Study Report

The Well-being Status of Regent Park Neighbourhood

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Executive Summery

The research paper aims to understand the quality of life of the residents of Regent Park neighbourhood. The trainees of Immigrant Women Integration Program (IWIP) conducted the research from October to December 2012. A total 236 respondents were interviewed for the purpose of the study.

Regent Park is very diverse community. The study suggests that quality of life is higher among the high income groups. It also revealed that services are available in the community regarding employment, settlement, health and cultural services .However, the study shows that over 30% respondents are not aware of these services.

The unemployment rate among the respondents is quite high -over 50% respondents are unemployed. Regarding recreation, respondents mainly enjoys television and around 60% respondents do not enjoy movies, visiting museum and do not participate in sports and recreational activities. The respondents are conscious of environmental protection and recycling. Regarding civic engagement, over half of the respondent took part during last elections; however, they do not know the name of their MP, MPP or Councillor. Moreover, over 25% respondents were not knowledgeable about human rights. Only 32% respondents are not aware of the services for women development improved. However, 42% respondents are not aware of the services offered for women empowerment. The participation of women in the labour force found to be low and the study suggested there needs to be an increase in employment opportunities and services for women.

However, among the respondents, 12% are very satisfied and 34% satisfied with their living standards. Most of the respondent reported that they get support and encouragement from their family members and friends.

The neighbourhood of Regent Park is in transition due to the revitalization process. Residents now have access to quality housing and a new job market due to new retail outlets and other business. It is expected that the development process will strengthen the community through the collaborative efforts of the government, non-profit organizations, businesses, civil society and community residents -which will promote and secure the well-being of this great neighbourhood.

Introduction

Satisfaction and quality of life are two major factors needed to understand the well-being status of person or community. Health, education, employment, housing, civic status, sports, recreations, family support, networks, and other social and cultural indicators can be used to examine the well-being situation of a person or place. Toronto Centre for Community Learning &Development (TCCL&D) has been working in the Regent Park neighbourhood for the last three decades in order to empower community to realize their potential for a higher well-being. This study was conducted in Regent Park and other high priority neighborhoods of the City of Toronto in order to understand the current well-being status, as well as the present well being needs and gaps. As a member of the Immigrant Women Integration Program (IWIP), I have had the opportunity to take part in conducting this study.

The IWIP team 2012-13 conducted a survey, using the Community Index of Well- Being, in selected neighbourhoods. The neighbourhoods were the 13 priority Areas in Toronto. Among those the eleven priority neighbourhoods are represented by the participants in the program. In November, 2012 the IWIP team worked with the Center for Community Learning & Development's leadership staff to create a questionnaire for the residents in their designated neighbourhoods. The data and information gathering was done during the months of December of (2012), and January of (2013).

The purpose of conducting a Needs Assessment Survey was to learn the needs of the Regent Park neighbourhood. The community well-being needs assessment measures various aspects of community life by collecting information based on a chosen set of indicators. The indicators focused on Living Standards, Health, Civic Engagement, Community Vitality, Community Spirit, Social Support, Services, Leisure & Cultural Activities, and Environment. This concept was influenced by the research of the Canadian index of wellbeing. "The Canadian Index of Wellbeing (CIW) provides a measure of our quality of life that assesses those things that matter to Canadians beyond the economy. It draws on a deep well of data, primarily from Statistics Canada, and tracks 64 separate headline indicators within eight interconnected quality of life categories (or domains) central to the lives of Canadians: Community Vitality, Democratic Engagement, Education, Environment, Healthy Populations, Leisure and Culture, Living Standards, and Time Use. The CIW then combines measures on these domains into a composite index – a single number that goes up and down, much like the Dow Jones or TSX, and provides a snapshot of how our wellbeing is changing."

https://uwaterloo.ca/canadian-index-wellbeing/sites/ca.canadian-indexwellbeing/files/uploads/files/CIW2012-HowAreCanadiansReallyDoing-23Oct2012_0.pdf

Methodology

The objective of the study was exploratory in nature. Both quantitative and qualitative tools were used in this study to collect primary data. A questionnaire was developed with both close and open ended questions based on the well-being indicators of CIW. We created a rapport with community residents in order to select interviewees. The researcher observed day to day activities of the community and took notes in a diary. Data was also collected from secondary sources that mainly include different government and authentic websites. The data were analysed by using Statistical Package for Social Science (SPSS) program. While analysing and interpreting data, researcher used both respondents and researchers perspective.

The questionnaire was distributed to the residents using a paper-based and an electronic version. The questionnaires were distributed among residents in Regent Park. Bookmarks were created and given to those who were willing to fill the questionnaires using the electronic version. The paper-based questionnaires and bookmarks were distributed to the different community program participants, employees in the community agencies and community residents. The community well-being needs assessment questionnaires were only distributed to residents who lived in the specific geographic area. The questionnaires were designed to gather the respondent's basic personal information as well as the main sources of information for the assessment in regard to measuring the sense of community well-being.

The limitation of conducting this type of research is 'time'. The researcher has to complete the survey within two months and sometimes it was difficult to book an appointment with respondents as they were busy with their work and household responsibilities. On the other hand, the samples were selected very randomly. However, a sample selection criteria might helped to conduct the study more scientifically.

Neighbourhood Profile: Regent Park

Regent Park is a neighbourhood located in downtown Toronto, Ontario, Canada. Regent Park is Canada's oldest and largest social housing project; built in the late 1940s. Formerly the centre of the Cabbage town neighbourhood, it is bounded by Gerrard Street East to the north, River Street to the east, Shuter Street to the south, and Parliament Street to the west (Wikipedia).







Source: 2011, http://ciw.ca/en/TheCanadianIndexOfWellbeing.aspx

The 2011 census shows that among the residents 20% are children (0-14 years), 16% are youth (15-24), 58% are working age (25-64) and only 6% are seniors. The number of children and youth in this area is quite higher than City of Toronto average (32.1% and 26.6% respectively). In contrast, the number of seniors is significantly lower in this area (-60.9%).

The following chart shows the settlement pattern in Regent Park. According the 2006 census, the nature of immigration by the people has been consistent for the past 26 years.



