

# Meiyin GAO

Immigrant Women Integration Program

> Community Leadership Development 2010-2011



# Content

## **Moss Park**

Moss Park is a neighbourhood just east of downtown Toronto (Figure 1a), Ontario, Canada [7]. The neighbourhood is roughly L-shaped presented according to one set of boundaries of the City of Toronto (Figure 1b), bounded on the north by Carlton Street to Parliament Street, on the east by Parliament Street to Queen Street East and the Don River, on the south by Eastern Avenue and Front Street, and on the west by Jarvis Street [19].



Figure 1a, Toronto Neighbourhood key Maps, which indicated that there are 140 neighbourhoods in city of Toronto. Red circled "73" is Moss Park.

Figure 1b, Moss Park boundary map.

Moss Park was once part of 100 acres of parkland with abundant moss, which stood on the west side of Sherbourne Street between Queen and Shuter, owned by William Allan, one of the wealthiest men in town in the early 1800s. In 1830, Allan commissioned construction of a vast mansion on his estate, and named it Moss Park. The mansion stood were





the same name is today. On William's death in 1853, the Moss Park estate passed to son George, a future Mayor of Toronto. George lost no time in sub-dividing the land, and the neighbourhood became one of the young city's more affluent areas, known for its handsome Victorian houses (Figure 3).

Figure 2, Moss Park before 1900.

Moss Park was originally the heart of Toronto's industrial area, home to large factories and the densely packed homes of the workers they employed. In the 1960s a large swath of these buildings were demolished to make way for the Moss Park public housing project, a group of three large towers at Queen Street East and Parliament Street run by the Toronto Community Housing Corporation [1]. After the deindustrialization of the 1970s almost all the factories left this area, and it became one of the low-income in the city. Although the area has seen rapid gentrification in recent years, the area immediately around the housing complex remains quite suffering for their



life because their economical status, and is typically meant when referring to Moss Park. This neighbourhood is almost exclusively rented out, and houses many low-income families. Moss Park has long had a reputation among Torontonians as a notoriously downtrodden and dangerous neighbourhood. It is also centre of homeless and sickness shelters [21].

Figure 3, Berkley Street's proud gabled houses sport the area's few professionally landscaped plots.

Figure 4, Moss Park Neighbourhood is divided by three typical zones.

At present, Moss Park is distinctly recognized as three typical zones in city plan neighbourhood (Figure 4), garden district between Jarvis street and Parliament street south of Carlton to Dundas street east; public housing projects zone between Jarvis street and Parliament street south of Dundas to Queen street east; old town between Jarvis street and Don River, south of Queen street east to Front street and Eastern avenue. Zone two is the typical boundary of Moss Park, also it is the most people recognized as Moss Park.

Recently, report of Toronto Centre Business Improve Areas showed that Moss Park is not the area have improved business development since last 40 years (1970-2010) (Figure 5) [21]. In addition, Census report of Statistics Canada 2001 and 2006, Executive Summary – Vertical Poverty reported by United Way Toronto and The Three Cities within Toronto reported by University of Toronto all show that Moss Park is the region without any data information about community wellbeing, such as language and ethnicity, families and dwellings, and family income and poverty. At present, explore the assets of Moss Park community are the main needs in Moss Park [21]





Figure 5, Toronto Centre Business Improve Areas Map

## Who live in Moss Park?

In census of Statistics Canada, Toronto social profile of neighbourhoods – Moss Park age and gender (Appendix II), figure 6 concludes the population of Moss Park by age Cohort. Total number is around 13070 persons in 2001 and 15460 persons in 2006. The number of persons is decreasing only in the cohort 5-9 Years from 2001 to 2006; conversely, all other age cohorts have increased number of persons from 2001 to 2006. In 2006, 11240 people are at working age (25-64 Years), which is 73% of all the residents of Moss Park. This number was shifted from 9335 persons with 71% in 2001. Besides of the working age people, senior and youth people in Moss Park did not change significantly from 2001 to 2006, 1045 VS 1275 and 1405 VS 1690 (Figure 7).



Figure 6, Population information of Moss Park by age Cohort. The datasets is from Toronto social profile of neighbourhoods – Moss Park age and gender.



# Figure 7, Population information of Moss Park by age group. The datasets is from Toronto social profile of neighbourhoods – Moss Park age and gender.

Toronto social profile of Neighbourhoods – Moss Park families and dwellings (Appendix II) showed us 59% residents of Moss Park are rented dwellings compared with 41% residents are owned dwellings in 2006. This percentage number (59%) is higher than the other Toronto neighbourhoods, which might be resulted by Moss Park is exactly downtown place and there is Toronto Housing Project. This number consisted by lone seniors, immigrant families, out of home students, visible minorities and some lone parents or lone persons, et al. In addition, people in Moss Park are mostly single never married (62% of all residents), and the second group people are legally married (20%). Married couples with 58.9% compared with common-law couples are 40.8% of the legally married residents, both which have the higher without children at home rate 39.7% and 34.4%. In lone parent families, there are 280 female parent (96.6%) and 10 male parent (3.4%). Female parent has children ranged from one to three; however, all of male parent has only one child.

Hundreds of immigrants in Moss Park showed diversity cultures and religions. Based on Toronto social profile of Neighbourhoods – Moss Park Language and ethnicity (Appendix II), only 2% immigrants came before 1961, afterwards, the immigrant number has increasing every decade. 20% immigrants came to Moss Park during 1991 to 2000, and there is 13% in 6 years of 2001 to 2006. Table 1 showed top ten recent immigrants people region in 2006. There 260 persons came from Asia, and Africa people are 140 as the first group region. Of course, the immigrants bring their native languages in the neighbourhood. Top 10 home languages in Moss Park are also summarized in table 1. The home language refers to the language spoken most often or on a regular basis at home but not official language – English. Other than language, different immigrants also came from different regions with their ethnic culture (Table 2).

Top 10 New Immigrant Information in 2006					
Recent Immigrant (#person)	Home Language (#person)				
Africa	140	Chinese	280		
Eastern Asia	135	Spanish	125		
Europe	70	Amharic	70		
Southern Asia	60	Tagalog (Filipino)	60		
Southeast Asia	45	Japanese	55		
Central America	40	Russian	45		
Caribbean & Bermuda	35	Serbian	45		
United States	25	Arabic	40		
South America	25	Persian (Farsi)	40		
West Asia & The middle E	20	Korean	40		

Table 1, Top 10 information of recent immigrants and home languages in 2006.

Table 2, Top 10 information of people region and ethnic in 2006.

Top 10 Ethnic Information in 2006					
Region (#person) Ethnic (#person)					
British Isles	3,260	English	1,785		
European	2,565	Scottish	1,440		

East And Southeast Asia	1,375	Irish	1,395
Other North America	1,225	Canadian	1,140
Africa	770	Chinese	810
French	740	French	730
Caribbean	670	German	580
South Asia	400	Italian	420
Latin, Central & South America	250	Jamaican	350
West Asia	170	East Indian	320

## What resources Moss Park has?

#### Attractions accessibility



#### Figure 8, Toronto's First Post Office at 260 Adelaide Street, Toronto

As an old central downtown place of Toronto, Moss Park has some really significant historical attractions (Figure 12) such as, Toronto's First Post Office, Moss Park Armoury, and the most famous and biggest Chinese newspaper "Sing Tao Daily" main and administration office [15]. Toronto's First Post Office (or Fourth York Post Office) is the oldest purpose-built post office in Toronto, Ontario, Canada, and the only surviving example of a post office that functioned as a department of the

British Royal Mail. The building served as a post office until 1839 (Figure 8). It was altered last in 1876.

Located at 260 Adelaide Street East, the building now houses a museum and a full-service post office, run by the Town of York Historical Society. The style of the building is late Georgian architecture. It was designated a National Historic Site of Canada in 1980. Moss Park Armoury (Figure 9) is used by several regiments of the Canadian Forces Primary Reserve facility. These include the 25 Field Ambulances, the 48th Highlanders of Canada, the 7th Toronto Regiment Royal Canadian Artillery, and the Queen's Own Rifles of Canada. Several cadet units also use the facility.



Figure 9, Moss Park Armoury main entrance



#### Figure 10, Moss Park

Parks and Gardens are also the attractions located in Moss Park neighbourhood. Moss Park is the park for established name of the neighbourhood (Figure 10). Allen Garden is a park and indoor botanical garden in Toronto (Figure 11). The garden and the main part of the property were donated by George William Allan, a one-time Mayor of Toronto and long-time Senator. This park, one of the city's oldest (since 1858), is bounded by Jarvis Street on the west, Sherbourne Street on the east, Carlton Street on the north and Gerrard Street East on the south in Toronto's Garden District.

In the centre of the park is a Victorian conservatory known as the Palm House, built in 1909 to replace

the pavilion burned in 1902. Rare tropical plants from all over the globe are nurtured inside. The trees in the park represent the northern tip of the Carolinian forest with species such as black cherry, American beech, red oak, sugar maple and sassafras. Most are over one hundred years old. In addition, the park is home to three varieties of squirrel, the gray, the black, and, unique to this park, the red tailed black squirrel. The park is also home to the city's largest flock of pigeons, a roving peregrine falcon and a statue of Robert Burns.



Figure 11, Allen Garden main entrance



Figure 12, Moss Park attractions.

## Education & life resources accessibility

There are plenty of education resources in Moss Park (Figure 12). Firstly, Moss Park has one Toronto public school – Lord Dufferin Junior and Senior Public School, one French elementary school – Ècole Gabrielle-Roy, one Toronto catholic school – St Paul catholic school, and one college - George Brown College (St. James Campus). In addition, there are more than three daycare facilities in this area, which help full-time working or

studying parent to care their babies and after school elementary school students. Free after school programs includes arts, music, sports, study tutor, and camping. Secondly, there are two public libraries, Parliament Street branch and St. Lawrence branch [17]. In addition, there is a unique "Children's Book Bank" in Toronto downtown (Figure 13). The Children's Book Bank focuses on the literacy needs of children aged 2-12 and works to support and develop each child's interest in and success with reading [16]. In addition to providing books, The Children's Book Bank offers literacy support and programming.



Figure 13, Toronto Children's Book Bank at 350 Berkeley Street

Within Moss Park, there are two community health centres and TD Canada Trust Bank, plenty of restaurants, shops and groceries, lots of service agencies and leisure entrainment places. Around Moss Park, easily access TTC can help resident to reach anywhere of Toronto. Out of Moss Park, government offices, shopping Malls, plenty of hospitals, universities, parks and markets are not far to access (Figure 14).



Figure 14, Moss Park access environment.

For shopping, residents of Moss Park homes are close to Toronto Eaton Centre, and within walking distance of St. Lawrence Market. Lots of groceries are located in this neighbourhood, such as, Nofrills, Sobeys, RABBA, Dollarama, Shoppers Drug Mart and Beer shore.

The John Innes Community Centre located at 150 Sherbourne Street of Moss Park, which is a sport service centre. The centre was named after John Innes, who was a municipal politician in Toronto, Canada. The centre has an indoor swimming pool, a gymnasium, a running track, a weight room, a cardio training room, a games room, a woodworking shop and a craft room. Adjacent to the community centre is the Moss Park Arena which includes pleasure and power skating programs as well as hockey leagues and a summer hockey camp [8].

## Social services accessibility

#### **Yonge Street Mission**

From its humble beginnings in 1896 with a horse-drawn "Gospel Wagon," Yonge Street Mission has faithfully served the people of Toronto with compassion and dignity, helping those in need to turn their lives around [2]. The centre grown with city, and adapted to its changing needs. Today the centre offers 100 programs and services. It reaches out to street-involved youth, lonely seniors, families of recent immigrants who face a bewildering new culture, and others seeking help to achieve their full potential. Yonge Street Mission mainly



support to the Cabbagetown/Regent Park community.

Programs and Ministries:

- Community Services

Adult Programs; Seniors Programs; Women and Family Programs; Food Bank; Youth Programs (Grade 7-12); Children's Programs (Grade 1-8); Computer Literary Centre; Daycare;

- H.B. Martin Family Centre for Urban Education
- New Communities
- Double Take Store
- Evergreen centre
- Genesis Place
- Church at Mission

### **Central Neighbourhood House**

Founded in 1911, main house and administration, Central Neighbourhood House (CNH) in Ontario Street is the second oldest settlement house in Toronto [4]. In 2009, nearly 700 volunteers contributed over 11,000 hours to the organization. More than 4,000 people in the community were provided with services including voicemail access, child care, child and youth activities, day programs, In Home supportive services, advocacy and recreation. Located in downtown east, CNH engages individuals in over 10 languages – including American Sign Language- from Regent Park, St. James Town, Moss Park Cabbagetown and other local neighbourhoods. CNH facilitate over 50,000 community-based experiences per year. As one of the first United Way funded

agencies, CNH is recognized for its role in creating connected, safe and thriving neighbourhoods.

