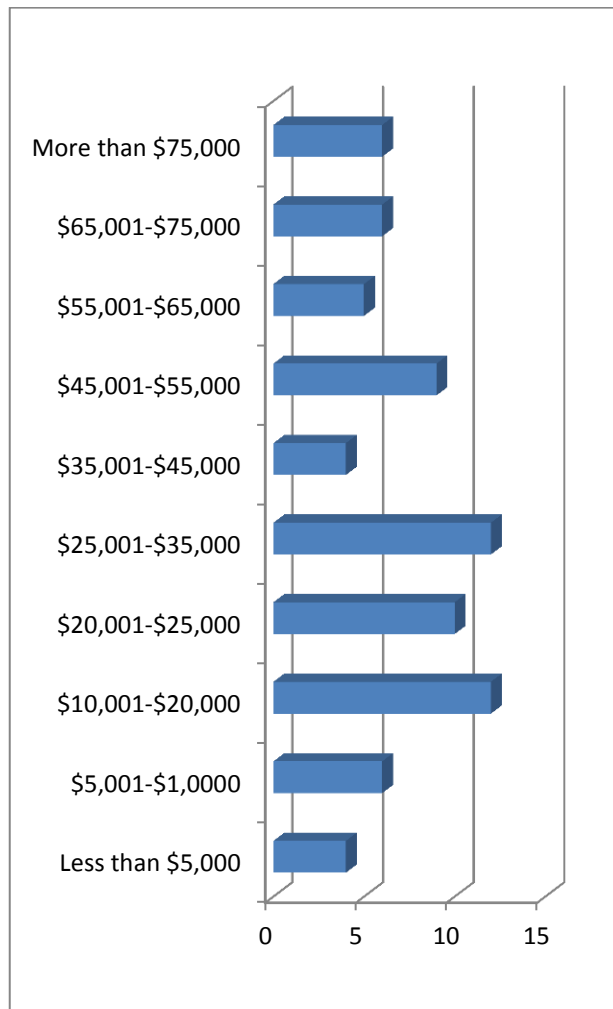**All of the 3 opinions are about equally raised.**

	Answer	Count	Percent
1	Getting safer	24	32.43%
2	Getting less safe	22	29.73%
3	About the same	28	37.84%
	Total	74	100%
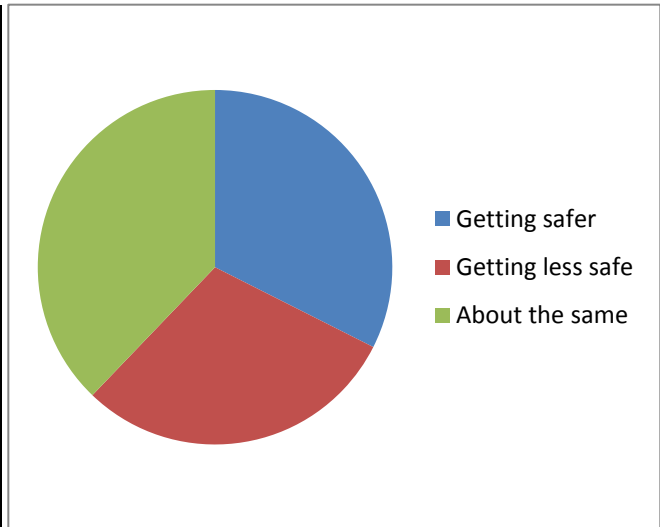
What is your annual household income?

Majority are earning between 10 000 and 45 000 annually.

	Answer	Count	Percent
1	Less than $5,000	4	5.41%
2	$5,001-$1,0000	6	8.11%
3	$10,001-$20,000	12	16.22%
4	$20,001-$25,000	10	13.51%
5	$25,001-$35,000	12	16.22%
6	$35,001-$45,000	4	5.41%
7	$45,001-$55,000	9	12.16%
8	$55,001-$65,000	5	6.76%
9	$65,001-$75,000	6	8.11%
10	More than $75,000	6	8.11%
	Total	74	100%