As per the census of 2006, the East and South Asians majority ethnic groups who settled in Regent Park. The other significant regional ethnicity was African, Caribbean, Southeast Asian, South Americans. All these immigrant communities defined as "Visible Minorities". Settlement from Western Europeans was insignificant in Regent Park during this census period.

Top 10 Recent Immigrants 2006		
Region	Number	
Eastern Asia	640	
Southern Asia	550	
Africa	165	
Caribbean & Bermuda	60	
Southeast Asia	45	
South America	30	
Europe	15	
West Asia & The Middle East	15	
Central America	10	

It was observed during the study that the number of West Europeans and Caucasians people has increased in Regent Park. One of the reasons for this change is the "Revitalization" which built new cultural centers, retail outlets and community places that attract people of all ethnicity to buy or rent homes in this area. Moreover, the safety, security and other social and cultural facilities have improved in this area.

The graph shows that Chinese and Bengali languages were the most commonly spoken at home the Regent Park Community. Besides, Tamil, Vietnamese and Somali were found to be significant home languages. The following 2006 data shows that Asian communities were the majority in Regent Park, although the observation shows that the number of English speaking people is increasing gradually.



In terms of housing, most households in Regent Park live in rented houses (89%). Regarding the condition of housing units, 59% needs repairs. This data showed the poor condition of housing in this area. However, due to the recent revitalization project, a number of new buildings have been constructed and residents who used to live in Social Housing have been offered new residence which has brought significant changes in the quality of life of the residents.



The census of 2006 shows that out of 1560 couple families by family structure, 87.2% were married couples. Among them 69.9% have children at home and over 44% have more than 2

children. There were 12.8% (200) common -law couples were in Regent Park and only 4.5% families have children at home.

Couple Family Structure			
Category	Number	%	
Total couple families by family structure	1,560	100.0	
Married couples	1,360	87.2	
Without children at home	265	17.0	
With children at home	1,090	69.9	
1 child	315	20.2	
2 children	385	24.7	
3 or more children	390	25.0	
Common-law couples	200	12.8	
Without children at home	130	8.3	
With children at home	70	4.5	
1 child	40	2.6	
2 children	10	0.6	
3 or more children	30	1.9	

Regent Park Revitalization:



Regent Park is undergoing a revitalization that is rebuilding the neighbourhood for 12,500 residents over 15 years. This means changing what was once a solely a social housing development and applying tried-and-true planning principles to create a mixed-income, mixed-use community. The project is being carried forward as a public-private partnership, through a project agreement and joint venture for the condominium projects with The Daniels Corporation. The project's business plan is to use profits from the sale of over 3,000 market condominiums to help pay for the replacement of 2,083 new social housing units and contribute toward the construction of 700 new affordable rental units.

With our government partners, including the City of Toronto, we're making sure revitalization plans include community facilities and adding new affordable rental and affordable home ownership opportunities. Every Regent Park household that has been relocated because of the revitalization has the right to a new unit being built as part of the revitalization.

http://www.torontohousing.ca/investing_buildings/regent_park

Data Analysis: Well-being Status in Regent Park

For the purpose of the present study, total 236 selected as respondents. Among the total 236 respondents of Regent Park, 82 belongs to age group 36-45, 46 belongs to 46-55 and 43 respondents belong to age group 26-45. Rest of them belong to under 25 or over 55 years of age.

Respondents by Age Group			
Description	Number	%	
17 or under	1	0.42%	
18-25	22	9.32%	
26-35	43	18.22%	
36-45	82	34.76%	
46-55	46	19.49%	
56-64	17	7.20%	
65 or older	25	10.59%	

The majority of the respondents age group was 36 to 45 and second largest age group from 46 to 55. The majority were female 57.63%, and rest of the respondents were male 42.37%.



From this graph, it shows that highest level of schooling of Regent Park residents has some University degree (40 respondents) and also college degree (responded 39), and High School Diploma (37 respondents). But after that, 38.55% are not working. Respondents told they have to looking after family 14.83% and 49.15% told Not Applicable. This numbers give the idea that Regent Park has lot of educated people, at the same time they need professional job. They can make a great difference for advancement of this community.



The above chart shows most of the respondent lived here with their family. The data showed that 66.11% respondent were married 22.88% respondents were single.



Most of the regent park residents are Immigrants. There are a combination of new comer immigrants and also immigrants who are living in Canada for a long time. 60.17% respondents were Canadian citizen followed by 18.64% respondents who were living in Canada for less than 3 years. The survey showed that more than 65% respondent living in Canada over six years, and 20% respondent living in Canada less than 6 years.

Self- Identity			
Description	Number	%	
Aboriginal	9	3.81%	
Canadian-born	39	16.53%	
Western European	1	0.42%	
Eastern European	4	1.69%	
East Asian	58	24.58%	
West Asian	2	0.85%	
Southeast Asian	15	6.36%	
South Asian	93	39.41%	
South American	1	0.42%	
Black	1	0.42%	
White	9	3.81%	
African	15	6.36%	
Arab	1	0.42%	
Mixed	1	0.42%	
Middle Eastern	1	0.42%	

Among the respondents, 39.41% were from South Asian background, 24.58% were East Asian and 16.53% were Canadian born and rest of them from various background. Out of 236 respondents, ninety three respondents were fluent and 36 had advance and 56 respondents have intermediate level fluency in English and rest of them have basic knowledge.



Household Income			
Description	Number	%	
Less than \$5,000	50	21.18%	
\$5,001- \$10,000	43	18.22%	
\$10,001 to \$20,000	48	20.34%	
\$20,001 to \$25,000	38	16.10%	
\$25,001 to \$35,000	23	9.75%	
\$35,001 to \$45,000	16	6.78%	
\$45,001 to\$55,000	8	3.39%	
\$55,001 - \$65,000	8	3.39%	
\$65,001 +	2	0.85%	

Regent Park is considered as a low income community. The survey result also shows that21.18% Respondents say their yearly income is less than\$5,000. A small percentage (3.39%) has income \$ 55,000to \$ 65,000.



71% of respondents are living in rented housing where 7% respondents own their apartment as a result of revitalization. 30.93% respondents spend 31% to 40% of their income on housing, as a large percentage of the respondents are using social housing.