Programs and Services:

- Daycare
- Children & Youth Program
- Women Program
- Family Support Program
- Street Survivors Program
- Housing and Community Support Program
- Adult Day Program



#### **Dixon Hall**



Dixon Hall was established in November of 1929 and began distributing aid in December of that year [3]. It began as a Toronto soup kitchen during the Great Depression. On Dec. 1 2009, it celebrated its 80th anniversary. Since that time Dixon Hall has come a long way in terms of how it tackles social issues and how the centre engages the community. Dixon Hall is a large social service agency, providing a wide variety of supports for a diverse community with many different needs. The size and the breadth of the programming work to the advantage, helping centre better fulfill its mandate. Every new initiative is supported by the work that the centre already do,

and in turn, new programs lend institutional and intellectual support to our previously operating services. As Dixon Hall grow, it learns how to better reach its goals and their people develop more holistic ways of supporting their clients. Dixon Hall employs a comprehensive three-part solution for problems facing at-risk youth and homeless people. Through their shelters and housing support programs centre are helping people move off the streets and eventually into permanent housing. Through the employment programs such as LabourLink, centre helps connect workers and employers. The third part is training, such as at The Mill Centre, where the participants gain the skills – both personal and professional – that they need to succeed. The three elements: housing, training and employment, are key components in the Dixon Hall model of cross program support. This enables clients to truly achieve the Dixon Hall motto of fulfilling their dreams and possibilities.

Programs and Services:

Neighbourhood Programs

 Music School; Summer Day Camp; Youth Leadship; After School Programs; Parenting Support; Community Trips; Health and Wellness; Graffiti Mural; Tax Clinic; Legal Clinic

- Housing, Homelessness

o Shelter; Access to Housing; Health and Wellness; Food and Nutrition

- Senior Programs

 Health and Wellness; Home Support Service; Mandarin Outreach; Supportive Housing; Friendly Visiting; Shopping Support; Programming

- Employ Services

• CareerSteps; LabourLink; Regent park Learning Centre; Calico-YED; Mill Centre; For Employer

#### Story of Carmen:

Senior Program Coordinator, Ms. Benoit introduced Carmen continues to be an active participant in Dixon Hall seniors programs. Recently she was one of several seniors who made a deputation to the Toronto District School Board to advocate for continuing education funding for seniors.





She did a fantastic job representing Dixon Hall.

Carmen talked herself: "When I was a Home Help Worker at Central Neighborhood House, I was helping a client who lived across the street from Dixon Hall. I asked about the place and found out that it was a good place to meet people and learn things. A while later, I went to Dixon Hall and learned that there was a Sewing and Craft class on Tuesdays with Mary Watterson. Sixteen years ago, before I fully retired, I started taking

Tuesdays off to come to the programs. Ever since I moved to Canada and living in Toronto, I have found Dixon Hall has meant a lot to me, I enjoy the fellowship and the staff too. I have learned to make my clothes, learned to knit, enjoy the singing class and I enjoy the day trips."

#### Sherbourne Health Centre

Sherbourne Health Centre provides innovative primary health care, counselling, support, outreach, health promotion and education programs to the clients – the many individuals who reflect the diverse and vibrant communities of southeast Toronto, the city at large and the province. Since the inception in 2003, the centre has focused on building connections and building health in the local community – by developing programs and services to fill existing gaps and address healthcare needs and requirements. In 2009/2010, service programs provided more than 80,000 client contacts to newcomers, children, seniors, the lesbian, gay, bisexual and trans LGBT community and many others who come from the diverse communities.

#### Programs & Services

- Family Health Team clinics
- Comprehensive LGBT primary health care and health promotion
- LGBT youth health and mentoring
- LGBTQ parenting and families
- Mental health counselling, wellness workshops and support groups
- Homeless programs and on-the-spot nursing care on our Health Bus
- Naturopathic, chiropractic and chiropody (foot care) services
- Rainbow Health Ontario LGBT province-wide health promotion
- Newcomer health



In addition, Neighbourhood Information Post (N.I.P.) and Centre for Community Learning & Development (CCL&D) are social sectors located in 2<sup>nd</sup> floor 269 Gerrard street east. CCL&D is a training and development organization that promotes increasing personal and collective resources as a strategy for building community capacity [5]. CCL&D promotes the use of learning, digital storytelling, leadership development, and building healthy organizations, as vehicles for responding to community-based challenges, and promoting initiatives that lead to positive social change. N.I.P. helps individuals in the community to gain access to community, health and social services [6].

## **Toronto Community Housing Corporation (TCHC)**

As Toronto people know, three tall triangle buildings (Figure 15) in Moss Park are involved in Toronto Community Housing Corporation (TCHC). The Metropolitan Toronto Housing Authority (MTHA) was created by Metropolitan Toronto in the 1950s to deal with housing for the poor, and to eliminate the development of slums in the old City of Toronto, and adjacent suburbs. In 2002, four years after the amalgamation of Toronto, it merged with other public housing providers to form the Toronto Community Housing Corporation, which is one of the largest public housing providers in North America so far [1].



Figure 15, Toronto Community Housing in Moss Park (Shuter Street & Queen Street East).

## Why there is no information for typical zone of Moss Park?

Moss Park is the gathering centre of homeless service sectors in Toronto centre, especially the corners of Sherbourne Street with Queen St East, Dundas Street East and Gerrard Street East (Figure 16). Most of these sectors are in zone two, which is the typical boundary of Moss Park as the centre of homeless people around.



Figure 16, Support service sectors for homeless people need.

### **Diverse homeless & sickness services**

**Toronto People With AIDS Foundation (PWA)** exists to promote the health and well-being of all people living with HIV/AIDS by providing accessible, direct and practical support services[9]. **Mainstay Housing** is a non-profit agency which provides housing for mental health consumer-survivors [14]. Mainstay rents are geared to incomes and are subsidized by the government. For those capable of independent living, Mainstay offer 867 units in a variety of housing options with some degree of support. Dundas Street East branch is one of 41 residential locations across Toronto. Also Mainstay housing project is the single largest non-profit provider of supportive housing in Ontario. In addition, Mainstay works with others to address the poverty, homelessness and

stigma experienced by people living with serious mental illness. There is a commitment to improving the quality of life for survivors. Street Health works to improve the health and well being of homeless and underhoused individuals in southeast Toronto by addressing the social determinants of health through programs, services, education and advocacy [18]. The Toronto Friendship Centre is a catalyst for change [12]. Since inception the numbers of homeless and marginalized people living on the streets of Toronto has grown to over 5,000 men, women and children. Many are victims of abuse, new immigrants, and people possessing mental health problems. Many are seniors who cannot afford to live on a small fixed income. Many cannot afford housing and many just cannot afford to live. Change offers a host of programs to include everything from access to Health Care to a Community Kitchen. The sector serves over 10,000 meals per week to the hungry. There are individual programs for Men, Women, Seniors and Youth; Programs to build social and educational skills, such as "Music for the Soul", "Community Kitchen" and the "Arts Program". There are also programs to assist with "Job Search, Find and Keep", ie. "Dress for Success" and "Meals to Go". The centre has a partnership with the Street Health Nurses and offer health related programs to include foot care and personal hygiene. Especially, the centre partner with Toronto Housing Agencies and offer programs assisting in finding temporary shelter and permanent residence. The goal of the Toronto Friendship Centre is to feed the hungry and assist the homeless, disenfranchised and marginalized population of the GTA to find work, housing, friendship and self-esteem. Salvation Army Men's Hostel in Sherbourne St Toronto is the largest non-governmental direct provider of social services in Canada [10]. Open Door Drop-in - All Saints Church and The followers Mission are the social sectors support food, clothes and shelter to sickness and homeless people [11]. 416 Dundas Street East Community Support for Women Drop-In Centre provides support and services to women dealing with mental health issues who are homeless, street-involved, dually diagnosed, and socially isolated. The program also offers a medical component which includes two family physicians, a foot doctor and a psychiatrist for one half-day per week and a half-time staff nurse attending to various medical and psychiatric concerns. Program capacity is 40 clients per day. Model of service is medical. Average length of stay is ongoing. As the introduction from the workers who are working in these sectors, the most clients of these centres are suffering their serious sickness, problem of homeless or family discrimination. These clients are gathering in the Moss Park area day to day, and they sometimes bother the walking people making the surrounding residents feel unsafely. All influence this area security environment.



### Key informant thoughts & worries

The interviews were talked with people live and work in Moss Park.

**Ms. Kate Stark**, the Executive Director of Dixon Hall, talked the agency future: "We want to stay, because we think since the around area for us it is coming greater, but there are still going people to use the engagement are given. There is true there maybe more opportunities for the residents because there is more business come into the community for up to given. But during the time for this kind of change over, it is very important we provide the support for this change." Also, she agreed with that Moss Park is facing the serious problem that the original residents rather like to move out Moss Park area because Moss Park is the centre of homelessness, shelters, foodbanks, AIDS foundation and mental health mainstay house currently. She supposes that the new city and provincial government have new police to face these challenges and make new plan for this area future change and development.

Ms. Safia Hirsi, the Women's Program Worker, told Meivin that she is satisfied for Moss Park area transportation system because it is easily accessible. However, she found several serious issues about the security environment around this area. The most issue she is worried are the youth people growing challenge in this area. She talked that the youth people especially the boys can easily access the drug in this area, and this typical area is between Shuter Street and Dundas Street East and east of Jarvis Street. They have high risk to access the drug because their poverty family, less education and family care. For detail, most these youth are coming from Immigrant family, and more than half percent of these families are living in TCHC housing, definitely they are poverty families. Based on this situation, the parents are suffering to work for their family economical support, so these parents have no enough time to give ideally parents model education. In addition, the teachers in the school significantly show their respectful attitude for the students by ignoring their problems and challenges. For example, the teachers just stop the students education based on their study situation which really disappointed the students. The teachers have not given the previous model and encourage education. As a women program worker, Safia accesses lots of mothers, who are suffering what they can guide and how execute positive family-education for their youth kids, such as, positive conversation to encourage kids to study for their future, economical support for their study and balance family relationships. She also thinks about how the community can give these youth help by giving the service programs such as positive parents-teen conversation, teach youth how to be a role model, and introduce Canadian education culture to immigration families. Second concern of Ms. Safia is there is no any program for man in this area. As most social service sectors provide senior program, youth program, women program, literacy learning program and settlement services programs, there is no any program especially for man. Of course, there is Salvation Army Men's Hostel in Sherbourne Street, however, it only provide shelter and food kinds of living staffs. There is no any development service program for them. She supposes that several social service agencies can make connection to create some typical programs for man in this area, which can help man to engage the community life. Another concern of Safia in this area is lots of mothers are suffering in their family. The main reasons of this problem are these mothers are unemployed, have more than two children, her husbands are working hard as the cheap labours. These ladies are working at home day to day and morning to night, however, children don't understand them, and even some of them have family violence experiences. So, although there are plenty of service programs for women in this area, lots of women need more help from the community that Safia explained to us.

Glen Murray, MPP Toronto Centre, told us the Community Actions Plans for Toronto Centre. He talked that

Moss Park is complexity neighbourhood, which includes divers group people as original majority, new immigrant, TCHC low-income residents, and the people using metal housing and drop-in services. Engage these divers people in one community is the main challenge in Moss Park. However, he told us that the province have decided to develop Community Actions Plans for future five years, ten years and fifteen years, Moss Park as old cabbagetown will be planned soon.

The Community Actions Plans will:

- Ask residents to describe how they interact with and define their neighbourhoods. What works and what needs to be improved
- Identify community and government assets that are available in Toronto Centre
- Create opportunities for leveraging community assets, resources and government investments
- Explore how current community plans and initiatives can work together
- Bring together community members, non-profit groups and government officials to work together to identify priorities

The Community Actions Plans focus on:

- Biodiversity, Resilience and Nature
- Health, Wellness and Aging
- Culture, Art, Identity, Participation and Cultural Competency
- Children and youth led development
- Energy, Mobility, Water and Connectivity
- Housing, Jobs and Investment
- Education and lifelong learning

# What Toronto Community Resources and Needs Assessment Survey 2010 -2011 found in Moss Park?



**Toronto Community Resources and Needs Assessment Survey** 

City #1 Increase of 20% City #2 Decrease less than 20% City #3 Decrease of 20% or more *Figure 17, Change in average individual income, City of Toronto, Relative to the Toronto Census Metropolitan Area (CMA), 1970-2005; City #1:20% if City, City #2:40% if City, City #3:40% if City.* 

Toronto's neighbourhoods fall into three clear groups based on income change, 1970 to 2005 [22]. So far, from November 2010 to January 2011, Toronto Community Resources and Needs Assessment survey was conducted in whole Toronto. This survey is based on the idea that community services and life conditions (e.g. living standards and health) impact how people feel and think of community well-being, their commitment to community, and overall life satisfaction. There are twenty-one neighbourhoods were selected for main target research neighbourhoods because these are neighbourhoods have following characteristics, such as, new immigrant increasing recently, low-income families increasing recently, high risk security environment recently, new developing region recently, etc (Figure 18). The survey is the planning purposes by the local agencies. For detail, the analysis results of survey will help the community to develop long-term solutions for critical challenges, investigate the assets of the community, reduce the "silo" effect between government initiatives, and increasing the available resources for housing, health care, and infrastructure.