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How satisfied are you with the following?		
They are usually somewhat satisfied		
... your standard of living? : 3.50 | 70%... your health : 3.73 | 74%…with what you are currently achieving in life? : 3.54 | 70%... with your personal relationships? : 3.68 | 73%... with feeling part of your community? : 3.61 | 72%... with how safe you feel? : 3.59 | 71%		
	Question	Score
1	... your standard of living?	3.5
2	... your health	3.73
3	…with what you are currently achieving in life?	3.54
4	... with your personal relationships?	3.68
5	... with feeling part of your community?	3.61
6	... with how safe you feel?	3.59
	Average	3.61
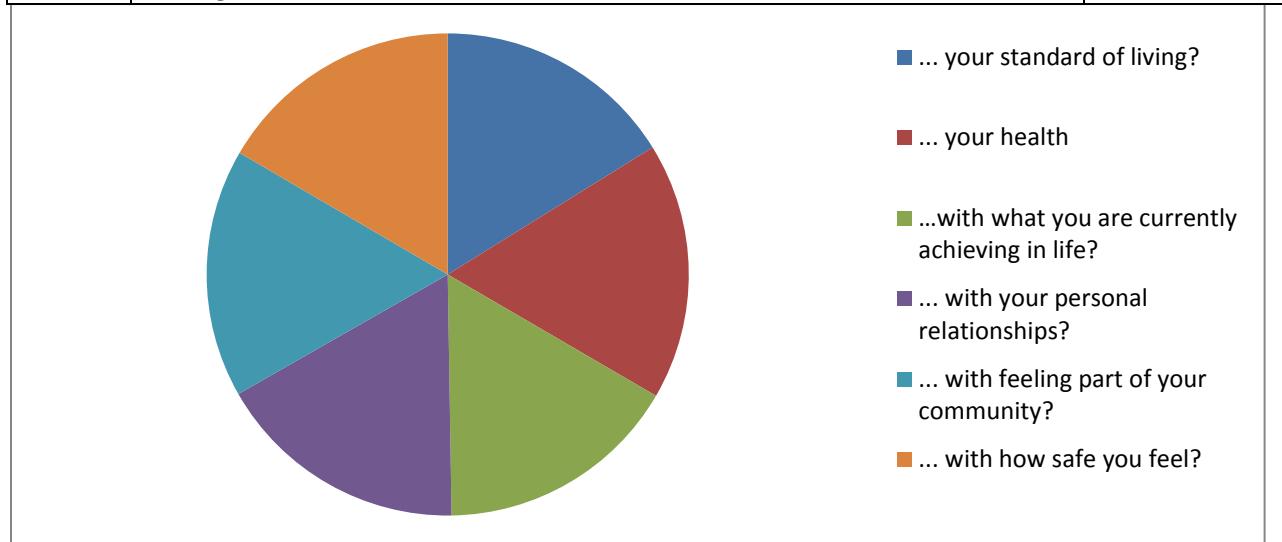
Do you agree or disagree with the following statement ... My work and family lives often interfere with each other.		
Majority are either agree or neither agree nor agree.		
Strongly agree : 12.16%Agree : 36.49%Neither agree nor disagree : 33.78%Disagree : 13.51%Strongly disagree : 4.05%		