Amount you spend on housing		
Description	Number	%
0%	11	4.66
Less than 10%	16	6.78
11% - 20%	13	5.51
21% - 30%	59	25.0
31% - 40%	73	30.9
41% - 50%	26	11.0
51% - 60%	20	8.47
61% - 70%	4	1.69
71% - 75%	7	2.97
More than 76%	7	2.97

Housing is one of the major indicators of well-being. In Regent Park, 30.93% respondents spend 31% - 40% of the their income for housing for rent of mortgage. While out of 236 respondents, 18 respondents pay over 60% to 80% of their income for housing purpose.



Among the 236 respondents, 81 respondents are employed, 65 are attending school, 63 are involve with unpaid work at home and 31 are involved with volunteering. The three respondents are business owner and 32 respondents looking for work. These data shows that the local population is involve with employment or ready to employed though a significant number (63) are involve with domestic work and these are mainly women.

This table demonstrates that the majority of residents (34.82%) are employed in part-time daily and second largest 27.54% goes for school.



This table shows that to perform current employment, it needs mostly college, high school & less than high school level of education. But when we see the employment status of respondents, 126 residents mentioned it is not applicable for them. They told the reason for not employed that they are in a training/employment program, Student, or looking after family / home.

Looking for work/ Reason for Unemployment		
Description	Numbe	%
I am in a training/employment program	12	5.08%
Student	34	14.41%
Long-term sick or disabled	9	3.81%
Temporarily sick or injured	1	0.42%
Looking after family/home	35	14.83%
Retired from paid work	17	7.20%
Don't want/need employment	4	1.69%
Believe no jobs available	13	5.51%
Not yet started looking	8	3.39%
New to the country	7	2.97%
Not Applicable	116	49.15%



Among the respondents, 37.29% say they are somewhat satisfied, 34% satisfied and 17 % are dissatisfied with their living standard. Even though they are facing so many challenges in life due to their low income.



Out of 236 respondents, 215 have family doctors. 60% see doctor 1 - 3 months and 20% 4-6 months. Around 60% feel they are energetic, however, 11% feel they have lack of energy. About 75% involve in exercise or physical activities at least once a week and 27% are reluctant physical activities once a week.



Quality of live is very important aspect of well-being. The above charts 11% respondents said their quality of life is very good; 41% expressed their quality of life is good and 31% have mixed feelings. 14% told their quality of life is poor and 3% respondent said very poor.

Around 65% have warm feelings towards community residents. 28% optimistic about the future and 60% have confidence; and 51% are very happy and 67% have happy memories of the past . 70% have fun with other people. Half of the respondents have particular sense of meaning and purpose of life.

In terms of democratic engagement, half of the respondent do not know the name of their Member of Parliament (MP) and member of Provincial parliament or name of the City Councillor. it seems that many people are unaware of their services/political MP but there seems to be an effort to engage and get to know one another. Among the respondents, 45% are aware about community issues but 21% are not aware.



Among 236 respondents, 25% are not aware about human right. 56% respondents read newspaper and 18% do not read it. 58% eligible for voting 20% do not exercise their voting rights. Over 50% respondents live in Regent Park for 5 years or less. Around 70% are involved with groups or organizations and 39% have strong desire to participate in community activities and 46% volunteered with the activities of any group or organization. Over half of the respondents are satisfied with this area as a place to live. However, 30% have weak or do not have sense of belonging, although 50% people talk about their community in most days.

In terms of Community Spirit & Support, over 60% respondents agree that people try to know and help each other. It is important to note that around 60% interviewees thinks that People in this neighbourhood care about each other

The survey shows that 60% respondents are happy with public transportation. 28% respondents are not happy with Affordable housing. 20% thinks policing service improved and 30% think it is stayed same. Regarding day care service 9% thinks it has improved but 53% do not know about this essential service. Availability of local or organic food 31% think the services improved. 20% think Employment services improved in Regent Park community, 23 % feel it get worse and 37% do not know about this services. Regarding, programs and services for immigrants, 30% think the services improved but 39% do not know about the services.

Services for children and youth, 30% think services improved, but 41% do not know about the services. Regarding, services for people with disabilities, only 11% think services improved but over 65% are not aware about it.

About services for women, 30% said services improved, and 42% do not know about it. Programs for seniors, 20% think services improved and 58% are not aware. 26% respondents think Programs and services for families improved and 42% do not know about it.

Over 75% respondents told that their family members and friends do things to make me happy and 90% said they also loved respondents. Over 90% interviewee told that their family and friends and encourages them.

In terms of recreation, around 49% watch TV regularly. In terms of adult game and outdoors sports over 50% never participated. The survey also shows that the participation of respondents in sports, recreation and reading activities are quite low and around 30% respondent are involved regularly in those activities.

Regarding recycling, over 90% told they do bottle, paper and cans and plastic recycling and 68% do clothes recycling, though 54% feel recycling opportunities are available in the community. The respondent told they try to protect environment by doing recycling. They also eco friendly light bulb and use other environment friendly products.

Key Findings

- 1. The majority of the residents belong to "visible minority groups"/non European. Chinese, Bengali, Tamil, Vietnamese Somali are home language.
- 2. Most of the respondents 36-45 years old. Majority of female respondents (57.63%).
- 3. Residents of this area mostly belong to low income groups.
- 4. Among the respondents, 12% are very satisfied and 34% satisfied with their living standards. Most of the respondent said they get support and encouragement from family members and friends.
- 5. There are 34.32 % respondents are employed and 27.54% attend schooling. Only 19.49% respondent has full-time job.
- 6. Most of the respondents have good health status, however, the data shows less than 40% involve with walking, outdoor sports and other physical activities.
- 7. Regarding recreation, respondents mainly enjoys television, however, around 60% respondent do not enjoy movie, visit museum and do not participate in sports and recreational activities
- 8. The respondents are found to be conscious of environmental protection and recycling.
- 9. Only 32% respondents told that services for women development improved, however, 42% respondent do not aware about services for women empowerment.
- Regarding civic engagement, over half of the respondent took part during last elections, however, they do not know the name of MP (56.78%), MPP (52.54%) or City Councillor (50.85). Moreover, over 25% respondents were not aware about their human rights.