Total survey includes 156 questions which are focus on demographic information, marital status, household and children, incoming, saving, and living, looking for work, stress in the life and stress factors, mobility, physical activities, community engagement, spirit and vitality, knowledge of rights, social supports, change in services,

environment, and youth focus, etc. At the end, totally 527 persons participated the survey, and they are came from more than thirty neighbourhoods of GTA.



Figure 18, Average individual income, City of Toronto, relative to the Toronto, Census Metropolitan Area (CMA), 2005 (Census track average individual income relative to the Toronto CMA average of \$40,704)

## Moss Park survey analysis

There is only information of population age and gender in Moss Park reported in Statistics Canada both 2001 and 2006. And even, the families and dwelling, income and poverty information are all no data reported for typical boundary zone of Moss Park. The Community Resources and Needs Assessment 2010-2011 survey in Moss Park was conducted to this typical area as north to Gerrard Street, south to Queen Street East, west to Jarvis Street and east to Parliament Street. The total 43 participators are the group people as following:

- Mainstay housing, senior people
- Mainstay housing, sickness people
- Using drop-in (Men & Women) service sickness, homeless people
- TCHC residents
- Residents in high-rise building
- Residents in private house
- Immigrant

As the common issues happened frequently are showed in the neighbourhood, the survey question about community general issues were asked and reported by the analysis. Figure 19 shows that majority residents recognize that there are really big problems for the general issues in Moss Park, such as, drugs is the worst problem with the highest 71%, drunk & rowdy in the public place is the second worst problem with 68%, and all other problems are recognized as the big problems are more than 50%.



Figure 19, General Issues investigation in Moss Park

As there are lots of social service sectors are doing service in the neighbourhood, if these service programs are satisfied by the residents and how these service programs change in the community are asked in the survey. Figure 20 shows that most participators have "no" idea about how these services change, and the services are "stayed the same" are the second high number of the participators answers. These results indicate that the social service sectors should improve their service programs to reach and involve more residents and more engagement programs should be provided in future.



Figure 20, If there is change in services in Moss Park

What kind of engagement programs are needed for the residents is the question that this survey wants to answer, as well as the local social service sectors want to know. Moss Park is a diverse small neighbourhood with poverty people VS high-income people, immigrant VS original residents, mental sickness people & health people, seniors VS youth, etc.

Health is the main character of human life, the residents health self-identification in the survey (Table 3) indicated the most people within the typical boundary area of Moss Park are sickness people because they need frequently to see the doctors although 21 persons feel their health status is fair. Also, there are feeling health people because they reported the last time they saw the doctors was more than 3 months, and they are feeling good. In addition, to investigate who are the people to frequently see the doctors are taking medicines is showed in table 3 as well. The related questions is asked as "If any, what serious upsets or disappointment have you had?", and some given answers are as, long waiting list for immigration application, not easy to access well from specialists, long waiting list, and expensive drugs.

Table 3, Number of person of participators' health self-identification with their see doctors & medicine taken behavior.

When was the last time	Compare with other people your age,			Are you taking any medicine or tablets		
you talked to the doctor	how would you rate your health?			for stress/anxiet	y or depression?	
for your own health?	Good Fair Bad		Yes	No		
1-3 months	7	21	6	17	17	
More than 3 months	6	0	1	2	5	

To analysis family support, some relative questions are asked about family and friends, feeling loved, people I can rely on, family who accept me, and family people who encourage me. Table 4 shows the number of person of participators talk about their stress related to family or friends. The summary information indicates that 6 person are suffering their stress might related to their family or friends acceptation, in contrast, 7 persons don't feel any stress related to their families, however, they are still feeling stress which might be other problems related to these people, such as, economics, employment, education, or children problems which needs to analysis in the future. Also, there are 10 people think they have problems related family or friends acceptation, which might means that they can manage their family relationships or some of people as the information gathered that they are alone people are living in social housing or mainstay housing.

How much worry or stress would<br/>you say you have had?There are people among my family/friends who accept me just as I am!No or A little107Some or A great deal68

Table 4, Number of person of participators talk about stress related to family or friends.

As summary information about the most participators are from social housing or mainstay housing. As the results,

large group of people (33 persons) are using social service supports, such as, food bank, social assistance, subsidized housing, service agency, and only 16 people states that they don't use social support. As well as the percentage of the income spend on housing; most people use just 30% because they are living in the social housing based on the government policy. However, about the percentage of income spend on food are varied because some are using drop-in service (35%), some are feed by themselves (65%).

Since most people are living in social housing (35%) or rent home include social housing (90%), when people answer if they are satisfied with their currently accommodation, 55% people answer "NO". Most common problems are such as, room is too small, the price is not suitable for the apartment, too expensive, no enough sunlight, service is not good, environment, F.N. hands and wheels, etc.

Analysis of community vitality results are showed in table 5. People live in Moss Park less than five year or more than five year feel similar for community living satisfaction, belonging, and get along each other.

How long have you been living in the		How satisfied are you with the area as a place to live?		How would describe your sense of belonging in the area?			People in the neighbourhood mostly go their own way?		
neighbourhood?	Satisfied	Fair	dissatisfied	Strong	Weak	NA	Agree	Disagree	NA
5 years	9	7	8	6	9	9	9	0	9
5 years +	7	3	7	6	7	4	5	0	8

Table 5, Summary information of community vitality (# person)

## What we can do in Moss Park?

Moss Park is a small neighbourhood in Toronto centre. It has old history and famous attractions. It is an easily access neighbourhood with plenty of resources. However, several mental health service sectors and TCHC moved in this area since 1970's, which make Moss Park changes as poverty and high security risk neighbourhoods. The residents in the neighbourhood are changed from the original majority people to the immigrants or homeless sickness people. The lake of communication in the neighbourhood is the serious problem is found through recently years Community Resources and Needs Assessment survey.

Plenty of social service program are running in the neighbourhood, however, people could not engaged in these programs because some reasons as the limitation of information for new immigrants, the limitation of information within the focus group people, ignoring attitude for the focus group people, and mental health barrier for the focus group people.

Community engagement is need in Moss Park. The residents need to be told and communicated by social service agencies for reaching the plenty of community resources. Education, health, settlement, employment services are need advertised to each resident. As the comments, the public communication is need in Moss Park. Who, how and what the community centre can do is just following the theory of change to plan the community engagement strategy (figure 21), and accomplish the plan to help people in the neighbourhood live health, and make the community better.



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# Moss Park (73) Social Profile #1 - Neighbourhoods Age & Gender



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# Moss Park (73) Social Profile #1 - Neighbourhoods Age & Gender

	20	01	20	06	% Change	Toronto	2006
Age Group	Number	%	Number	%	2001-2006	Number	%
Total Population	13,100	100.0	15,480	100.0	+18.2	2,503,281	100.0
Children 0-14	1,285	9.8	1,255	8.1	-2.3	409,620	16.4
Youth 15-24	1,405	10.7	1,690	10.9	+20.3	318,655	12.7
Working Age 25-64	9,335	71.3	11,250	72.7	+20.5	1,421,545	56.8
Seniors 65+	1,045	8.0	1,275	8.2	+22.0	353,455	14.1
Total - Males	7,780	59.4	9,185	59.3	+18.1	1,205,370	48.2
M 0 - 4 years	285	2.2	255	1.6	-10.5	69,095	2.8
M 5 - 9 years	215	1.6	165	1.1	-23.3	68,650	2.7
M 10 - 14 years	175	1.3	200	1.3	+14.3	72,755	2.9
M 15 - 19 years	185	1.4	275	1.8	+48.6	74,975	3.0
M 20 - 24 years	540	4.1	605	3.9	+12.0	84,465	3.4
M 25 - 29 years	955	7.3	950	6.1	-0.5	90,355	3.6
M 30 - 34 years	1055	8.1	1,095	7.1	+3.8	94,030	3.8
M 35 - 39 years	1015	7.7	1,085	7.0	+6.9	99,440	4.0
M 40 - 44 years	790	6.0	1085	7.0	+37.3	105,745	4.2
M 45 - 49 years	675	5.2	905	5.8	+34.1	94,525	
M 50 - 54 years	580	4.4		4.7	+26.7	80,170	1
M 55 - 59 years	410	3.1	675	4.4	+64.6	70,215	
M 60 - 64 vears	330	2.5		2.7	+25.8	51.385	
M 65 - 69 years	220	1.7	315	2.0	+43.2		
M 70 - 74 years	180	1.4		1.2	+0.0		1
M 75 - 79 years	90	0.7	130	0.8	+44.4	· · · · · · · · · · · · · · · · · · ·	1
M 80 - 84 years	30	0.2		0.4	+83.3		1
M 85 years and over	35	0.3		0.3	+14.3	( _ ( ( _ ( ) )	
Total - Females	5,320	40.6	6,295	40.7	+18.3		
F 0 - 4 vears	270	2.1	290	1.9	+7.4		
F 5 - 9 years	200	1.5		1.2	-7.5	/	
F 10 - 14 years	140	1.1	160	1.0	+14.3	· · · · · · · · · · · · · · · · · · ·	
F 15 - 19 years	190	1.5		1.5	+21.1	71,230	1
F 20 - 24 years	490	3.7	580	3.7	+18.4		
F 25 - 29 years	740	5.6		5.3	+10.1	- /	1
F 30 - 34 years	715	5.5		5.0	+9.1	· · · · · · · · · · · · · · · · · · ·	
F 35 - 39 years	510	3.9		4.1	+23.5	. ,	
F 40 - 44 years	430	3.3		3.6	+29.1		
F 45 - 49 years	365	2.8		2.9	+21.9		
F 50 - 54 years	320	2.4		2.8	+35.9		
F 55 - 59 years	265	2.0		2.4	+37.7		
F 60 - 64 years	180	1.4		1.8	+55.6		1
F 65 - 69 years	125	1.4		1.0	+44.0	· · · · · · · · · · · · · · · · · · ·	
F 70 - 74 years	110	0.8		0.7	+0.0	. ,	1
F 75 - 79 years	110	0.8		0.7	+0.0		1
F 80 - 84 years	60	0.8		0.7	+0.0		
F 85 years and over	85	0.5	-	0.5	+10.7	. ,	

#### Census Undercount

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Although Statistics Canada takes great efforts to count every person, some people are missed in each Census. (e.g. people may be traveling, or some dwellings are hard to find). Following a review of the 2006 Census results for Toronto, City of Toronto staff identified the possibility that the Census may have undercounted more of Toronto's population than usual. At the time of this publication, staff continue to investigate this issue. These profiles were developed to help government and community agencies with their local planning, by providing socio-economic data at a meaningful geographic area. Not all people define "neighbourhoods" the same way. For the purposes of statistical reporting however, these neighbourhoods were defined based on Statistics Canada census tracts. Census tracts include several city blocks and have on average about 4,000 people. Most service agencies have service areas that are defined by main streets, former municipal boundaries, or natural boundaries such as rivers. These service areas include several census tracts. It is not uncommon for service areas of community agencies to overlap. Choices about neighbourhoods were developed to make the data in the profiles useful to as many users as possible, and are not intended to be statements or judgements about where a neighbourhood starts or ends. The boundaries or these neighbourhoods were developed using the following criteria:

1) originally based on a City Planning Division Residential Communities map, based on planning areas in former municipalities, and existing Public Health neighbourhood planning areas;

2) no neighbourhood be comprised of a single census tract;

3) minimum neighbourhood population of at least 7,000-10,000;

4) where census tracts were combined to meet criteria 2 or 3 above, they were joined with the most similar adjacent area according to % of the population living in low income households;

5) respecting existing boundaries such as service boundaries of community agencies, natural boundaries (rivers), and man-made boundaries (streets, highways, etc.);

6) maintaining neighbourhood areas small enough for service organizations to combine them to fit within their service area; and

7) the final number of neighbourhood areas be "manageable" for the purposes of data presentation and reporting.