	Answer	Count	Percent
1	Strongly agree	9	12.16%
2	Agree	27	36.49%
3	Neither agree nor disagree	25	33.78%
4	Disagree	10	13.51%
5	Strongly disagree	3	4.05%
	Total	74	100%
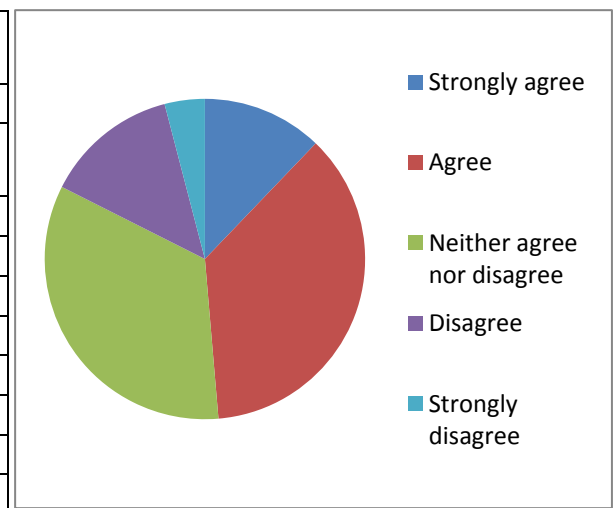
Taking all things together, would you say you are:		
Half are happy.		
Very unhappy : 1.35%Unhappy : 2.70%Neither unhappy nor happy : 22.97%Happy : 50.00%Very happy : 22.97%		
	Answer	Count	Percent
1	Very unhappy	1	1.35%
2	Unhappy	2	2.70%
3	Neither unhappy nor happy	17	22.97%
4	Happy	37	50.00%
5	Very happy	17	22.97%
	Total	74	100%
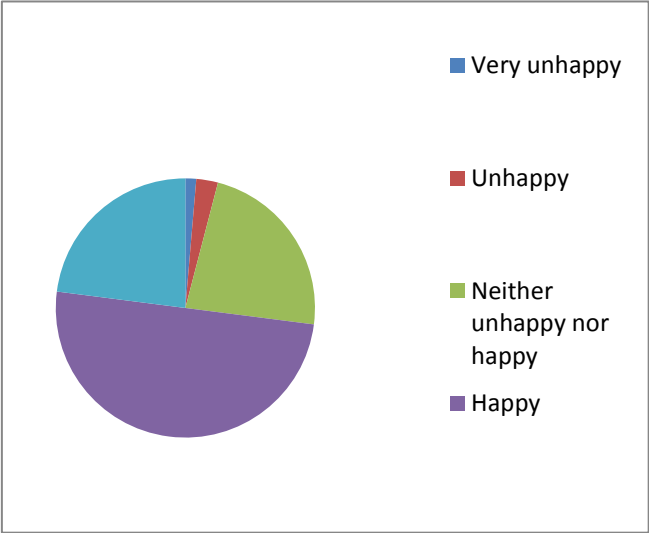
How satisfied are you with the financial situation in your household?			
Almost half are satisfied with their financial situation.			
	Answer	Count	Percent
1	Very Dissatisfied	8	10.81%
2	Somewhat Dissatisfied	6	8.11%
3	Somewhat Satisfied	19	25.68%
4	Satisfied	35	47.30%
5	Very Satisfied	6	8.11%
	Total	74	100%
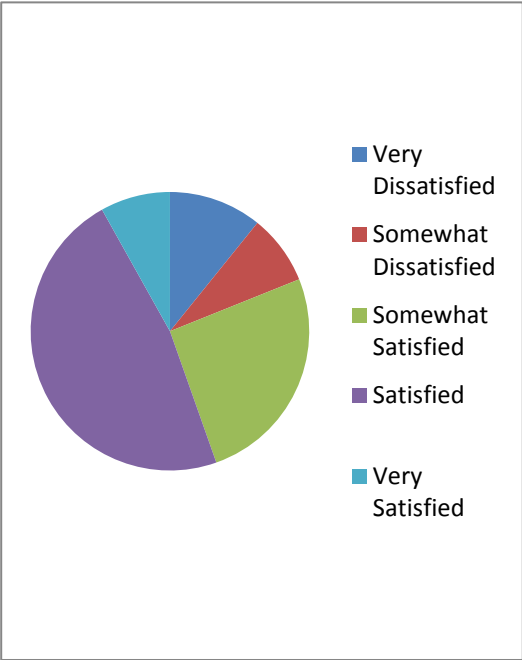
|		
If faced with financial difficulty, how confident are you that you can get help from the following groups?		
They almost relay on all resources equally.		
Family, relatives, : 2.11 | 52%Friends, neighbours : 2.50 | 62%Money lenders, Informal Credit, : 2.81 | 70%Groups, associations : 2.65 | 66%Government, Bank : 2.36 | 59%Other formal credit : 2.69 | 67%		

	Question	Score
1	Family, relatives,	2.11
2	Friends, neighbours	2.5
3	Money lenders, Informal Credit,	2.81
4	Groups, associations	2.65
5	Government, Bank	2.36
6	Other formal credit	2.69
	Average	2.52

Legend:
- Family, relatives,
- Friends, neighbors
- Money lenders, Informal Credit,
- Groups, associations
- Government, Bank
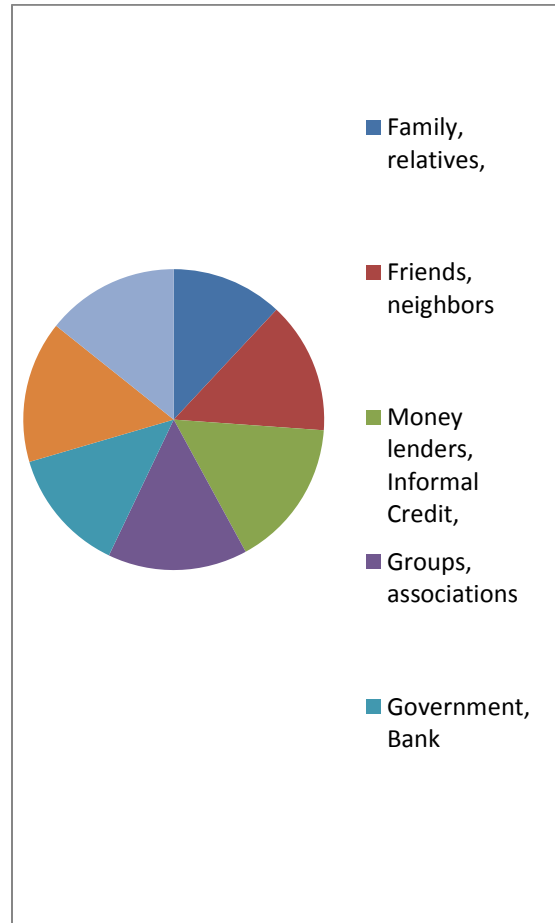
What is your housing situation?			
Vast majority are living in rented homes.			