Recommendations

The following recommendations have been made considering the findings of the study:

- 1. Organize community events with the participation of diverse community residents for building relationship among community residents (Findings 1)
- 2. Increase mobility, particularly of women, through involving and integrating them with community services (Findings 9)
- 3. Create employment opportunities at Regent Park through advocacy and networking with local organizations and business, and inspire them for hiring from local workforce. Toronto Employment & Social Services and local business sector can create a partnership for the residents of regent park. TESS can give opportunity for a training about entrepreneurship. After that residents can start working with local business or also they can start their own small business. .(Findings 3 &5)
- 4. Coordinate with local City Councillor, MPP and MP's offices for organizing civic engagement program in Regent park community (finding 10)

The recommendations have made in this research would be to address well-being gaps of the residents of Regent Park. It is expected that government, non-profit and private sector partnership would work more closely for the marginalized community residents of this community and bring more prosperity and harmony in the community.

Conclusion

According to the statics Canada, the population of ward 29 is 58,920, and almost 50% of that population is women. The highest population of age group is 25 to 44 years age range. Regent Park has the densest population of first generation immigrant residents. There are people from all parts of the world and various ethnicities. Regent Park is the greatest example of multicultural society.

When conducting the survey, in Regent Park Women showed great interest taking part in it. Among 236 respondents, 57.63% respondents are women. Large number of these women is connected with one or multiple community organizations. There is a need to provide these women with appropriate program to help them to regain their self confidence that the lost through migration.

Due to the revitalization Regent Park is going to be a mixed income group community. Still there will be subsidized housing. There is a big group woman from South East Asia, South Asia and different parts of Africa who are first generation immigrants. These women have very enriched cultural backgrounds and values. But still struggle everyday due to language and cultural barrios. As they have less right as women in their country of origin, there is a lack of knowledge about community accessibility, health, specifically mental health, Civic engagement, Human Rights issues etc. The survey results also show the same result. There is a need for these women to understand their rights and also their duties in their community.

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Reference

1. <u>https://uwaterloo.ca/canadian-index-wellbeing/sites/ca.canadian-index-</u> wellbeing/files/uploads/files/CIW2012-HowAreCanadiansReallyDoing-23Oct2012_0.pdf

- 2. http://www.toronto.ca/demographics/cns_profiles/2011/pdf1/cpa72.pdf
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- 9. <u>http://www.wikiprogress.org/index.php/Canadian_Index_of_Wellbeing</u>
- 10. http://www.torontohousing.ca/investing_buildings/regent_park

Appendix:

Neighbourhood Wellbeing Report Regent Park (2012-13)

Report Filter

Detail	
1(b). Your neighbourhood equals "Regent Park"	
All categories	
Doesn't matter	
Doesn't matter	
-	1(b). Your neighbourhood equals "Regent Park" All categories Doesn't matter

Demographic Information

1(a). Age Range

What age group are you in?

Value	Description	Number	%
1	17 or under	1	0.42%
2	18-25	22	9.32%
3	26-35	43	18.22%
4	36-45	82	34.76%
5	46-55	46	19.49%
6	56-64	17	7.20%
7	65 or older	25	10.59%

Average: 4.28

1(b). Your neighbourhood

In which of the following neighbourhoods do you live?

Value	Description	Number	%
1	Crescent Town	0	0.00%
2	Dorset Park	0	0.00%
3	Eglinton East-Kennedy Park	0	0.00%
4	Weston-Mt. Dennis	0	0.00%
5	Flemingdon Park-Victoria Village	0	0.00%
6	South Riverdale	0	0.00%
7	Westminister-Branson	0	0.00%
8	Kingston-Galloway	0	0.00%
9	Lawrence-Heights	0	0.00%
10	Malvern	0	0.00%
11	Moss Park	0	0.00%
12	Steeles-L'Amoureaux	0	0.00%
13	Regent Park	236	100.00%
14	St. James Town	0	0.00%
15	Don Mills	0	0.00%
16	Other	0	0.00%

Average: 13.00

1(c). Name of your neighbourhood

If you picked "Other", please tell us the name of your neighbourhood:

Jarvis and Dundas

1(e). Highest Level of Schooling

What is your highest level of schooling?

Value	Description	Number	%
1	Less than high school	22	9.32%
2	High School Diploma or GED	37	15.68%
3	Some college	32	13.56%
4	College Degree	39	16.53%
5	Trade or Technical Certificate	6	2.54%
6	Some University	40	16.95%
7	University Undergraduate Degree	36	15.25%
8	Post-Graduate Degree	24	10.17%

Marital Status, Household, Children

2(a). Marital Status

What is your current marital status?

Value	Description	Number	%
1	Single	54	22.88%
2	Married	156	66.11%
3	Widowed	8	3.39%
4	Separated	4	1.69%
5	Divorced	10	4.24%
6	Living together	4	1.69%

2(b). Civic/Immigration Status

Your immigration/resident status is:

Value	Description	Number	%
1	Canadian Citizen	142	60.17%
2	Permanent Resident	83	35.17%
3	Refugee	0	0.00%
4	Visa Student	9	3.81%
5	Visitor	2	0.85%

2(c). Length of time in Canada *How long have you been a resident of Canada?*

Value	Description	Number	%
1	Less than 1 year	3	1.27%
2	1 to 3 years	44	18.64%
3	3 to 6 years	34	14.41%
4	6 to 9 years	49	20.76%
5	10+	60	25.43%
6	All my life	46	19.49%

Self-Identity

3(a). Self-identify

Pick ONLY those that apply to you:

Value	Description	Number	%
1	Aboriginal	9	3.81%
2	Canadian-born	39	16.53%
3	Western European	1	0.42%
4	Eastern European	4	1.69%
5	Northern European	0	0.00%
6	Southern European	0	0.00%
7	Caribbean	0	0.00%
8	East Asian	58	24.58%
9	West Asian	2	0.85%
10	Southeast Asian	15	6.36%
11	South Asian	93	39.41%
12	South American	1	0.42%
13	Latin American	0	0.00%
14	Black	1	0.42%
15	Hispanic	0	0.00%
16	Central American	0	0.00%
17	White	9	3.81%
18	African	15	6.36%
19	Arab	1	0.42%
20	Mixed	1	0.42%
21	Middle Eastern	1	0.42%
22	Other	4	1.69%

3(b). Self-Identify: Other

If "Other", please specify:

Afganisthan Scottish-Irish-Canadian IRELAND Chinese

3(c). Self Identify Gender *Pick ONLY those that apply to you:*

Value	Description	Number	%
1	Male	100	42.37%
2	Female	136	57.63%
3	Intersexed	0	0.00%
4	Gay	0	0.00%
5	Transgendered	0	0.00%
6	Lesbian	0	0.00%
7	Transsexual	0	0.00%

3(d). English Fluency *How well do you speak English, if it is not your first language?*

Value	Description	Number	%
1	Fluent	93	39.41%
2	Advanced	36	15.25%
3	Intermediate	56	23.73%
4	Basic	51	21.61%

Income, Living

4(a). Household Income

What is your annual household income?