Prepared by the Social Policy Analysis & Research section in the Social Development, Finance and Administration division.



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# Moss Park (73) Social Profile #3 - Neighbourhoods Families & Dwellings

Persons in Census Family





Census family is defined as a married couple and the children, if any, of either or both spouses; a couple living common law and the children, if any, of either or both partners; or, a lone parent of any marital status with at least one child living in the same dwelling and that child or those children. All members of a particular census family live in the same dwelling. A couple may be of opposite or same sex. Children may be children by birth, marriage or adoption regardless of their age or marital status as long as they live in the dwelling and do not have their own spouse or child living in the dwelling. A private household refers to a person or a group of persons (other than foreign residents) who occupy a private dwelling and do not have a usual place of residence elsewhere in Canada.





# Moss Park (73) Social Profile #3 - Neighbourhoods Families & Dwellings

Couple Family Structure						
Category	Number	%				
Total couple families by family structure	1,410	100.0				
Married couples	830	58.9				
Without children at home	560	39.7				
With children at home	265	18.8				
1 child	175	12.4				
2 children	65	4.6				
3 or more children	35	2.5				
Common-law couples	575	40.8				
Without children at home	485	34.4				
With children at home	90	6.4				
1 child	35	2.5				
2 children	55	3.9				
3 or more children	0	0.0				

Lone-Parent Families						
Category	Number	%				
Total lone-parent families by sex of parent	290	100.0				
Female parent	280	96.6				
1 child	170	58.6				
2 children	45	15.5				
3 or more children	65	22.4				
Male parent	10	3.4				
1 child	10	3.4				
2 children	0	0.0				
3 or more children	0	0.0				







Top 10 Recent Immigrants 2006				
Region	Number			
Africa	140			
Eastern Asia	135			
Europe	70			
Southern Asia	60			
Southeast Asia	45			
Central America	40			
Caribbean & Bermuda	35			
United States	25			
South America	25			
West Asia & The Middle East	20			

Recent immigrants refers to persons who immigrated to Canada within the 5 years prior to each Census year. Please note that the individual 'places of birth' are not always comparable with previous Census years.

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# Moss Park (73) Social Profile #2 - Neighbourhoods Language & Ethnicity

2006 Home Language Top 10					
	Number	%			
Total Pop. by Home Language	8,560	100.00			
English	7,085	82.77			
French	70	0.82			
Not English or French	1,185	13.84			
Chinese	280	3.27			
Spanish	125	1.46			
Amharic	70	0.82			
Tagalog (Filipino)	60	0.70			
Japanese	55	0.64			
Russian	45	0.53			
Serbian	45	0.53			
Arabic	40	0.47			
Persian (Farsi)	40	0.47			
Korean	40	0.47			
Multiple Languages	210	2.45			

Home language refers to the language spoken most often or on a regular basis at home. Please note that individual home languages do not always match those used in previous census years.

Top 10 Ethnic Origins						
By Region	Persons	By Ethnic Group	Persons			
British Isles	3,260	English	1,785			
European	2,565	Scottish	1,440			
East And Southeast Asian	1,375	Irish	1,395			
Other North American	1,225	Canadian	1,140			
African	770	Chinese	810			
French	740	French	730			
Carribean	670	German	580			
South Asian	400	Italian	420			
Latin, Central & South American	250	Jamaican	350			
West Asian	170	East Indian	320			

Ethnic origin refers to the ethnic or cultural group(s) to which the respondent's ancestors self-identified. Ethnic Origins are from the Total Responses category and may not add up to the same amount in the Regions category. Source: Statistics Canada, 2006 Census

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# Moss Park (73) Social Profile #2 - Neighbourhoods Language & Ethnicity

Identity Table									
	2001		2006						
Category	Number	%	Number	%					
No Knowledge of Either English or French	125	2.4	165	1.9					
Aboriginal Origin	90	1.8	80	0.9					
Visible Minority	2,700	52.5	3,400	39.7					
Canadian Citizens	3,875	75.3	7,480	87.4					
Immigrants	2,435	47.3	3,155	36.9					
Recent immigrants	845	16.4	600	7.0					
Non-Permanent Residents	250	4.9	295	3.4					
Non-official Home Language	na	na	1,185	13.8					

\*Counts for the Aboriginal population are more affected than most by incomplete enumeration. Non-Permanent Residents refers to people and their family members from another country who have employment authorization, a student authorization, a Minister's permit, or who are refugee claimants.





Renter/Owner Characteristics						
	Number	%				
Average gross rent \$	788					
Renter spending 30-99% of income <sup>1</sup>	1,040	33.5				
Owner payments 30-99% of income <sup>2</sup>	570	34.5				
Average value of dwelling \$	327,527					
Average owner major payments \$	1,576					



Incidence of Low Income (%), 2001-2006

Income Distribution by Groups 2005									
Category	Census Family	% of Census Families		% of Priv. Hshlds	1-person Private Household	% of 1-persor Priv. Hshlds			
Under \$10,000	60	3.4%	920	17.4%	825	25.5%			
\$10,000 - \$19,999	95	5.4%	800	15.1%	685	21.2%			
\$20,000 - \$29,999	150	8.6%	480	9.1%	320	9.9%			
\$30,000 - \$39,999	115	6.6%	335	6.3%	205	6.3%			
\$40,000 - \$ 49,999	195	11.1%	515	9.7%	280	8.7%			
\$50,000 - \$59,999	90	5.1%	330	6.2%	215	6.6%			
\$60,000 - \$69,999	135	7.7%	400	7.6%	205	6.3%			
\$70,000 - \$79,999	75	4.3%	195	3.7%	110	3.4%			
\$80,000 - \$89,999	130	7.4%	265	5.0%	130	4.0%			
\$90,000 - \$99,999	115	6.6%	180	3.4%	45	1.4%			
\$100,000 and over	590	33.7%	865	16.4%	215	6.6%			
Total	1,750	100.0%	5,285	100.0%	3,235	100.0%			
Average income - \$	96,549		59,348		39,069				
Median income - \$	72,372		41,375		30,298				

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# Moss Park (73) Social Profile #4 - Neighbourhoods Income & Poverty



#### Private Households Income Distribution



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POPULATION BY AGE AND GENDER					
	15-	19	20	-24	
Category	Number	Percent	Number	Percent	
Total Youth Population	500	100.0	1,185	100.0	
Males	275	55.0	610	51.5	
Females	225	45.0	575	48.5	

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2006

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	Priorit	Priority Area		onto
	15-19	20-24	15-19	20-24
Number of Youth	500	1,185	146,205	172,450
Percent Immigrant Youth	51.3	35.3	37.3	41.5
Percent Visible Minority Youth	70.0	46.3	56.1	54.1
Percent Youth Without a High School Diploma	42.5	9.0	62.6	10.3
Pecent of Youth with Post-Secondary Degrees	0.0	45.5	3.2	39.2
Percent of Youth in the Labour Force	51.3	75.2	37.1	72.3
Percent of Youth Unemployed	15.0	25.0	21.3	14.5
Percent of Youth Living Alone	18.9	33.1	0.7	6.4
Percent Low Income Youth	34.1	53.4	30.0	32.1

	15	15-19		20-24	
Category	Number	Percent	Number	Percent	
Persons by Living Arrangement	185	100.0	665	100.0	
Non-family persons	70	37.8	390	58.6	
With relatives	10	5.4	25	3.8	
With non-relatives only	30	16.2	145	21.8	
Alone	35	18.9	220	33.1	
In Families	120	64.9	280	42.1	

	15-	-19	20-24		
Category	Number	Percent	Number	Percen	
Total population by citizenship	195	100.0	665	100.	
Canadian Citizenship	130	66.7	550	82.	
Citizenship other than Canadian	75	38.5	120	18.	
Born in province of residence	60	30.8	335	50.	
Born outside province of residence	30	15.4	60	9.	
Non-immigrant population	60	30.8	335	50.	
Immigrants population	100	51.3	235	35.	
Non-permanent residents	20	10.3	30	4.	

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	15-1	9	20-2	4
Category	Number	Percent	Number	Percent
Total population by visible minority groups	185	100.0	670	100.0
Total visible minority population	140	75.7	310	46.3
Chinese	0	0.0	35	5.2
South Asian	10	5.4	15	2.2
Black	70	37.8	160	23.9
Filipino	10	5.4	10	1.5
Latin American	10	5.4	10	1.5
Southeast Asian	0	0.0	0	0.0
Arab	0	0.0	10	1.5
West Asian	0	0.0	0	0.0
Korean	0	0.0	0	0.0
Japanese	0	0.0	20	3.0
Visible minority, n.i.e.	0	0.0	0	0.0
Multiple visible minorities	10	5.4	15	2.2
All others	60	32.4	360	53.7

	15-19		20-24		
Category	Number	Percent	Number	Percent	
Total population by mother tongue	185	100.0	660	100.0	
Single responses	185	100.0	645	97.7	
English	110	59.5	400	60.6	
French	0	0.0	40	6.1	
Non-official languages	70	37.8	210	31.8	
Multiple responses	15	8.1	0	0.0	



# **Top Non-Official Mother Tongues**

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INCOME		
Category	15-19	20-24
Average income \$	\$6,745	\$14,548
Median income \$	\$5,145	\$11,631
Prevalence of Before-Tax Low Income %	34.1	53.4
Prevalence of After-Tax Low Income %	20.9	44.3



Number

Category	15-19	20-24
Population - 15 years and over by labour force activity	195	66
In the labour force - 15 years and over	100	50
Employed - 15 years and over	70	38
Unemployed - 15 years and over	15	12
Not in the labour force - 15 years and over	95	17
Participation rate - 15 years and over	51.3	75.
Employment rate - 15 years and over	35.9	57.
Unemployment rate - 15 years and over	15.0	25.

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EDUCATION					
	15	-19	20	-24	
Category	Number	Percent	Number	Percent	
Total population 15 to 24 years by highest certificate, diploma or degree	185	100.0	670	100.0	
No certificate, diploma or degree	85	45.9	60	9.0	
Certificate, diploma or degree	115	62.2	605	90.3	
High school certificate or equivalent	85	45.9	255	38.1	
Apprenticeship or trades certificate or diploma	10	5.4	15	2.2	
College, CEGEP or other non-university certificate or diploma	0	0.0	85	12.7	
University certificate, diploma or degree	0	0.0	220	32.8	
University certificate or diploma below bachelor level	0	0.0	55	8.2	
University certificate or degree	10	5.4	170	25.4	
Bachelor's degree	0	0.0	160	23.9	
University certificate or diploma above bachelor level	0	0.0	0	0.0	
Degree in medicine, dentistry, veterinary medicine or optometry	0	0.0	0	0.0	
Master's degree	0	0.0	0	0.0	
Earned doctorate	0	0.0	0	0.0	



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### Demographic Info

#### ? 1(a). Age Range

#### What age group are you in?

Value	Description	Number	%
1	17 or under	0	0.00%
2	18-25	0	0.00%
3	26-35	6	13.95%
4	36-45	3	6.98%
5	46-55	6	13.95%
6	56-64	7	16.28%
7	65 or older	21	48.84%
	Average: 5.79		

# **?**] 1(b). Your neighbourhood

In which of the following neighbourhoods do you live?

Value	Description	Number	%
1	Crescent Town	0	0.00%
2	Dorset Park	0	0.00%
3	Eglinton East-Kennedy	0	0.00%
	Park		
4	Etobicoke	0	0.00%
5	Flemingdon Park-	0	0.00%
	Victoria Village		
6	Jamestown (Rexdale)	0	0.00%
7	Jane-Finch	0	0.00%
8	Kingston-Galloway	0	0.00%
9	Lawrence-Heights	0	0.00%
10	Malvern	0	0.00%
11	Moss Park	43	100.00%
12	Parkdale	0	0.00%
13	Regent Park	0	0.00%
14	Scarborough	0	0.00%
15	St. James Town	0	0.00%
16	Steeles-L'Amoureaux	0	0.00%
17	Westminister-Branson	0	0.00%
18	Weston-Mt. Dennis	0	0.00%
19	Thorncliffe Park	0	0.00%
20	Waterfront Communities	0	0.00%
	- The Island		
21	Kensington-Chinatown	0	0.00%
22	Other	0	0.00%
	Average: 11.00		

# ? 1(e). Highest Level of Schooling

What is your highest level of schooling?