	Answer	Count	Percent
1	Own	7	9.46%
2	Rent	57	77.03%
3	Living with family	8	10.81%
4	Living with friends	2	2.70%
	Total	74	100%

Legend:
- Own
- Rent
- Living with family
- Living with friends
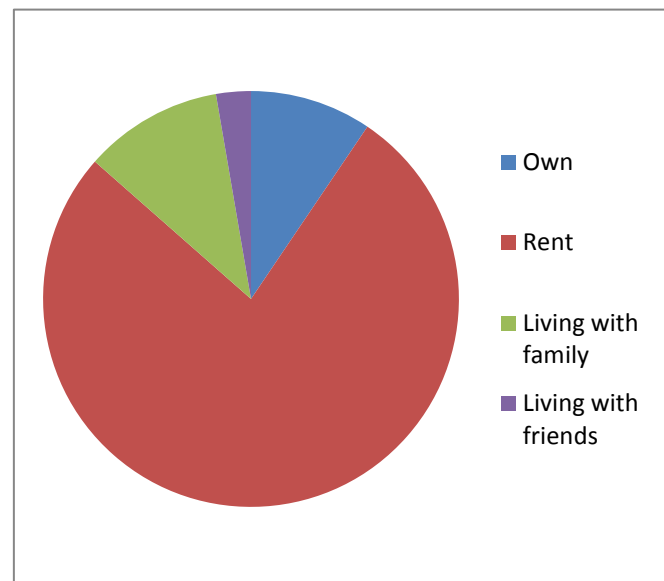
What percentage of your household income is spent on housing?			
More than half are spending from 11% to 40%.			
	Answer	Count	Percent
1	Less than 10%	3	4.00%
2	11-20%	13	17.33%
3	21-30%	18	24.00%
4	31-40%	12	16.00%
5	41-50%	6	8.00%
6	51-60%	7	9.33%
7	61-70%	10	13.33%
8	71-75%	4	5.33%
9	More than 75%	2	2.67%
	Total	75	100%
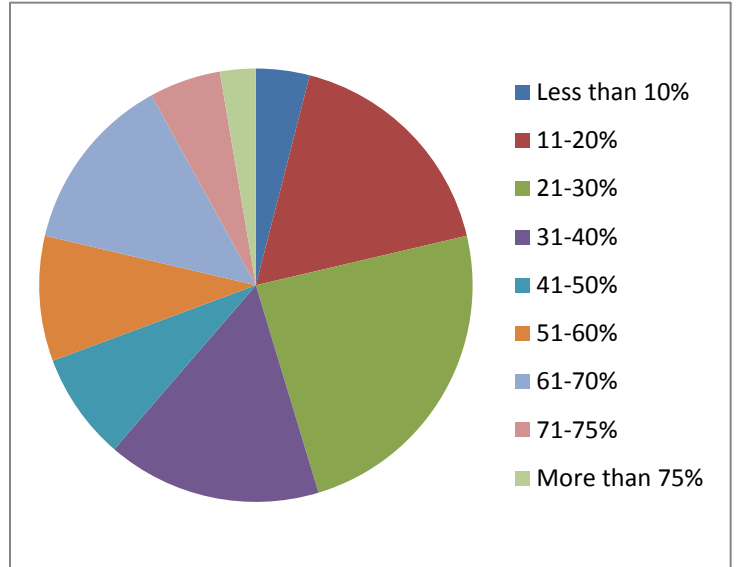
What do you do most days? (Pick all that apply)			
Most of them are employed or in school.			
	Answer	Count	Percent
1	In school	19	20.43%
2	Employed	33	35.48%
3	Volunteering	10	10.75%
4	Business owner	10	10.75%
5	Unpaid work at home	11	11.83%
6	In a training program	2	2.15%
7	Looking for work	5	5.38%
8	Other	3	3.23%
	Total	93	100%
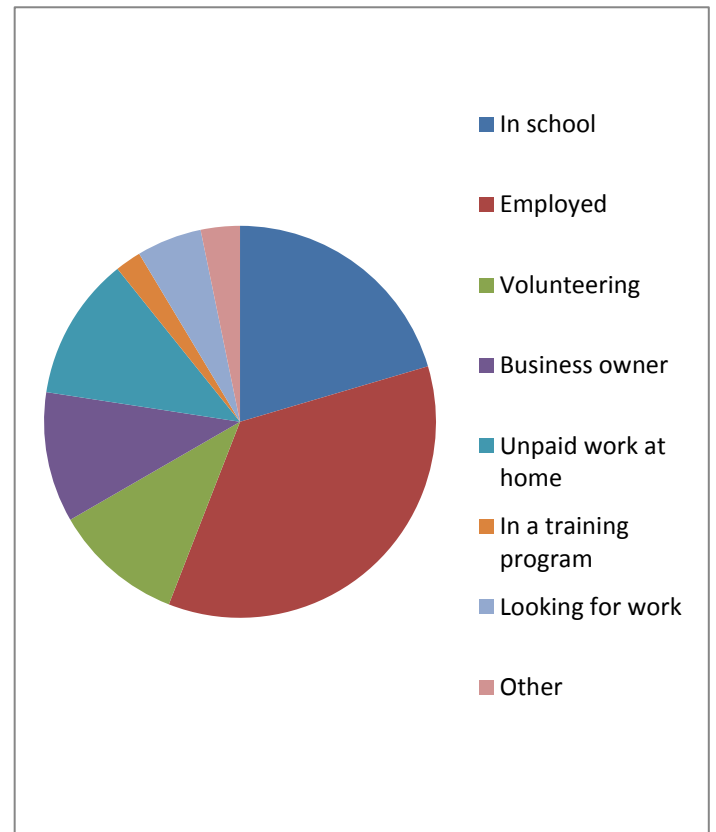
	Answer	Count	Percent