Value	Description	Number	%
1	Less than \$5,000	50	21.18%
2	\$5,001- \$10,000	43	18.22%
3	\$10,001 to \$20,000	48	20.34%
4	\$20,001 to \$25,000	38	16.10%
5	\$25,001 to \$35,000	23	9.75%
6	\$35,001 to \$45,000	16	6.78%
7	\$45,001 to\$55,000	8	3.39%
8	\$55,001 - \$65,000	8	3.39%
9	\$65,001 +	2	0.85%

4(b). Your Housing

What is your housing situation?

Value	Description	Number	%
1	Own	17	7.20%
2	Living with friends	7	2.97%
3	Shelter	7	2.97%
4	Rent	167	70.76%
5	Living with family	36	15.25%
6	No housing	2	0.85%

4(c). Amount you spend on housing

What percentage of your income do you spend on housing?

Value	Description	Number	%
1	0%	11	4.66%
2	Less than 10%	16	6.78%
3	11% - 20%	13	5.51%
4	21% - 30%	59	25.00%
5	31% - 40%	73	30.93%
6	41% - 50%	26	11.02%
7	51% - 60%	20	8.47%
8	61% - 70%	4	1.69%
9	71% - 75%	7	2.97%
10	More than 76%	7	2.97%

4(d). Day-to-day Involvement

What do you do most days? (Choose all that apply):

Value	Description	Number	%
1	In school	65	27.54%
2	Employed	81	34.32%
3	Volunteering	31	13.14%
4	Local business owner	3	1.27%
5	Unpaid work at home	63	26.69%
6	In a training program	10	4.24%
7	Looking for work	32	13.56%
8	Other	28	11.86%

4(e). Other day-to-day

If you picked other, please explain:

self-employment joljl Taking care of my child and husband. Childcare provider nono work at Temp Agencies and for a local contractor when needed learning english stay at home **O**DSR no stay at home because Retired Free lance computer tech A.B ODSP walk, music, nature. Working to put my legal case together to file suit against those that stole my identity. actives in community Retired Retired stay at home. EI Stay at home Stay home. Stay at home stay at home

Take care my grandchildren. Self Employed ARTIST---ODSP Unpaid language program, under YMCA, LINC - (Level-3)

4(f). Schooling required for job

If you are currently employed, what level of education is required to perform your job?

Value	Description	Number	%
1	Less than high school	11	4.66%
2	High school	42	17.80%
3	Some college	29	12.29%
4	Post Graduate Degree	7	2.97%
5	University Degree	13	5.51%
6	Trade Certificate	4	1.69%
7	Not Employed	91	38.55%
8	Don't Know	39	16.53%

4(g). Number of jobs

If you are employed, is it ...? (Pick all that apply)

Value	Description	Number	%
1	Full-time	46	19.49%
2	Part-time	60	25.42%
3	More than one job	5	2.12%
4	Temporary work	10	4.24%
5	Not Applicable	126	53.39%

4(h). Looking for work

If you are not working, is it for any of the following reasons? (Pick all that apply)

Value	Description	Number	%
1	I am in a training/employment program	12	5.08%
2	Student	34	14.41%
3	Long-term sick or disabled	9	3.81%
4	Temporarily sick or injured	1	0.42%
5	Looking after family/home	35	14.83%
6	Retired from paid work	17	7.20%
7	Don't want/need employment	4	1.69%
8	Believe no jobs available	13	5.51%
9	Not yet started looking	8	3.39%
10	New to the country	7	2.97%
11	Not Applicable	116	49.15%

4(i). Satisfaction with standard of living

Overall, how would you rate your level of satisfaction with your standard of living?

Value	Description	Number	%
4	Very Satisfied	27	11.44%
3	Satisfied	80	33.90%
2	Somewhat Satisfied	88	37.29%
1	Dissatisfied	41	17.37%

General Health

5(a). Past 12 Months

Over the past 12 months my health has been...

Value	Description	Number	%
5	Very Good	32	13.56%
4	Good	106	44.92%
3	Fair	76	32.20%
2	Bad	18	7.63%
1	Very Bad	4	1.69%

5(b). Family doctor

Do you have a family doctor?

Value	Description	Number	%
1	Yes	215	91.10%
2	No	21	8.90%

5(c). Visit to the doctor

When was the last time you saw a doctor?

Value	Description	Number	%
1	1-3 months	143	60.60%
2	4-6 months	48	20.34%
3	7-12 months	22	9.32%
4	1-2 years	20	8.47%
5	Never saw a doctor	3	1.27%

5(d). Energy

Feel I have a great deal of energy

Value	Description	Number	%
5	Strongly agree	31	13.14%
4	Agree	110	46.60%
3	Slightly disagree	67	28.39%
2	Disagree	26	11.02%
1	Strongly Disagree	2	0.85%

5(e). Physical Activity

How many times a week do you practice at least 30 minutes of physical exercise?