Value	Description	Number	%
1	Less than high school	11	25.58%
2	High School Diploma or GED	9	20.93%
3	Some college	1	2.33%
4	College Degree	7	16.28%
5	Trade, Apprenticeship or Technical Certificate	1	2.33%
6	Some University	0	0.00%
7	University Undergraduate Degree	8	18.60%
8	Post-Graduate Degree	6	13.95%
9	Other	0	0.00%
	Average: 3.93		

#### 1(g). Field of study or area of ? specialization

What was your field of study or area of specialization?

MLT philosophy & theology pshychology H.V.A.C. Pharmacy, Organic Chemistry. SOCIAL WORK culture

#### Marital Status, Household, Children 2(a). Marital Status ?

Which of the following best describes your current marital status?

Value	Description	Number	%
1	Single	8	18.60%
2	Married	21	48.83%
3	Widowed	10	23.26%
4	Separated	0	0.00%
5	Divorced	3	6.98%
6	Common Law	1	2.33%

#### 2(b). People in your household ?

How many people currently reside in your household?

Value	Description	Number	%
1	One	15	34.88%
2	Тwo	17	39.54%
3	Three	4	9.30%
4	Four	4	9.30%
5	Five	2	4.65%
6	More than 5	1	2.33%
	Avorago: 2.16		

Average: 2.16

#### 2(c). Children living at home ?

If you have children, how many live with you?

Value	Description	Number	%
1	No children	34	79.07%
2	One child	3	6.98%
3	Two Children	4	9.30%
4	Three Children	2	4.65%
5	Four Children	0	0.00%
6	Five or more children	0	0.00%
	A		

#### Average: 1.40

#### 2(d). Civic/Immigration Status ?

Your immigration/resident status is:

Value	Description	Number	%	
1	Canadian Citizen	24	55.81%	
2	Permanent Resident	16	37.21%	
3	Refugee	0	0.00%	
4	Visa Student	0	0.00%	
5	Visitor	3	6.98%	
6	Recent Immigrant- 1 year or less	0	0.00%	
7	Recent Immigrant- 2 to 5 years	0	0.00%	
8	Immigrant- 6 to 9 years	0	0.00%	
9	Immigrant- 10+	0	0.00%	
	Average: 1.65			

# ? 2(e). Length of time in Canada

If you are a recent immigrant, how long have you been a resident of Canada?

Value	Description	Number	%
1	Less than 2 years	30	69.77%
2	3 to 5 years	6	13.95%
3	6 to 9 years	4	9.30%
4	10+	3	6.98%
	Average: 1.53		

### Self-Identity

### 3(a). Self-Identify: ? Race/Ethnicity/Country/Region of Origin

In terms of Self-Identify: Race/Ethnicity/Country/Region of Origin, pick all that apply to you?

Value	Description	Number	%
1	East Asian	27	62.79%
2	Canadian-born	4	9.30%
3	Aboriginal	0	0.00%
4	Caribbean	1	2.33%
5	Northern European	0	0.00%
6	West Asian	0	0.00%
7	Eastern European	3	6.98%
8	Western European	2	4.65%
9	Central American	0	0.00%
10	Southeast Asian	0	0.00%
11	South Asian	2	4.65%
12	Southern European	0	0.00%
13	Latin American	0	0.00%
14	Black	1	2.33%
15	Arab	0	0.00%
16	Oceania	0	0.00%
17	White	11	25.58%
18	African	0	0.00%
19	South American	0	0.00%
20	Mixed	0	0.00%
21	Middle Eastern	0	0.00%
22	Hispanic	0	0.00%
23	Other	23	53.49%

### ? 3(c). Self Identify Gender

*Do any of the following apply to you?* (*Pick ONLY those that apply*):

Value	Description	Number	%
1	Male	9	20.93%
2	Female	34	79.07%
3	Intersexed	0	0.00%
4	Gay	0	0.00%
5	Transgendered	0	0.00%
6	Lesbian	0	0.00%
7	Transsexual	0	0.00%

# **?** 3(d). Self Identify - Disability

Do you consider yourself a person with a disability?

Value	Description	Number	%
1	Yes	12	32.43%
2	No	25	67.57%
	Average: 1.68		

# ? 3(f). English Fluency

How well do you speak English, if it is not your first language?

Value	Description	Number	%
1	Fluent	5	15.63%
2	Advanced	1	3.13%
3	Intermediate	3	9.38%
4	Basic	8	25.00%
5	Not Well	15	46.86%
	Average: 2.94		

Average: 3.84

### Sharing Information

### ? 4(a). Sharing the findings

Would you like to be informed of the findings of this survey?

Value	Description	Number	%
1	Yes	9	20.93%
2	No	34	79.07%
	Average: 1.79		

### ? 4(c). What to share

Please tell us what type of information you would like to receive. You can also let us know if you would be interested in our future surveys.

Demographic statistics as well as how do people consider their life in Canada in terms of satisfaction, happiness and disappointment. By knowing what they know, would they still immigrate to Canada?

### Income, Savings, Living

### ? 5(a). Household Income

What is your annual household income?

Value	Description	Number	%
1	Less than \$5,000	3	6.98%
2	Less than 10,000	4	9.30%
3	\$11,000 to \$20,000	10	23.26%
4	\$21,000 to \$25,000	1	2.33%
5	\$26,000 to \$35,000	0	0.00%
6	\$36,000 to \$45,000	3	6.98%
7	\$46,000 to \$55,000	1	2.33%
8	\$56,000 to\$65,000	0	0.00%
9	More than \$66,000	3	6.98%
10	Prefer not to say	18	41.84%

Average: 6.44

## ? 5(b). Savings Account

Do you have a savings account?				
Value	Description	Number	%	
1	Yes	24	64.86%	
2	No	13	35.14%	
	Average: 1.35			

# ? 5(c). Your Housing

Do you Own or Rent your home?

Value	Description	Number	%
1	Own	4	10.26%
2	Rent	35	89.74%
	Average: 1.90		

١

## ? 5(d). Affordable Housing

Do you think it is difficult to find affordable housing?

Value	Description	Number	%
1	Yes	32	86.49%
2	No	5	13.51%

Average: 1.14

# ? 5(e). Problems with housing

Have you had any major worries about your housing in the past 12 months?

Value	Description	Number	%
1	Yes	21	58.33%
2	No	15	41.67%

Average: 1.42

## **?** 5(f). Satisfaction with accommodation

Are you satisfied with your current accommodation?

Value	Description	Number	%
1	Yes	18	45.00%
2	No	22	55.00%
	Average: 1.55		

# ? 5(g). If not satisfied

If no, what is the main reason you are not satisfied?

#### ROOM IS TOO SMALL.

THE PRICE IS NOT SUITABLE FOR THE APPARTMENT.

#### TOO EXPENSIVE

I WANT MORE SUN LIGHT IN THE ROOM.

SERVICES ARE NOT GOOD

ROOM IS SMALL, AND NOT BIG ENOUGH FOR TWO PERSONS.

environment

children education

F.N. CRACV. HANDS & WHOLES STAYING WITH FRIEND, APPLIED THE SUPPORTIVE HOUSING EXPENSIVE, BUT NOT MAINTAINED AS IT SHOULD BE

the service is not enough

NO ENOUGH SUNLIGHT, ROOM IS TOO SMALL

### **?** 5(h). Amount you spend on housing

What percentage of your income do you spend on housing?

Value	Description	Number	%
1	0%	6	13.95%
2	Less then 10%	0	0.00%
3	11% - 20%	4	9.30%
4	21% - 30%	13	30.23%
5	31% - 40%	12	27.91%
6	41% - 50%	4	9.30%
7	51% - 60%	1	2.33%
8	61% - 70%	1	2.33%
9	71% - 75%	0	0.00%
10	More than 76%	2	4.65%
	Average: 4.40		

?] 5(i). Amount you spend on food

What percentage of your income do you spend on food?

Value	Description	Number	%
1	Less than 10%	8	18.60%
2	11% - 20%	13	30.24%
3	21% - 30%	8	18.60%
4	31% - 35%	7	16.28%
5	36% - 40%	2	4.65%
6	41% - 50%	4	9.30%
7	51% - 60%	1	2.33%
8	61% - 70%	0	0.00%
9	71% - 75%	0	0.00%
10	More than 76%	0	0.00%
11	0%	0	0.00%

Average: 2.95

# ? 5(j). Use of support services

Do you (or have you) use any of the following:

Value	Description	Number	%
1	Food bank	11	25.58%
2	Social assistance	8	18.60%
3	Subsidized housing	7	16.28%
4	Employment Insurance (EI)	1	2.33%
5	Subsidized daycare	0	0.00%
6	Service agency	6	13.95%
7	No	16	37.21%
8	Other	0	0.00%

#### 5(I). Day-to-day Involvement ?

What do you do day-to-day ...(Choose all that apply):

Value	Description	Number	%
1	In school	3	6.98%
2	Employed (full time)	5	11.63%
3	Employed (part-time)	0	0.00%
4	Local Business Owner	0	0.00%
5	Unpaid work at home	12	27.91%
6	In a training program	5	11.63%
7	Looking for work	1	2.33%
8	Volunteering	4	9.30%
9	Other	10	23.26%

#### ? 5(m). Other day-to-day

If you picked other, please explain:

LINK CLASS, COMMUNITY PROGRAMS **SMOKE** Retired IN SERVICE AGENCY YSM PROGRAMS community programs COMMUNITY PROGRAMS LINK CLASS COMMUNITY PROGRAMS COMMUNITY PROGRAMS LINK CLASS PROGRAMS

#### 5(n). Schooling required for job ?

If you are currently employed, what level of education is required to perform your job?

Value	Description	Number	%
1	Less than high school	34	79.06%
2	High school	1	2.33%
3	Some college	4	9.30%
4	Trade, Apprenticeship	1	2.33%
	or Technical Certificate		
5	University Degree	2	4.65%
6	Post Graduate Degree	0	0.00%
7	Other	1	2.33%
	Average: 1.60		

Average: 1.60

#### 5(o). Level of Satisfaction with ? standard of living

Overall, how would you rate your level of satisfaction with your standard of living?

Value	Description	Number	%
1	Somewhat satisfied	11	25.58%
2	Satisfied	18	41.86%
3	Somewhat dissatisfied	9	20.93%
4	Dissatisfied	5	11.63%
	Average: 2.19		

## Looking for Work

#### ? 6(a). Looking for work

There are many reasons why people can't or don't seek work. If you are not working right now, what is the MAIN reason you are not looking for work?

Value	Description	Number	%
1	I am in a	16	38.11%
	training/employment		
	program		
2	Student	1	2.38%
3	Long-term sick or	5	11.90%
	disabled		
4	temporarily sick or	0	0.00%
	injured		
5	Looking after	1	2.38%
	family/home		
6	Retired from paid work	15	35.71%
7	Don't want/need	1	2.38%
	employment		
8	Believe no jobs available	1	2.38%
9	Not yet started looking	0	0.00%
10	Language barrier	2	4.76%
11	Other reason (specify)	0	0.00%

Average: 3.88

### 6(c). Health Insurance

Do you or someone in your family have health insurance at work?

Value	Description	Number	%
1	Yes	11	35.48%
2	No	20	64.52%

		_
6(d).	Safe and	Secure

Have you ever suffered from any illness, disability or other physical or mental problem that you believe was caused or made worse by your job, or work done in the past?

Value	Description	Number	%
1	Yes	8	26.67%
2	No	22	73.33%

Average: 1.73

### **General Health**

?

?

the whole, been ...

## ? 7(a). Your Health

7(b). Past 12 Months

*Compared with other people your age, how would you rate your health?* 

Value	Description	Number	%
1	Very Good	5	11.90%
2	Good	9	21.43%
3	Fair	21	50.01%
4	Bad	5	11.90%
5	Very Bad	2	4.76%
	Average: 2.76		

Over the past 12 months would you say your health has, on

## ? 7(c). Long-standing Illnesses

Do you have any long-standing illness, disability or infirmity? By LONG-STANDING we mean anything that has troubled you over a period of time (e.g. more than 6 months) or that is likely to affect you over a period of time.

Value	Description	Number	%
1	Yes	23	60.53%
2	No	15	39.47%
	Average: 1.39		

# ? 7(d). Effect of Illness

If you said YES, does this illness or disability limit your activities in anyway?

Value	Description	Number	%
1	Yes	13	50.00%
2	No	13	50.00%
	4 50		

Average: 1.50

# ? 7(e). Visit to the doctor

When was the last time you talked to a doctor on your own behalf?