	If you are currently employed, what level of education is required to perform your job?		
	High school was the most necessary.		
1	Less than high school	9	12.33%
2	High school	16	21.92%
3	College degree	8	10.96%
4	University degree	16	21.92%
5	Trade certificate	4	5.48%
6	Don't know	1	1.37%
7	Not Applicable	19	26.03%
	Total	73	100%
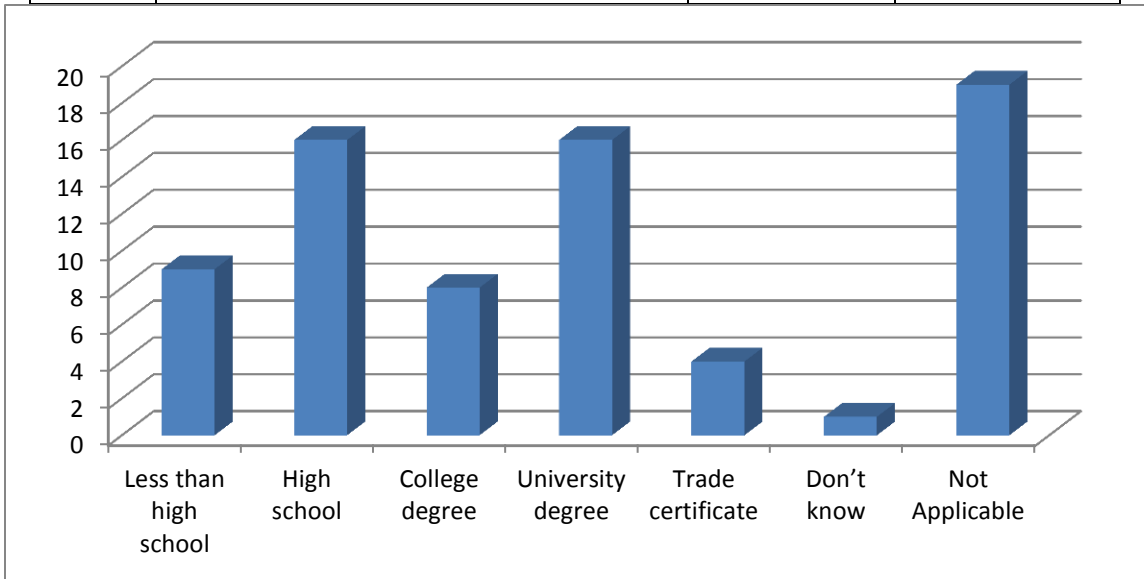
	If employed, is it... (Pick all that apply):		
	Half are full time employed.		
	Answer	Count	Percent
1	Full-time	29	50.00%
2	Part-time	14	24.14%
3	More than one job	2	3.45%
4	Temporary work	2	3.45%
5	Not applicable	11	18.97%
	Total	58	100%
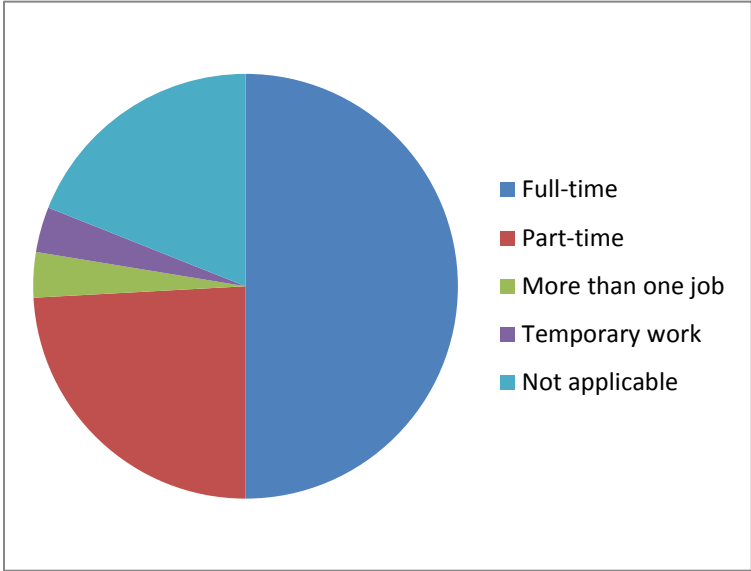
|	In general, would you say your health is...?		
	Most of them think that their health is excellent or good.		
	Excellent : 35.62%Very good : 13.70%Good : 32.88%Fair : 10.96%Poor : 6.85%		
	Answer	Count	Percent
1	Excellent	26	35.62%
2	Very good	10	13.70%
3	Good	24	32.88%
4	Fair	8	10.96%
5	Poor	5	6.85%
	Total	73	100%