Value	Description	Number	%
1	Once a week	57	24.36%
2	Twice a week	35	14.96%
3	More than twice a week	78	33.33%
4	Less than once a week	64	27.35%

5(f). Quality of Life

How would you rate your quality of life":

Value	Description	Number	%
5	Very good	26	11.02%
4	Good	98	41.53%
3	Neither good nor poor	73	30.93%
2	Poor	33	13.98%
1	Very Poor	6	2.54%

How happy Am I

Pleased with way I am

I don't feel particularly pleased with the way I am

Value	Description	Number	%
1	Agree Strongly	13	5.53%
2	Agree	62	26.38%
3	Whatever	55	23.40%
4	Disagree	84	35.75%
5	Disagree Strongly	21	8.94%

Warm Feeling

I have very warm feelings towards almost everyone

Value	Description	Number	%
1	Agree Strongly	33	14.04%
2	Agree	120	51.06%
3	Whatever	48	20.43%
4	Disagree	30	12.77%
5	Disagree Strongly	4	1.70%

Optimistic *I am not particularly optimistic about the future*

Value	Description	Number	%
1	Agree Strongly	7	2.98%
2	Agree	60	25.53%
3	Whatever	68	28.94%
4	Disagree	75	31.91%
5	Disagree Strongly	25	10.64%

Confidence

Recently I have been losing confidence in myself

Value	Description	Number	%
1	Agree Strongly	7	2.98%
2	Agree	39	16.60%
3	Whatever	46	19.57%
4	Disagree	110	46.81%
5	Disagree Strongly	33	14.04%

Very happy I am very happy

Value	Description	Number	%
1	Agree Strongly	24	10.21%
2	Agree	97	41.28%
3	Whatever	60	25.53%
4	Disagree	48	20.43%
5	Disagree Strongly	6	2.55%

Meaning and purpose

I do not have a particular sense of meaning and purpose in my life

Value	Description	Number	%
1	Agree Strongly	9	3.83%
2	Agree	37	15.74%
3	Whatever	63	26.81%
4	Disagree	80	34.05%
5	Disagree Strongly	46	19.57%

Memories

I do not have particularly happy memories of the past

Value	Description	Number	%
1	Agree Strongly	5	2.14%
2	Agree	31	13.25%
3	Whatever	40	17.09%
4	Disagree	104	44.44%
5	Disagree Strongly	54	23.08%

Fun with others

I do not have fun with other people

Value	Description	Number	%
1	Agree Strongly	3	1.27%
2	Agree	31	13.14%
3	Whatever	35	14.83%
4	Disagree	104	44.07%
5	Disagree Strongly	63	26.69%

Democratic Engagement

7(a). Member of Parliament

Do you know the name of your Member of Parliament (MP)?

Value	Description	Number	%
2	Yes	102	43.22%
1	No	134	56.78%

7(b). Members of Provincial Parliament

Do you know the name of your Member of Provincial Parliament (MPP)?

Value	Description	Number	%
2	Yes	112	47.46%
1	No	124	52.54%

7(c). City Councillor

Do you know the name of your city Councillor?

Value	Description	Number	%
2	Yes	116	49.15%
1	No	120	50.85%

7(d). Awareness of issues

To what extent would you say that you are aware of current issues affecting your community?

Value	Description	Number	%
5	Very Aware	31	13.14%
4	Aware	77	32.63%
3	Somewhat Aware	70	29.66%
2	Not Aware	49	20.76%
1	Not interested	9	3.81%

7(e). Knowledge of Human Rights

To what extent are you familiar with the protections offered by the Ontario Human Rights Code?

Value	Description	Number	%
4	Very Aware	24	10.17%
3	Aware	73	30.93%
2	Somewhat Aware	80	33.90%
1	Not Aware	59	25.00%

7(f). Newspapers

Do you read any local newspapers?

Value	Description	Number	%
3	Yes	130	56.52%
2	Seldom	57	24.78%
1	No	43	18.70%

Elections and Voting

8(a). Eligible to vote

Are you eligible to vote? (Skip questions 8b and 8c if you answer No)

Value	Description	Number	%
1	Yes	138	58.47%
2	No	98	41.53%

8(b). If eligible to vote

If eligible, do you vote?

Value	Description	Number	%
1	Yes	123	71.10%
2	No	34	19.65%
3	Sometimes	16	9.25%

8(c). Voting

If your answer for 8b is NO, can you list up to 3 reasons why?

none are going to do what they say, they have no idea of the reality except Thier little world. not interested, forget not citizen They lie, a waste of time, they never help the people in need. Lazy, not interested, forgot No time, no interest Don't care, who you vote for always disappoints. no not in trusted Not in trusted I am not informed enough to make a good decision. I am not sure why I have not kept up to date with politics. Do not care for politics, it's all a sham. address changing i am student Just got the right on April 2012. Don't like getting involved in politics, choose not too During vote, I was in my country. I dont feel interest about politics. no too much work for education life
Sense of Belonging

9(a). Length of Residency

How long have you lived in your neighbourhood?

Value	Description	Number	%
1	Less than a year	13	5.51%
2	1 to 2 years	45	19.07%
3	2 to 5 years	78	33.05%
4	5 to 10 years	57	24.15%
5	11 to 20 years	29	12.29%
6	20+ years	14	5.93%

9(b). Groups and organizations

In the past 12 months, how often did you participate in the activities of any group or organization in your community?

Value	Description	Number	%
5	At least once a week	47	19.92%
4	At least once a month	44	18.64%
3	At least three times	35	14.83%
2	Once or twice	37	15.68%
1	Not at all	73	30.93%

9(c). Desire to participate

How strong would you say is your desire to get more involved in activities in your community?

Value	Description	Number	%
4	Very Strong	39	16.53%
3	Strong	53	22.46%
2	Moderate	94	39.82%
1	No Desire	50	21.19%

9(d). Volunteering your time

In the past 12 months, did you volunteer your time to help with the activities of any group or organization?

Value	Description	Number	%
2	Yes	109	46.19%
1	No	127	53.81%

9(e). Level of Satisfaction with Community

Thinking about your neighbourhood, how satisfied are you with this area as a place to live?

Value	Description	Number	%
1	Very satisfied	50	21.19%
2	Fairly satisfied	83	35.16%
3	Neither satisfied nor dissatisfied	50	21.19%
4	Slightly dissatisfied	42	17.80%
5	Very dissatisfied	11	4.66%

9(f). Sense of belonging

How would describe your sense of belonging in your community?