Value	Description	Number	%	Value	Description	Number	%
1	Very Good	5	11.90%	1	1-3 months	34	80.96%
2	Good	10	23.81%	2	4-6 months	2	4.76%
3	Fair	18	42.86%	3	7-12 months	3	7.14%
4	Bad	7	16.67%	4	1-2 years	3	7.14%
5	Very Bad	2	4.76%	5	Never consulted a doctor	0	0.00%
	Average: 2.79				Augusta 1 40		

### Stress in Your Life

#### ? 8(a). Things that can cause stress

Have any of the following happened to you in the past 12 months:

Value	Description	Number	%
1	Assaulted or robbed	7	16.67%
2	Had any major financial problems	6	14.29%
3	Had any serious problems with officials or with the law	1	2.38%
4	Had any serious upsets or disappointments	5	11.90%
5	None of these	23	54.76%
	Average: 3.74		

#### 8(b). Potential Stress Factors ?

Have you ha	d any of these	e difficulties in	n the pas	t 12 months:
marc you nu	a any of mes	s algrennes n	i inc pas	<i>i i i i monums</i> .

have you had any of these difficulties in the past 12 months.				
Value	Description	Number	%	
1	Developed or found out	13	30.95%	
	that you had a serious			
	illness or disability			
2	An existing health	3	7.14%	
2	condition got worse	4	0.000/	
3	Had a serious accident	1	2.38%	
4	or injury Had an operation or	0	0.00%	
4	spent a period in hospital	0	0.0078	
5	Had painful or upsetting	0	0.00%	
	treatment for an illness			
6	A member of your family	0	0.00%	
	or a friend had a serious			
_	illness			
7	A close friend or	1	2.38%	
	someone who was			
	important to you passed away			
8	Changed jobs	2	4.76%	
9	Lost your job	1	2.38%	
10	Thought that you would	0	0.00%	
	soon lose your job			
11	Had to give up work	3	7.14%	
	because of			
	illness/disability		10.070/	
12	None of these	18	42.87%	
	Average: 7.21			

### ? 8(c). Serious Disappointments

If any, what serious upsets or disappointments have you had?
LONG WAITING LIST FOR IMMIGRATION
APPLICATION
concern about job and money
FAMILY MEMBER ASSAULTAION
FIBROMYALGA
LOW LEVEL OF MEDICAL CARE IN ONTARIO.
NOT EASY TO ACCESS WELL FROM
SPECIALISTS. LONG WAITING LISTS AND
EXPENSIVE DRUGS
SERIOUS SICKNESS

### ? 8(d). Worry or Stress

Thinking about everything that has happened to you in the past 12 months, how much worry or stress would you say you have had?

Value	Description	Number	%
1	No worry or stress	15	35.71%
2	Just a little	9	21.43%
3	A moderate amount	8	19.05%
4	A great deal of worry or stress	10	23.81%

Average: 2.31

#### ? 8(e). Feeling depressed

Have you recently been feeling unhappy and depressed?				
Value	Description	Number	%	
1	Yes	10	28.57%	
2	No	25	71.43%	

Average: 1.71

#### 8(f). Medication ?

Are you taking any medicine or tablets for stress/ anxiety or depression?

Value	Description	Number	%
1	Yes	12	34.29%
2	No	23	65.71%
	Augusta 4 66		

### **Stress Factors**

#### ? Loss of Sleep

#### Have you recently lost much sleep over worry?

Value	Description	Number	%
1	Not at all	21	55.26%
2	Less than usual	10	26.32%
3	Much more than usual	7	18.42%

Average: 1.63

## ? Overcoming Difficulties

Have you recently felt you couldn't overcome you difficulties?

Value	Description	Number	%
1	Not at all	25	67.57%
2	Less than usual	7	18.92%
3	Much more than usual	5	13.51%

Average: 1.46

## ? Constant Strain

#### Have you recently felt under constant strain?

Value	Description	Number	%
1	Not at all	24	63.15%
2	Less than usual	4	10.53%
3	Much more than usual	10	26.32%

Average: 1.63

# ? Self-confidence

Have you recently been losing confidence in yourself?

Value	Description	Number	%
1	Not at all	24	64.87%
2	Less than usual	8	21.62%
3	Much more than usual	5	13.51%

Average: 1.49

# **?** Feelings of worthlessness

Have you recently been thinking of yourself as a worthless person?

Value	Description	Number	%
1	Not at all	27	72.97%
2	Less than usual	7	18.92%
3	Much more than usual	3	8.11%
	Average: 1.35		

### Feeling Good

### **?** Concentration

Have you recently been able to concentrate on whatever you are doing?

Value	Description	Number	%
4	Not at all	15	42.86%
3	Same as usual	15	42.86%
2	Less then usual	3	8.57%
1	Much more than usual	2	5.71%

Average: 3.23

? Feeling Useful

Have you recently felt that you are playing a useful part in things?

Value	Description	Number	%
4	Not at all	19	54.29%
3	Same as usual	13	37.14%
2	Less then usual	1	2.86%
1	Much more than usual	2	5.71%

Average: 3.40

# ? Making decisions

Have you recently felt capable of making decisions about things?

Value	Description	Number	%
4	Not at all	18	51.43%
3	Same as usual	14	40.00%
2	Less then usual	1	2.86%
1	Much more than usual	2	5.71%

Average: 3.37

## Enjoying Day-to-day activities

Have you recently been able to enjoy your normal day-to-day activities?

Value	Description	Number	%
4	Not at all	18	51.44%
3	Same as usual	13	37.14%
2	Less then usual	2	5.71%
1	Much more than usual	2	5.71%

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### **?** Facing up to problems

Have you recently been able to face up to your problems?

Value	Description	Number	%
4	Not at all	17	48.57%
3	Same as usual	15	42.86%
2	Less then usual	1	2.86%
1	Much more than usual	2	5.71%

Average: 3.34

# ? Reasonably happy

Have you recently been feeling reasonably happy, all things considered?

Value	Description	Number	%
4	Not at all	18	51.43%
3	Same as usual	13	37.14%
2	Less then usual	1	2.86%
1	Much more than usual	3	8.57%

Average: 3.31

# Physical Activity Section

### **?** 11(a). Vigorous Physical Activity

During the last 7 days, on how many days did you do activities which took VIGOROUS or hard effort, for at least 10 minutes at a time, like running, aerobics, heavy gardening or anything else that caused large increases in breathing or heart rate?

Value	Description	Number	%
1	Zero	12	28.56%
2	One	2	4.76%
3	Two	6	14.29%
4	Three	6	14.29%
5	Four	3	7.14%
6	Five	7	16.67%
7	Six	0	0.00%
8	Seven	6	14.29%
	Average: 3.88		

# ? 11(b). Getting Physical

Which statement best describes how physically active you have been over the last six months?

Value	Description	Number	%
1	I am regularly physically active and have been doing so for longer than	27	64.29%
2	I am not regularly physically active but am thinking about starting	5	11.90%
3	I am regularly physically active but only began in the last six months	3	7.14%
4	I am not regularly physically active and do not intend to be so	7	16.67%
	Average: 1.76		

## Mobility, Seeing, Hearing, Speaking

## ? Walking

Cannot walk on own without stopping, or discomfort

		11 0.	5	
Value	Description		Number	%
1	Yes		20	57.14%
2	No		15	42.86%

Average: 1.43

### ? Stairs

Cannot walk up and down a flight of 12 stairs without resting

Value	Description	Number	%
1	Yes	21	60.00%
2	No	14	40.00%
	Average: 1.40		

? Hearing

Cannot follow a TV program at a volume others find acceptable

Value	Description	Number	%
1	Yes	24	68.57%
2	No	11	31.43%

<mark>?</mark> S	Seeing		
Canno	t see well enough to reco	gnize a friend across	a street
Value	Description	Number	%
1	Yes No	22 13	62.86% 37.14%
-	Average: 1.37		011170
	<b>Speaking</b> t speak without difficulty		

Value	Description	55	2	Number	%
1	Yes			22	62.86%
2	No			13	37.14%

Average: 1.37

### Your day-to-day Involvement

### **?** 13(a). How are you engaged day-today?

You are currently engaged day to day as a ...(Choose all the apply):

Value	Description	Number	%
1	Youth/Student	1	2.33%
2	Volunteer at local organization/place of worship	5	11.63%
3	Employed locally (in the community)	2	4.65%
4	Staff of community agency	3	6.98%
5	Local Business Owner	0	0.00%
6	Unpaid work at home	20	46.51%
7	Employed outside the community	2	4.65%



Do you participate in any of the following groups? (Choose all that apply):

Value	Description	Number	%
1	Parents Association	1	2.33%
2	Local service agency	2	4.65%
3	Neighbourhood Watch	4	9.30%
4	Business group	0	0.00%
5	Tenant group	4	9.30%
6	Ethno-specific organization	1	2.33%
7	Youth Group	0	0.00%
8	Sports or other outdoor club	2	4.65%

unge	порон		
9	Organizations for senior citizens	7	16.28%
10	Rate payers Association	0	0.00%
11	Community organizations (e.g. sports, arts, culture, ethno cultural, religious	15	34.88%
12	based) Religious or Spiritual Organization	13	30.23%
13	Seniors group	13	30.23%
14	Political Organization	0	0.00%
15	Other	4	9.30%

#### 13(c). Other day-to-day involvement ?

If you picked "Other", please describe:

LINK CLASS LINK ENGLISH CLASS non-profit affordable housing group SMOKE IS PART OF LIFE COMMUNITY PROGRAMS

#### **?**] 13(d). Party In Power

Which political party is currently in power in Ontario?

Value	Description	Number	%
1	Progressive	28	66.67%
	Conservative Party		
2	Liberal Party	13	30.95%
3	New Democratic Party	0	0.00%
4	Green Party	1	2.38%
	Average: 1.38		

#### 13(e). Member of Parliament ?

Do you know your Member of Parliament (MP)?

Value	Description	Number	%
1	Yes	9	28.13%
2	No	23	71.87%
	Average: 1.72		

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2010 CIW Value Range Report

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Value

### 13(f). Members of Provincial Parliament

Do you know your Member of Provincial Parliament(MPP)?

Value	Description	Number	%
1	Yes	8	25.00%
2	No	24	75.00%

Average: 1.75

#### ? 13(g). Conversations about politics

Do you ever discuss politics with friends, family or colleagues? (Pick all that apply):

Description	Number	%

1	Friends	6	13.95%
2	Family	3	6.98%
3	Colleagues	2	4.65%
4	No	24	55.81%

### Elections and Voting

#### ? 14(a). Eligible to vote

Are you eligible to vote?

Value	Description	Number	%
1	Yes	24	57.14%
2	No	18	42.86%
	Average: 1.43		

# 14(b). If eligible to vote

If yes, have you ever voted?

J jes, have jew even vereau			
Value	Description	Number	%
1	Yes	21	87.50%
2	No	3	12.50%
	Avorago: 1 13		

DO NOT LIKE THE POLITICIAN, THEY LIKE THE

Number

Number

2

5

8

16

%

6.45%

16.13%

25.81%

51.61%

0/

Average: 1.13



KIDS.

At work

Value Description

Well

Very well

?

At work

1

2

3

4

If no, can you list up to 3 reasons why?

Knowledge of Rights

? 13(h). Activities in your community

Do you participate in activities in your community?

Value	Description	Number	%
1	Yes	32	80.00%
2	No	4	10.00%
3	Not Interested	2	5.00%
4	Don't have information	2	5.00%
	Average: 1.35		

## 13(i). Newspapers

Do you read any local newspapers?

Value	Description	Number
1	Yes	31
2	No	7
	Average: 1.18	

ber	%
31	81.58%

18.42%

# Average: 3.23

Not so well

Not at all



### Community

### In the community Value Description

alue	Description	Number	70
1	Very well	3	9.68%
2	Well	4	12.90%
3	Not so well	14	45.16%
4	Not at all	10	32.26%

# Survey Community Index of Wellbeing 2010

2010 CIW Value Range Report

**%** 13.33%

23.33%

36.67%

26.67%

Number

4

7

8

11

# ? Home

At	home
----	------

#### Value Description

- 1 Very well
- 2 Well
- 3 Not so well
- 4 Not at all

Average: 2.77

# ? School

#### At School

Value	Description	Number	%
1	Very well	2	6.45%
2	Well	6	19.35%
3	Not so well	9	29.03%
4	Not at all	14	45.17%
	Average: 3.13		

# ? Ontario Human Rights Code

#### Under the Ontario Human Rights Code

Value	Description	Number	%
1	Very well	2	6.45%
2	Well	3	9.68%
3	Not so well	6	19.35%
4	Not at all	20	64.52%

Average: 3.42

## **Equity of Access**

### Access to Services

Do you think the way services are provided in your community allows equal access for everyone?

Value	Description	Number	%
1	Yes	12	42.86%
2	No	16	57.14%

Average: 1.57

# **?** Access to Information

Do you feel that availability of information about social services is adequate in your community?