27
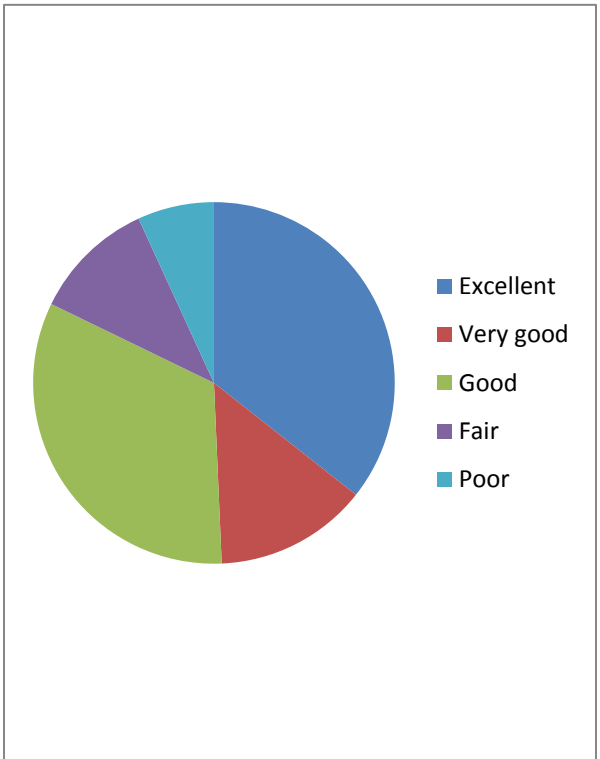
	How often do you currently smoke cigarettes or any tobacco products?		
	Majority are not smoking at all.		
	Answer	Count	Percent
1	Daily	8	10.96%
2	At least weekly	8	10.96%
3	Less often than weekly	10	13.70%
4	Not at all.	47	64.38%
	Total	73	100%
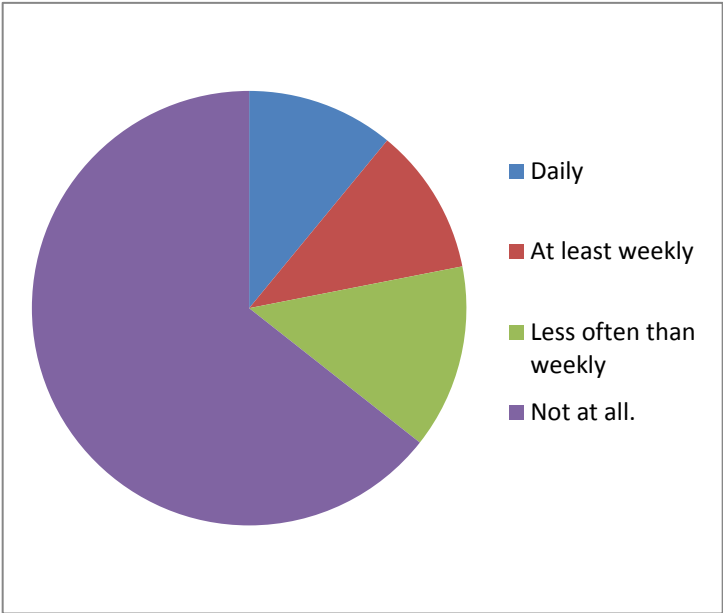
	How many times a week do you have at least 30 minutes of physical exercise?		
	Those who have exercise once a week, are making biggest minority.		
	Answer	Count	Percent
1	Once a week	27	36.99%
2	Twice a week	18	24.66%
3	More than twice a week	14	19.18%
4	Less than once a week	14	19.18%
	Total	73	100%
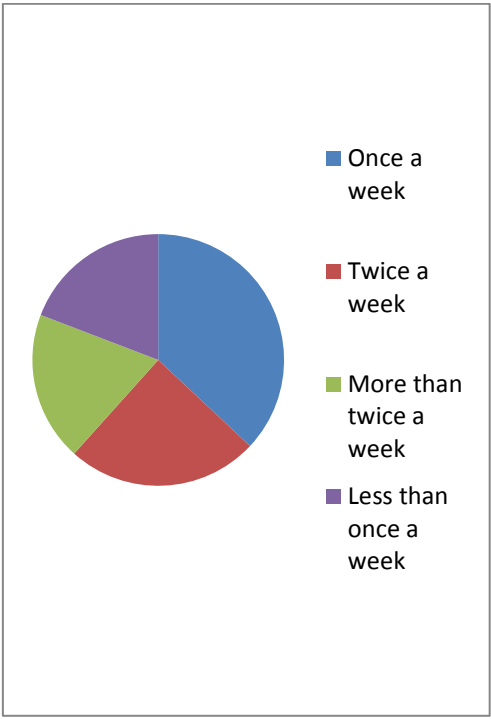
On average, how long does it take to get to the nearest subway station from your home?			
For the vast majority, it takes them less than 15 minutes to get it.			
	Answer	Count	Percent
1	Less than 15 minutes	60	82.19%
2	16 to 30 minutes	11	15.07%
3	41 to 50 minutes	1	1.37%
4	61 to 75 minutes	1	1.37%
	Total	73	100%