Value	Description	Number	%
1	Strong	61	25.85%
2	Somewhat strong	101	42.79%
3	Weak	42	17.80%
4	Don't feel like I belong	32	13.56%

9(g). Speaking to neighbours

How often do you speak to neighbours (face-to-face)

Value	Description	Number	%
1	"On most days"	116	49.16%
2	"Once or twice a week"	52	22.03%
3	"Once or twice a month"	35	14.83%
4	"Less often than once a month"	19	8.05%
5	Never	14	5.93%

Community Spirit & Supports

People try to know each other

This is a neighbourhood where people try to know each other

Value	Description	Number	%
1	Agree	157	66.52%
2	Disagree	37	15.68%
3	Don't know	42	17.80%

Help each other

People do things together and try to help each other

Value	Description	Number	%
1	Agree	145	61.44%
2	Disagree	48	20.34%
3	Don't know	43	18.22%

People go own way

People in this neighbourhood don't care about each other

Value	Description	Number	%
1	Agree	34	14.41%
2	Disagree	140	59.32%
3	Don't know	62	26.27%

Share community spirit

People in this neighbourhood DO NOT share a community spirit

Value	Description	Number	%
1	Agree	29	12.29%
2	Disagree	119	50.42%
3	Don't know	88	37.29%

Change in Services

Public Transportation

TTC

Value	Description	Number	%
1	Improved	41	17.37%
2	Stayed the Same	107	45.34%
3	Got Worse	59	25.00%
4	Don't Know	29	12.29%

Housing

Affordable housing

Value	Description	Number	%
1	Improved	32	13.56%
2	Stayed the Same	88	37.29%
3	Got Worse	67	28.39%
4	Don't Know	49	20.76%

Policing Policing

Value	Description	Number	%
1	Improved	49	20.76%
2	Stayed the Same	73	30.93%
3	Got Worse	28	11.86%
4	Don't Know	86	36.45%

Daycare Daycare

Value	Description	Number	%
1	Improved	44	18.64%
2	Stayed the Same	50	21.19%
3	Got Worse	18	7.63%
4	Don't Know	124	52.54%

Availability of Food Availability of local or organic food

Value	Description	Number	%
1	Improved	73	30.93%
2	Stayed the Same	63	26.69%
3	Got Worse	14	5.93%
4	Don't Know	86	36.45%

Community Spirit Community spirit

Value	Description	Number	%
1	Improved	64	27.12%
2	Stayed the Same	67	28.39%
3	Got Worse	10	4.24%
4	Don't Know	95	40.25%

Employment *Employment services*

Value	Description	Number	%
1	Improved	47	19.92%
2	Stayed the Same	50	21.19%
3	Got Worse	53	22.46%
4	Don't Know	86	36.43%

Immigrants

Programs and services for immigrants

Value	Description	Number	%
1	Improved	71	30.08%
2	Stayed the Same	56	23.73%
3	Got Worse	16	6.78%
4	Don't Know	93	39.41%

Services for Youth

Services for children and youth

Value	Description	Number	%
1	Improved	70	29.66%
2	Stayed the Same	61	25.85%
3	Got Worse	8	3.39%
4	Don't Know	97	41.10%

For people with disabilities Services for people with disabilities

Value	Description	Number	%
1	Improved	25	10.59%
2	Stayed the Same	44	18.64%
3	Got Worse	13	5.51%
4	Don't Know	154	65.26%

For Women

Services for women

Value	Description	Number	%
1	Improved	70	29.66%
2	Stayed the Same	58	24.58%
3	Got Worse	9	3.81%
4	Don't Know	99	41.95%

For Seniors

Programs for seniors

Value	Description	Number	%
1	Improved	47	19.92%
2	Stayed the Same	37	15.68%
3	Got Worse	15	6.36%
4	Don't Know	137	58.04%

For Families

Programs and services for families

Value	Description	Number	%
1	Improved	62	26.27%
2	Stayed the Same	66	27.97%
3	Got Worse	9	3.81%
4	Don't Know	99	41.95%

Social Supports

Family

There are people in my family who do things to make me happy.

Value	Description	Number	%
1	Yes	192	81.36%
2	No	25	10.59%
3	Don't know	19	8.05%

Friends

There are people among my friends who do things to make me happy.

Value	Description	Number	%
1	Yes	181	76.70%
2	No	27	11.44%
3	Don't know	28	11.86%

Feeling loved

There are people among my family or friends who make me feel loved.

Value	Description	Number	%
1	Yes	212	89.84%
2	No	12	5.08%
3	Don't know	12	5.08%

People I can rely on

There are people among my family or friends who can be relied on no matter what happens.

Value	Description	Number	%
1	Yes	174	73.73%
2	No	28	11.86%
3	Don't know	34	14.41%

See that I am taken care of

There are people among my family or friends who would see that I was taken care of, if I needed to be.

Value	Description	Number	%
1	Yes	201	85.17%
2	No	20	8.47%
3	Don't know	15	6.36%

Friends and family who accept me

There are people among my family or friends who accept me just as I am.

Value	Description	Number	%
1	Yes	193	81.78%
2	No	21	8.90%
3	Don't know	22	9.32%

People who encourage me

There are people among my family or friends who give me support and encouragement.

Value	Description	Number	%
1	Yes	222	94.06%
2	No	7	2.97%
3	Don't know	7	2.97%

Important part of the lives of others

There are people among my family or friends who make me feel an important part of their lives.

Value	Description	Number	%
1	Yes	201	85.17%
2	No	11	4.66%
3	Don't know	24	10.17%

Free Time Use

Television

Watching television

Value	Description	Number	%
5	Frequently	116	49.15%
4	Occasionally	53	22.46%
3	Seldom	59	25.00%
2	Never	5	2.12%
1	Not Sure	3	1.27%

Adult Games

Playing adult games (for example, cards, mahjong, etc.)