Value	Description	Number	%
1	Yes	7	25.00%
2	No	21	75.00%
	Average: 1.75		

## ? Access to Services - Groups

Is it harder for certain groups in your community to get access to the services they need?

Value	Description	Number	%
1	Yes	15	55.56%
2	No	12	44.44%
	Average: 1.44		

## Knowledge of Rights

# ? 17(a). Discrimination or harassment

Have you experienced discrimination or harassment in the following areas:

Value	Description	Number	%
1	At school	0	0.00%
2	In the workplace	4	9.30%
3	In your neighbourhood	4	9.30%
4	In a public place	5	11.63%
5	Not Applicable	11	25.58%
6	Other	1	2.33%

### ? 17(b). Discrimination or harassment -Other details

*Please enter further details for the 'other' item you entered above.* 

NOT HAVING "CANADIAN EXPERIENCE"

#### 17(c). Prohibited Grounds ?

If you have experienced discrimination in Canada, what was it based on:

Value	Description	Number	%
1	Race	8	18.60%
2	Ancestry	0	0.00%
3	Place of origin	4	9.30%
4	Ethnic origin	3	6.98%
5	Citizenship	9	20.93%
6	Sexual orientation	1	2.33%
7	Sex	6	13.95%
8	Disability	4	9.30%
9	Colour	4	9.30%
10	Creed	0	0.00%
11	Age	8	18.60%
12	Marital status	1	2.33%
13	Family status	2	4.65%
14	Receipt of public assistance	1	2.33%
15	Record of offences	1	2.33%

# **Community Vitality**

#### ? 18(a). Length of Residency

How long have you been living in your neighbourhood?

Value	Description	Number	%
1	Less than a year	6	14.29%
2	Between 1 and less than 2 years	9	21.43%
3	Between 2 and less than 5 years	10	23.81%
4	Between 5 and less than 10 years	11	26.19%
5	11 and less than 20	2	4.76%
6	20+ years	4	9.52%
	Average: 3.14		

#### 18(b). Level of Satisfaction with ? Community

Thinking about your neighbourhood, how satisfied are you with this area as a place to live?

Value	Description	Number	%
1	Very satisfied	7	16.67%
2	Fairly satisfied	10	23.81%
3	Neither satisfied nor dissatisfied	10	23.81%
4	Slightly dissatisfied	4	9.52%
5	Very dissatisfied	11	26.19%

Average: 3.05

#### 18(c). Sense of belonging ?

How would describe your sense of belonging in your community?

Value	Description	Number	%
1	Strong	6	14.29%
2	Somewhat strong	7	16.67%
3	Weak	16	38.09%
4	No opinion	13	30.95%
	Avorago: 2.86		

Average: 2.86

#### 18(d). Speaking to neighbours ?

How often do you speak to neighbours (face-to-face)

Value	Description	Number	%
1	"On most days"	20	47.63%
2	"Once or twice a week"	9	21.43%
3	"Once or twice a month"	4	9.52%
4	"Less often than once a month"	4	9.52%
5	Never	5	11.90%

### **Community Spirit**

#### ? People know each other

This is a neighbourhood where people try to know each other

Value	Description	Number	%
1	Agree	6	18.75%
2	Disagree	7	21.88%
3	Don't Know	19	59.37%

Average: 2.41

#### Willing to help neighbours ?

People do things together and try to help each other

Value	Description	Number	%
1	Agree	7	21.88%
2	Disagree	8	25.00%
3	Don't Know	17	53.12%

Average: 2.31

## People don't get along with each other

People in this neighbourhood mostly go their own way

Value	Description	Number	%
1	Agree	14	43.75%
2	Disagree	1	3.13%
3	Don't Know	17	53.12%

Average: 2.09

#### People do not share the same values ?

People in this neighbourhood DO NOT share similar values.

Value	Description	Number	%
1	Agree	12	36.36%
2	Disagree	2	6.06%
3	Don't Know	19	57.58%

Average: 2.21

## **?** 21. Community Action

In the last 12 months have you taken any of the following actions in an attempt to solve a problem affecting people in your local area?":

Value	Description	Number	%
1	"Contacted a local radio	9	21.43%
	station, television		
2	station or newspaper", "Contacted the	1	2.38%
2	appropriate organization	1	2.30%
	to deal with the		
	problem",		
3	"Contacted a local	2	4.76%
4	councillor or MPP",		0.000/
4	"Attended a public meeting or	1	2.38%
	neighbourhood forum to		
	discuss local issues",		
5	"Attended a tenants' or	5	11.90%
	local residents' group",		0.000/
6	"Attended a protest meeting or joined an	1	2.38%
	action group",		
7	"Helped organize a	0	0.00%
	petition on a local		
-	issue",		
8	"No local problems",	0	0.00%
9	"None of these"	23	54.77%

Average: 6.17

#### 22. Lost and Found ?

Suppose you lost your purse/wallet containing your address details, and it was found in the street by someone living in this neighbourhood. How likely is it that it would be returned to you with nothing missing.":

Value	Description	Number	%
1	Very likely	12	28.57%
2	Quite likely	9	21.43%
3	Not very likely	8	19.05%
4	Not at all likely	13	30.95%

### **General Issues**

#### ? Drunk and Rowdy

People being drunk or rowdy in public places?

Value	Description	Number	%
1	Very big problem	16	47.06%
2	Fairly big problem	7	20.59%
3	Not a very big problem	8	23.53%
4	Not a problem	2	5.88%
5	It happens but it's not a problem	1	2.94%

Average: 1.97

#### ? Garbage or litter

#### Garbage or litter lying around?

Value	Description	Number	%
1	Very big problem	15	44.12%
2	Fairly big problem	7	20.59%
3	Not a very big problem	8	23.53%
4	Not a problem	4	11.76%
5	It happens but it's not a problem	0	0.00%
	Average: 2.03		

#### ? Vandalism, property damage

Vandalism, graffiti and other deliberate damage to property or vehicles?

Value	Description	Number	%	Va
1	Very big problem	14	41.18%	
2	Fairly big problem	8	23.53%	
3	Not a very big problem	9	26.47%	
4	Not a problem	2	5.88%	2
5	It happens but it's not a problem	1	2.94%	į

Average: 2.06

#### Drugs ?

### People using or dealing drugs?

reopie using or dealing drugs:				
Value	Description	Number	%	
1	Very big problem	15	44.12%	
2	Fairly big problem	9	26.47%	
3	Not a very big problem	8	23.53%	
4	Not a problem	2	5.88%	
5	It happens but it's not a problem	0	0.00%	

Average: 1.91

## **?** Faith and Religious Tolerance

People being attacked or harassed because of their faith or religion?

Value	Description	Number	%
1	Very big problem	11	32.36%
2	Fairly big problem	7	20.59%
3	Not a very big problem	11	32.35%
4	Not a problem	4	11.76%
5	It happens but it's not a problem	1	2.94%

Average: 2.32

#### ? Race and ethnic Tolerance

People being attacked or harassed because of their skin colour, ethnic origin?

Value	Description	Number	%
1	Very big problem	11	32.36%
2	Fairly big problem	8	23.53%
3	Not a very big problem	11	32.35%
4	Not a problem	3	8.82%
5	It happens but it's not a problem	1	2.94%

Average: 2.26

#### ? **Ideal Teenagers**

Teenagers hanging around on the street and misbehaving?

0 0		0
Description	Number	%
Very big problem	15	44.12%
Fairly big problem	5	14.71%
Not a very big problem	9	26.47%
Not a problem	3	8.82%
It happens but it's not a problem	2	5.88%
	Very big problem Fairly big problem Not a very big problem Not a problem It happens but it's not a	Very big problem15Fairly big problem5Not a very big problem9Not a problem3It happens but it's not a2

Average: 2.18

#### ? Troublesome neighbours

It happens but it's not a

problem

Average: 2.12

Troublesome neighbours?				
Value	Description	Number	%	
1	Very big problem	14	41.18%	
2	Fairly big problem	7	20.59%	
3	Not a very big problem	9	26.47%	
4	Not a problem	3	8.82%	

2.94%

1

5

# Survey Community Index of Wellbeing 2010

2010 CIW Value Range Report

### Social Supports

### Pamily and friends

There are people among my family or friends who do things to make me happy. That's ...

Value	Description	Number	%
1	Not true	2	6.25%
2	Partly true	14	43.75%
3	Certainly true	16	50.00%

Average: 2.44

# ? Feeling loved

There are people among my family or friends who make me feel loved. That's ...

Value	Description	Number	%
1	Not true	2	6.25%
2	Partly true	15	46.87%
3	Certainly true	15	46.88%

Average: 2.41

### People I can rely on

There are people among my family or friends who can be relied on no matter what happens. That's ..

Value	Description	Number	%
1	Not true	4	12.50%
2	Partly true	11	34.38%
3	Certainly true	17	53.12%

Average: 2.41

### See that I am taken care of

There are people among my family or friends who would see that I was taken care of, if I needed to be. That's ...

Value	Description	Number	%
1	Not true	2	6.25%
2	Partly true	13	40.63%
3	Certainly true	17	53.12%
	Average: 2.47		

### Priends and family who accept me

*There are people among my family or friends who accept me just as I am. That's ...* 

Value	Description	Number	%
1	Not true	3	9.38%
2	Partly true	13	40.63%
3	Certainly true	16	49.99%
	Average: 2.41		

People who encourage me

There are people among my family or friends who give me support and encouragement. That's ...:

Value	Description	Number	%
1	Not true	2	6.25%
2	Partly true	15	46.87%
3	Certainly true	15	46.88%
	Average: 2.41		

### ? Important part of the lives of others

There are people among my family or friends who make me feel an important part of their lives. That's ...

Value	Description	Number	%
1	Not true	2	6.25%
2	Partly true	15	46.87%
3	Certainly true	15	46.88%
	Average: 2.41		

### Leisure Time

### ? 25(a). Number of jobs

If you are employed, is it ...? (Pick all that apply)

Value	Description	Number	%
1	Full-time	4	9.30%
2	Part-time	2	4.65%
3	More than one job	1	2.33%
4	Temporary work	0	0.00%
5	Not Applicable	29	67.44%

#### 25(b). Use of leisure time ?

How do you spend your leisure time? (Pick all that apply)

Value	Description	Number	0/
value	Description	Number	%
1	With family	13	30.23%
2	With friends	15	34.88%
3	Volunteering	9	20.93%
4	Hobbies	12	27.91%
5	Sporting activities	14	32.56%
6	Watching television	13	30.23%
7	Learning new skills	14	32.56%
8	Other:	7	16.28%

#### 25(c). Other use of leisure time ?

If you picked "other", please describe:

### COMMUNITY PROGRAMS

reading, walking SMOKING ALL DAY INTERNET FACEBOOK ALL SANITS FROP-IN READING, INTERNET, GOING TOUCH LINK CLASS

#### ? 25(d). Enough leisure time

Thinking about the amount of leisure time you have for leisure, is it:

Value	Description	Number	%
1	Too much	18	42.86%
2	Just enough	14	33.33%
3	Not enough	10	23.81%
4	I have no leisure time	0	0.00%

Average: 1.81

### **?** 25(e). Services most important to you

Name the services that are most important to you for leisure activities?