Legend:
- Less than 15 minutes
- 16 to 30 minutes
- 41 to 50 minutes
- 61 to 75 minutes
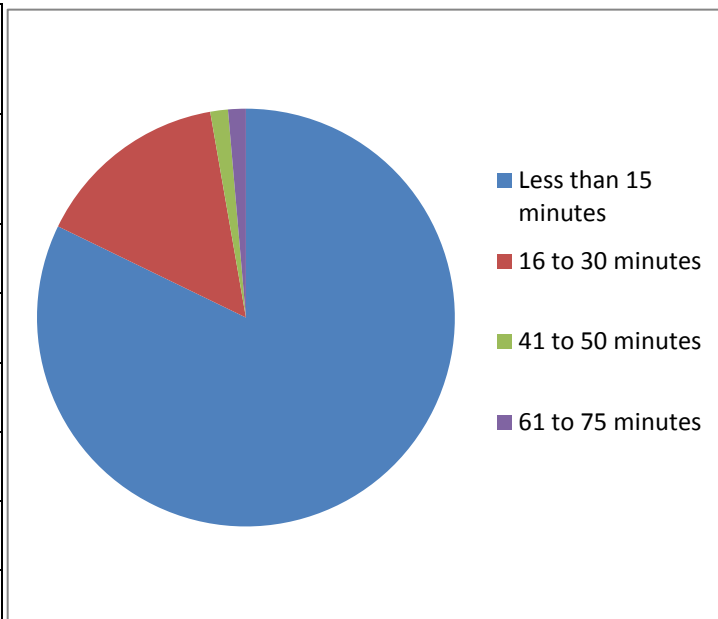
Are you able to buy most of your meats, fruits and vegetables in your neighbourhood?			
They are usually able to buy most of their food.			
	Yes : 95.89%No : 4.11%		
	Answer	Count	Percent
1	Yes	70	95.89%
2	No	3	4.11%
	Total	73	100%

Legend:
- Yes
- No
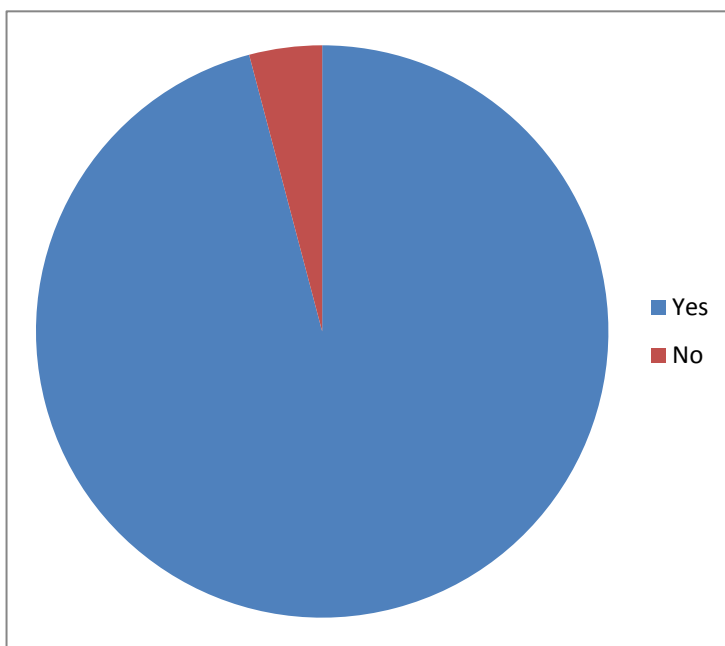
In your opinion what are the particular challenges you think your neighbourhood faces?		
joblessness	4	bed bugs and cockroach
too density populated	2	Gangs Thieves, Drunks
Poverty	3	underage drinking, STDs
safety	3	fresh affordable vegetables and fruits
Overcrowded,	2	Social spaces and building maintenance
Crimes	3	Garbage on the street, mice in the house.
I don't know	6	we need halal meat in food basic
drug dealers	13	volcanism and thieves to deal with
no challenges	9	nothing wrong
bed bugs	2	A LOT OF FIRES.
drugs	4	very bad place unsafe
The Elevators	3	Lack of sport facilities
drunk people	2	Insufficient facilities (Parks, Sport places etc.)
People are friendly and helpers	2	Lack of discipline (sometimes).
people love each other	2	Less major crimes taking place
I don't know	4	The close proximity to bus stops, stations and grocery stores.
multiculturalism	4	Knowing people in my building, familiarity, I went to Ryerson.
I feel like home	5	no harassment around
friendly people around	2	good people around
it's good	4	Inter-cultural sense of belonging
Nothing	2	this place is good and they must put drug dealers out it is nice place