Value	Description	Number	%
5	Frequently	20	8.47%
4	Occasionally	39	16.53%
3	Seldom	47	19.92%
2	Never	119	50.42%
1	Not Sure	11	4.66%

Walking Walking for pleasure

Value	Description	Number	%
5	Frequently	71	30.09%
4	Occasionally	68	28.81%
3	Seldom	57	24.15%
2	Never	27	11.44%
1	Not Sure	13	5.51%

Reading *Reading books for pleasure*

Value	Description	Number	%
5	Frequently	60	25.42%
4	Occasionally	61	25.85%
3	Seldom	76	32.20%
2	Never	34	14.41%
1	Not Sure	5	2.12%

Sports

Competing in team sports

Value	Description	Number	%
5	Frequently	12	5.08%
4	Occasionally	24	10.17%
3	Seldom	56	23.73%
2	Never	134	56.78%
1	Not Sure	10	4.24%

Family outing Going on family outings

Value	Description	Number	%
5	Frequently	52	22.03%
4	Occasionally	87	36.87%
3	Seldom	62	26.27%
2	Never	32	13.56%
1	Not Sure	3	1.27%

Bicycling Bicycling

Value	Description	Number	%
5	Frequently	23	9.75%
4	Occasionally	32	13.56%
3	Seldom	34	14.41%
2	Never	138	58.47%
1	Not Sure	9	3.81%

Movies

Going to the movies

Value	Description	Number	%
5	Frequently	11	4.66%
4	Occasionally	52	22.03%
3	Seldom	69	29.24%
2	Never	97	41.10%
1	Not Sure	7	2.97%

Galleries & Museums

Visiting art galleries and museums

Value	Description	Number	%
5	Frequently	13	5.51%
4	Occasionally	77	32.63%
3	Seldom	81	34.31%
2	Never	55	23.31%
1	Not Sure	10	4.24%

Music

Listening to music

Value	Description	Number	%
5	Frequently	92	38.97%
4	Occasionally	55	23.31%
3	Seldom	55	23.31%
2	Never	31	13.14%
1	Not Sure	3	1.27%

Sports events Attending Sports events

Value	Description	Number	%
5	Frequently	18	7.63%
4	Occasionally	25	10.59%
3	Seldom	48	20.34%
2	Never	138	58.47%
1	Not Sure	7	2.97%

Surfing the Web

Value	Description	Number	%
5	Frequently	120	50.84%
4	Occasionally	45	19.07%
3	Seldom	34	14.41%
2	Never	30	12.71%
1	Not Sure	7	2.97%

Ballet, Opera, Shows Attending opera, ballet, dance performances

Value	Description	Number	%
5	Frequently	10	4.24%
4	Occasionally	28	11.86%
3	Seldom	40	16.95%
2	Never	145	61.44%
1	Not Sure	13	5.51%

Recycling Services

Bottles

Bottles

Value	Description	Number	%
1	Yes	220	93.22%
2	No	16	6.78%

Clothes Recycling

Clothes

Value	Description	Number	%
1	Yes	161	68.22%
2	No	75	31.78%

Paper Recycling

Paper

Value	Description	Number	%
1	Yes	219	92.80%
2	No	17	7.20%

Cans & Plastics

Cans & Plastics

Value	Description	Number	%
1	Yes	220	93.22%
2	No	16	6.78%

Environment

15(a). Provision for Recycling

Do you feel that provision for recycling is adequate in your community?

Value	Description	Number	%
3	Yes	126	54.31%
2	No	50	21.55%
1	Don't Know	56	24.14%

15(b). Protecting the Environment *I protect the environment by:*

Value	Description	Number	%
1	Using low flow shower heads	48	20.34%
2	Using low flow toilets	38	16.10%
3	Taking the TTC, carpooling, biking, walking	156	66.10%
4	Recycling	204	86.44%
5	Using eco friendly light bulbs	95	40.25%
6	Use environmentally friendly products	71	30.08%
7	I don't do anything	11	4.66%
8	Other	9	3.81%

15(c). Protecting the Environment - Other

Other ways I protect the environment:

Try not to use much electricity. use garbage recepticles Public transit. save things do no over eat Don't use plastic bags, don't litter, donate items to needy. Reuse shopping bag, don't smoke. My family doesn't use too much water. Not littering, encouraging others to be environmentally friendly. Staying informed about which politicians are environmentally friendly and which are not (i.e. those who ignore climate change). Try to be conservative about water & electricity use. Use reusable bags. By talking to people. Walk, bike, do not smoke, shop for items that are local. Make furniture from recycled materials. To grow plant. I try to avoid polybag. Bicycling I never drop somethig in the road or sidewalk, when I see anything was on the road I pick it up and throw in the garbage. Eat organic food I go to the washroom Before going out most shut off lights, water tabs and stove. I would recommend that city of Toronto would add up more recycling materials(such as garbage bins or recycling stations). Keep the house clean. recycle Sharing Information

C

16(a). Sharing the findings

Would you like to be informed of the findings of this survey?

Value	Description	Number	%
1	Yes	54	22.88%
2	No	182	77.12%

16(c). Future surveys

Would you be interested in our future surveys?

Value	Description	Number	%
1	Yes	74	31.36%
2	No	162	68.64%

Final Comments/Feedback

17. Final Comments/Feedback

Please make any additional comments, below.

I like this survey.

Sometimes it is very hard to do household work. If we get somebody from the community helping me with household work. This community should be create more job opportunity for women. sherry sherry Quality is getting better but the quantity (the number of affordable housing) is getting down. TCC tickets too expensive. Good survey. sherry Can't find translator service of Mandarin speaker. Thank you to Sherry no commend you on effort re-assess certain aspect of the community. NA NA thanks! Very well done. Happy for you. Thank you I have not lived in this neighbourhood long enough to make valid judgements about it. TCC tickets too expensive. I appreciate Daniels for the learning center. They's some activities for people that they could & attend - not like before to do not tend if there is activities around this area before. This is a nice survey, but I would like to be informed of what research it is about. Nicely designed survey. Thank you for inviting me to participate. Good luck! change TTC tickets prices lower. Question # 3c is not well written. Your sex is different than your sexuality. Keep and make the community more clean.Don't through the garbage on the street. I didn't feel this survey that it can get truth, just in my opinion. but i still answer any questions. Need more improvement of the community. I appreciate it.

no good way Its an interesting survey. Hope the survey helps. too long of the survey Very very long survey. Thank you, for taking a good survey. Have a great day Nothing I really glad to get this chance for to say my opinion. I would like to do ccld programs. Everything is really good. It really is a good survey questionaries Hope government or community can improve better by using the results of these surveys. Good job We need service center where students can get help with their paper photocopying, e-mailing, faxing etc. nice way to know community. Good luck.

This survey could include questions about recreational facilities in the community which I think is not enough. Increase employment of training programs.

TTC tickets too expensive, Food and grocery getting more expensive.

Very very lengthy survey. I am just bored.

Very long survey. I got so bored by doing the whole thing.

This is very good way to know how i i feel about my community and from now i will be more aware to involve in my neighborhood.

keep up the good work