COMMUNITY SENIOR PROGRAM
safe around to walk space
GOOD CONVERSATION, SEX AND RELAXATION
Swimming Pool
CONVERSATION
I DO NOT LIKE THE PEOPLE.
CONVERSATION
learning english

### Change in Services

#### **Public Transportation** ?

TTC			
Value	Description	Number	%
1	Improved	8	22.86%
2	Stayed the Same	14	40.00%
3	Got Worse	6	17.14%
4	Don't Know	7	20.00%
	Average: 2 34		

Average: 2.34



Value	Description	Number	%
1	Improved	5	15.63%
2	Stayed the Same	8	25.00%
3	Got Worse	6	18.75%
4	Don't Know	13	40.62%
-	Average: 2.84		40.027

Policing

#### Policing

Value	Description	Number	%
1	Improved	0	0.00%
2	Stayed the Same	11	34.38%
3	Got Worse	4	12.50%
4	Don't Know	17	53.12%

ν

%

3.33%

10.00%

6.67%

80.00%

Number

1

3

2

24

? Daycare

### Daycare

### Value Description

- Improved 1
- Stayed the Same 2
- Got Worse 3 4
- Don't Know

Average: 3.63

# **Availability of Food**

#### ? Services for Youth

### Services for youth

/alue	Description	Number	%
1	Improved	0	0.00%
2	Stayed the Same	9	27.27%
3	Got Worse	3	9.09%
4	Don't Know	21	63.64%
	Average: 3.36		

Number

0

7

3

23

% 0.00%

21.21%

9.09%

69.70%

# ?

#### For people with disabilities ? Services for people with disabilities

Availability of local or organic food

					J F F
Value	Description	Number	%	Value	Description
1	Improved	3	9.68%	1	Improved
2	Stayed the Same	7	22.58%	2	Stayed the Sa
3	Got Worse	1	3.23%	3	Got Worse
4	Don't Know	20	64.51%	4	Don't Know

Average: 3.23

#### **Community Spirit** ?

#### Community spirit

Value	Description	Number	%	
1	Improved	3	9.09%	
2	Stayed the Same	8	24.24%	
3	Got Worse	2	6.06%	
4	Don't Know	20	60.61%	

#### ? **For Women**

Average: 3.48

Stayed the Same

#### Services for women

Value	Description	Number	%
1	Improved	7	21.21%
2	Stayed the Same	8	24.24%
3	Got Worse	2	6.06%
4	Don't Know	16	48.49%
	Average: 2.82		

Average: 3.18

#### Employment ?

Employment services				Pre
Value	Description	Number	%	Val
1	Improved	0	0.00%	1
2	Stayed the Same	7	21.88%	2
3	Got Worse	4	12.50%	3
4	Don't Know	21	65.62%	4
	• • • •			

#### **For Seniors** ?

Average: 2.61

#### Programs for seniors

0			
alue	Description	Number	%
1	Improved	8	24.24%
2	Stayed the Same	10	30.30%
3	Got Worse	2	6.06%
4	Don't Know	13	39.40%

Average: 3.44

#### ? Immigrants

Programs and services for immigrants

0	5	0	
Value	Description	Number	%
1	Improved	1	3.13%
2	Stayed the Same	5	15.63%
3	Got Worse	3	9.38%
4	Don't Know	23	71.86%
	Average: 3.50		

## ? For Families

#### Programs and services for families

Value	Description	Number	%
1	Improved	1	3.03%
2	Stayed the Same	4	12.12%
3	Got Worse	3	9.09%
4	Don't Know	25	75.76%
	Average: 3.58		

# Environment

### 28(a). Provision for Recycling

Do you feel that provision for recycling is adequate in your community?

Value	Description	Number	%
2	Yes	8	29.63%
1	No	19	70.37%
	Average: 1.30		

### Recycling Services

## ? Bottles

Bottle.	\$			
Value	Description	Number	%	- 1
1	Yes	29	96.67%	
2	No	1	3.33%	Va
	Average: 1.03			••

# **?** Clothes Recycling

Clothes				
Value	Description	Number	%	
1	Yes	25	83.33%	
2	No	5	16.67%	
	Average: 1.17			

# ? Paper Recycling

Paper				
Value	Description	Number	%	
1	Yes	29	96.67%	
2	No	1	3.33%	
	Average: 1.03			

# Cans & Plastics

Cans & Plastics				
Value	Description	Number	%	
1	Yes	29	96.67%	
2	No	1	3.33%	

Average: 1.03

# **?** 28(b). Protecting the Environment

*I protect the environment by:* 

/alue	Description	Number	%
1	Using low flow shower heads	17	40.49%
2	Using low flow toilets	0	0.00%
3	Taking the TTC, carpooling, biking, walking	15	35.71%
4	Recycling	5	11.90%
5	Using eco friendly light bulbs	3	7.14%
6	Other:	2	4.76%
	Average: 2.60		

Average: 2.60

### 28(c). Protecting the Environment -Other

Other ways I protect the environment:

BIKING
WALKING
WALKING

minimal use of car

I never litter by drinkink or eating in the street. I never use a paper cup, paper tray or food wrapped in paper or plastic.

DO NOT CARE ABOUT THIS.

TRY

V

v

%

36.36%

63.64%

Number

4 7

### Assets and Supports

#### ? Role models (Available)

#### Positive role models

- Value Description
  - 0 Yes 0 No
- Average: 0.00

#### **Role models (Accessible)** ?

Value	Description	Number	%
0	Yes	1	9.09%
0	No	10	90.91%

Average: 0.00

#### ? Homework Assistance (Available)

#### Homework assistance or tutoring programs

		01 0		
Value	Description		Number	%
0	Yes		7	53.85%
0	No		6	46.15%

Average: 0.00

#### ? Homework Assistance (Accessible)

#### Homework assistance or tutoring programs

Value	Description	Number	%
0	Yes	2	20.00%
0	No	8	80.00%

Average: 0.00

#### ? Youth Centre (Available)

#### A Drop-in or youth centre?

Value	Description	Number	%
0	Yes	6	50.00%
0	No	6	50.00%

Average: 0.00

? Youth Centre (Accessible
----------------------------

A Drop-in or youth centre?

alue	Description	Number	%
0	Yes	3	27.27%
0	No	8	72.73%
	Average: 0.00		



### Mentoring-type programs?

mentoring type programs.			
Value	Description	Number	%
0	Yes	4	33.33%
0	No	8	66.67%
	Average: 0.00		



#### Mentoring-type programs?

nemo	ring type programs.		
/alue	Description	Number	%
0	Yes	1	11.11%
0	No	8	88.89%
	Average: 0.00		

#### ? **Relevant Information (Available)**

Brochures, videos, pamphlets, that inform about risks or where to find help?

Value	Description	Number	%
0	Yes	3	30.00%
0	No	7	70.00%

Average: 0.00



Brochures, videos, pamphlets, that inform about risks or where to find help?

Value	Description	Number	%
0	Yes	3	27.27%
0	No	8	72.73%
	Average: 0.00		

?       Volunteering (Available)       ?       Job Supports (Accessible)		cessible)					
	teering opportunities? Description	Number	%	0	ams that help youth expo ration?	lore jobs, career option	s, or job
0	Yes	7	58.33%	Value	Description	Number	%
0	No	5	41.67%	0	Yes	5	41.67%
	Average: 0.00			0	No	7	58.33%
	-				Average: 0.00		

#### Volunteering (Accessible) ?

Volunteering opp	portunities?
------------------	--------------

Value	Description	Number	%
0	Yes	3	33.33%
0	No	6	66.67%
	Average: 0.00		

### **?** Parental Involvement (Available)

Programs that involve parents or the entire family?					
Value	Description	Number	%		
0	Yes	3	27.27%		
0	No	8	72.73%		
	Average: 0.00				

#### Peer Listeners (Available) ?

<i>Programs with peer listeners or mediators?</i>	Programs with	peer listeners	or mediators?
---	---------------	----------------	---------------

Value	Description	Number	%	
0	Yes	3	27.27%	1
0	No	8	72.73%	
	Average: 0.00			

#### Peer Listeners (Accessible) ?

Programs with peer listeners or mediators?					
Value	Description	Number	%		
0	Yes	1	10.00%		
0	No	9	90.00%		

Average: 0.00

#### Job Supports (Available) ?

Programs that help youth explore jobs, career options, or job preparation?

Value	Description	Number	%
0	Yes	5	50.00%
0	No	5	50.00%
	Average: 0.00		

#### ? Parental Involvement (Accessible)

Programs that involve parents or the entire family?				
Value	Description	Number	%	
0	Yes	3	27.27%	
0	No	8	72.73%	
Average: 0.00				

#### Youth-led Programs (Available) ?

Programs that are led by youth instead of adults?			
Value	Description	Number	%
0	Yes	3	25.00%
0	No	9	75.00%
	Average: 0.00		

Average: 0.00

#### Programs that are led by youth instead of adults?

0		 0	
Value	Description	Number	%
0	Yes	1	10.00%
0	No	9	90.00%
	Average: 0.00		

### **Programs for Youth**

#### ? Leadership

Leadership development activities for youth

Value	Description	Number	%
1	Highly Needed	0	0.00%
2	Needed	6	100.00%
3	Less Needed	0	0.00%
4	Not Needed	0	0.00%

Average: 2.00

#### **Skills Building** ?

Skills building workshops (including art, music)

Value	Description	Number	%
1	Highly Needed	0	0.00%
2	Needed	5	71.43%
3	Less Needed	2	28.57%
4	Not Needed	0	0.00%

Average: 2.29

#### ? **Digital Storytelling**

Using computers, video, and photography to tell personal and community stories

Value	Description	Number	%
1	Highly Needed	0	0.00%
2	Needed	4	66.67%
3	Less Needed	2	33.33%
4	Not Needed	0	0.00%

Average: 2.33

#### ? **Tutoring Programs**

Tutoring programs for youth

Value	Description	Number	%
1	Highly Needed	0	0.00%
2	Needed	6	100.00%
3	Less Needed	0	0.00%
4	Not Needed	0	0.00%

Average: 2.00

#### ? **Counseling Services**

Confidential counseling and support services

Value	Description	Number	%
1	Highly Needed	0	0.00%
2	Needed	4	80.00%
3	Less Needed	1	20.00%
4	Not Needed	0	0.00%
	Average: 2.20		

? **Recreation Programs** 

After school recreation programs

Value	Description	Number	%
1	Highly Needed	0	0.00%
2	Needed	3	60.00%
3	Less Needed	2	40.00%
4	Not Needed	0	0.00%
	Average: 2.40		

**Job Development** ?

Job development and employment programs

Value	Description	Number	%
1	Highly Needed	0	0.00%
2	Needed	5	100.00%
3	Less Needed	0	0.00%
4	Not Needed	0	0.00%
	Average: 2.00		

Average: 2.00



### **Social Activities**

Social activities at local community centres

Value	Description	Number	%
1	Highly Needed	1	14.29%
2	Needed	5	71.42%
3	Less Needed	1	14.29%
4	Not Needed	0	0.00%
	Average: 2.00		

? Transportation Supports

Transportation supports for youth

Value	Description	Number	%
1	Highly Needed	1	14.29%
2	Needed	4	57.14%
3	Less Needed	2	28.57%
4	Not Needed	0	0.00%

Youth Participation

Activities that promote youth engagement

	1 3 8 8			
Value	Description	Number	%	n
1	Highly Needed	0	0.00%	۷
2	Needed	5	100.00%	
3	Less Needed	0	0.00%	
4	Not Needed	0	0.00%	
	Average: 2.00			

## ? Safe Playground - Night

A park or playground closest to where I live that is safe at night.

Value	Description	Number	%
1	Highly Needed	1	12.50%
2	Needed	5	62.50%
3	Less Needed	0	0.00%
4	Not Needed	2	25.00%
	Average: 2.38		

? Mentoring

?

Mentoring Programs

Value	Description	Number	%
1	Highly Needed	0	0.00%
2	Needed	6	100.00%
3	Less Needed	0	0.00%
4	Not Needed	0	0.00%

### 31. Thoughts and suggestions (Programs for youth)

What are your thoughts and suggestions for improving programs for children and youth?

There are enough programs for youth. Maybe we need more programs to teach parents how to raise and educate themselves before they educate their children.

### Average: 2.00

# ? Place to play

#### A place to play for children.

	1 20		
Value	Description	Number	%
1	Highly Needed	0	0.00%
2	Needed	4	66.66%
3	Less Needed	1	16.67%
4	Not Needed	1	16.67%
	Average: 2.50		

# Safe Playground - Day

A park or playground closest to where I live that is safe.

i pan or plays, outar crosest to intere i the that is sujer			
Value	Description	Number	%
1	Highly Needed	0	0.00%
2	Needed	5	71.42%
3	Less Needed	1	14.29%
4	Not Needed	1	14.29%
	Average: 2.43		

# Final Comments/Feedback

# ? 32(a). Quality of Life

How would you rate your quality of life":

Value	Description	Number	%
1	Very Poor	4	9.52%
2	Poor	5	11.90%
3	Neither good nor poor	22	52.39%
4	Good	10	23.81%
5	Very good	1	2.38%
	Average: 2.98		

# ? 32(b). Final Comments/Feedback

Please make any additional comments, below. BORING QUESTIONS NO COMMENTS TOO MUCH QUESTIONS TOO MUCH QUESTIONS TOO MUCH QUESTIONS

Our neighbourhood has been the social dump for many decades. Because of municipal politics Moss Park (as well as Regent Park) has been the designated zone for rooming house, shelters, social housing and low-cost housing fro immigrants and the largest local landlord is the Salvation Army.

The mix "Immigrants - of different ethnicity" and "unemployed people living on welfare" does not make a good and sound environment. People have nothing to aspire to or look at; their environment is not better than their poor housing conditions. Filth, drugs and garbage are everywhere because people have no interest in public health, self-esteem and no pride in their neighbourhood. They live the same way as they did in Mogadishu, Lagos, Kingston, Kabul or Sana'a because what they see around them is not better than what they left behind.

THIS SURVEY IS A GREAT TOOL, BUT MUCH TOO LONG. **USELESSNESS** 

TOO MUCH TOO MUCH!