good family and friends make it feel like home	3	Everybody is always greeting each other with welcomes
good environment	3	Good community
Safety, low quality housing,		Accessible
Security,		most of them friendly immigrants
clean		Excellent community center.
language lack of lane bike		You can find friends easily here.
always we have parties		a lot of integrity and everybody is friendly
good environment		a lot of people in a small area
newcomers are very friendly		NO COMMENTS
VERY STRONGLY.		GOOD FAMILY AND FRIENDS MAKE IT FEEL LIKE HOME.
Placing cars in wrong places.		THERE ARE MANY NEWCOMERS. EVERYONE IS FRIENDLY.
there access to everything		Located near downtown
Near to malls and masjid and halal goods restaurants are neat by.		we live in a healthy community
stores are close, and subway		Cheap vegetable market. Nearby masjid. Care for others.
Police and firefighters available		Near to downtown
easy access		easy access to school
I don't know		most people have the same background

Conclusion

Strong points:

Strong family ties	**The high number of married ones**
High work potential	**Majority have specific field training in different professions and Three quarter has Canadian education and/or training experience.** **Majority have specific field training in different professions.** **Three quarter have Canadian education and/or training experience.** **Majority are either fluent or advanced in English.**
Strong Community	**In an average week, majority of them and their neighbours sometimes visit or chat with each other**
	In an average day, they speak from 1 to 6 people in their neighbourhood.
	In an average week, majority of them and their neighbours sometimes visit or chat with each other.
	Majority of those who have school aged children are actively involved with activities in their children's schools
Community participation	**Near to half are participating in any neighbourhood groups or organizations**
	Most of them contacted local politician, joined a protest and signed petition.
	Most of them contacted local politician, joined a protest and signed petition.
High living standard	**More than half are satisfied with their neighbourhood.**
	They are usually somewhat satisfied with their standard of living,
	Most said that their health In general, is either excellent or good.
	They are usually able to buy most of their food meats, fruits and vegetables in your neighbourhood.
	For the vast majority, it takes them less than 15 minutes to get to the nearest subway station from their home.
Feeling safe	**If faced with financial difficulty, they are confident that they can get help from the mentioned resources almost equally.**
	Almost half are satisfied with their financial situation in their household.
Optimism	**The majority think that they can have a moderate impact in making your neighbourhood a better place to live**
Health	**Those who have at least 30 minutes of physical exercise once a week are making biggest number.**

Key Issues
Most of them either not attended or attended only one meeting in the last year in their neighbourhood.
A little more than half are satisfied with their neighbourhood.
Majority are earning between 10 000 and 45 000 annually.
Positive, negative and indifferent opinion of community`s future are almost equal.
Vast majority are living in rented homes.
Most are either employed or in school.
Half are full time employed.

2. Recommendations

Employment support and social support are crucial to this community.

Theory of Change

Statement of problem: Low sense of belonging, low community participation and low employment level are dominant in this community.

Assumptions:

- There is big manpower in community.

- There are well established community organisations.

- There are dedicated community leaders here.

STRATEGY

- Design and implement a communication strategy between the institutions, leaders and residents.

- Identify and evaluate organizations and leaders of the community.

- Integrate organizations and leaders by discussing and implementing programs that meet the needs of the community.

- Strengthening the ties between immigrant and native residents of the area by encouraging participation and mingling.

Reference List

All images retrieved from Google Images.

http://www1.toronto.ca/wps/portal/contentonly?vgnextoid=7c9cb3d0122c1410VgnVCM10000071d60f89RCRD&vgnextchannel=1e68f40f9aae0410VgnVCM10000071d60f89RCRD

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